



[News from the Surrey Safeguarding Children Board](#)



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Future newsletters

We plan to use this newsletter as a forum for all partners to share their news and views on safeguarding in Surrey. The newsletter is circulated to a membership of over 700 professionals from a variety of agencies across Surrey. If you have anything you would like to include please email [Hayley Cheesman](#) and/or [Emily Welch](#) . We hope that the information will be widely disseminated and request that you share the newsletter with colleagues.

News from the Surrey Safeguarding Children Board (SSCB)



People News

- **Elaine Coleridge-Smith** – SSCB Independent Chair
- **Amanda Quincey** – SSCB Partnership Manager
- **Janice Morgans** – Interim SSCB Partnership Manager
- **Caroline Holmes** – Partnership Support Secretary
- **Karl Mittelstadt** - Partnership Manager, Child Sexual Exploitation
- **Ameena Tabassum** – Quality Assurance Officer
- **Hayley Cheesman** – Quality Assurance Administrator
- **Emily Welch** – Child Death Overview Panel (CDOP) Coordinator
- **Anastasia Drenou** – Case Review and Training and Commissioning Officer
- **Stacey Westbrook** – Training and Commissioning Officer (currently on maternity leave)
- **Jane Donson** – Training and Commissioning Officer
- **Alex Vassallo** – Training Administrator

If you would like to speak with the team please contact us on **01372 833330**

To find out more about us and the role of the SSCB – view our presentation [here](#).



SSCB Conference 'Beneath the Radar: Exploring the Impact of Exploitation on Children and Young People in Surrey' – November 16th 2016

On the 16 November 2016, the SSCB held the conference 'Beneath the Radar: Exploring the Impact of Exploitation on Children and Young People in Surrey'. The conference was held at the prestigious venue of Epsom Downs Racecourse and with clear blue skies; professionals in Surrey had impressive views of the racetrack and Surrey countryside.

The day was emotive, thought provoking and packed full of informative workshops. Elaine Coleridge-Smith, SSCB Independent Chair opened the day by welcoming over 500 professionals from across a range of agencies in Surrey including the statutory, independent and voluntary sector. Elaine outlined the important work of the SSCB and launched the CSE Strategy which can be found on our website at www.surreyscb.org.uk

The keynote address was delivered by Kip Gibbens, from the NSPCC and focused on child trafficking and was followed by an emotive and hard hitting theatre production from AlterEgo. 'Crashing' told the story of a young boy who was sexually exploited. The conference hall was silent during the production and the strong messages portrayed on stage will stick with the audience for a long time to come.



"Well done for yesterday, that was a truly brilliant conference. I can honestly say it's the best I have attended. I thought the drama presentation was really powerful, hard hitting and really got the point across. I keep thinking about it which shows how what an impact it had"

Throughout the day, professionals were able to attend two out of four workshops including, Honour Based Violence and Forced Marriage, Modern Day Slavery, Female Genital Mutilation, and Disguised Compliance.

Professionals were provided with lunch and had time to network with a range of professionals throughout the day as well as attend a market place offering stalls jam packed with information and advice for those who work with children, young people and their families.

The afternoon session offered professionals the chance to hear from a panel representing the SSCB. This included Surrey Police, Children's Services, Health, Education and the SSCB Independent Chair and Interim Partnership Board Manager. The panel outlined the work they are undertaking to protect children from CSE and also answered questions from the floor.

The final speaker was Lorin LaFave from The Breck Foundation. Lorin is Breck Bednar's mother and described the events before and after his death. This powerful presentation highlighted the importance of the work undertaken in Surrey to protect children and emphasised the need for agencies to work closely together, communicate and for all professionals to have an awareness and understanding of CSE and online grooming.

"I went home with a heavy heart and a sore head as some of the subjects discussed were distressing but that doesn't mean they didn't need to be discussed. I am convinced other people's practice, and indeed my own, will be positively impacted upon by the content within the conference. I would just like to send on my congratulations and thanks for the conference yesterday. It was so well organised and the content of the day really valuable".



The SSCB learnt a lot from the conference and in planning for next year's event, there are changes to be made in order to improve further – these include ensuring all special requirements are catered for, addressing the registration process at the start of the conference to reduce queuing time and to ensure the sound system and hearing loop are working correctly.

If you attended the conference, you would have been sent a link to an online evaluation. The SSCB will be in the process of reviewing these and taking on board all feedback that is received.

Save the date – please note that our next multiagency conference is due to take place on 22nd November 2017. Further information and booking details will be available later in the year.



SSCB Challenge Events 2016/17

One of the Surrey Safeguarding Children key priorities for 2016 – 17 has been to challenge and scrutinise our partner agencies on the effectiveness of the response and impact to protect children and young people at risk of Child Sexual Exploitation (CSE), Domestic Abuse and Neglect. To ensure that the voice of children and young people is heard the Full Board has considered a wide range of papers, performance data and audit findings and these meetings have then been followed up by a further challenge event in which key professionals met to consider available services in more detail. There will be a further challenge event in late January 2017 and the focus of this event will be Early Help and the Multi Agency Safeguarding Hub (MASH), please continue to visit our website for updates on our challenge process and events.



Child Sexual Exploitation (CSE) Awareness Month in Surrey

The SSCB is co-ordinating a range of activities to raise awareness of CSE in March with a view to raise awareness of CSE amongst children, parents/carers, members of the public and professionals working with children. Key events include:

- The launch of Operational Makesafe on the 16th March 2017 to raise awareness of CSE with hotels, licensed premises and taxi companies (led by Surrey Police)
- Co-ordinated awareness raising activities in all council-run youth centres (led by Youth Support Service)
- Engaging children and young people in schools across Surrey using drama
- 2 x half day training events on 22nd March 2017 at Dorking Halls to improve the identification of CSE in boys (led by the SSCB). This event is free for partners and non-partners, but there is limited space. Please see article below for further details and booking information

Partners are encouraged to use existing communication channels to promote CSE awareness month. For further information please contact Karl Mittelstadt, SSCB Partnership Manager CSE at: karl.mittelstadt@surreycc.gov.uk.



SSCB Event at Dorking Halls, Wednesday 22 March 2017 'Boys and sexual exploitation: Recognise the signs and know what to do'

On Wednesday 22nd March 2017 the SSCB will be holding two half day events at Dorking Halls to raise awareness and improve our response to boys who are sexually exploited or are at risk of CSE. Speakers include Karl Mittelstadt (SSCB) Maria Edwards (Surrey Police) Phil Mitchel (BLAST), and a Parent's perspective will be included. The **key speaker** Phil Mitchel is from the BLAST Project www.mesmac.co.uk/ which is the UK's leading male only sexual exploitation service supporting and working solely with boys and young men who have experienced, are experiencing or are at risk of experiencing child sexual exploitation. Phil's presentation is **based** on the '**Not Just Our Daughters**' workshop which will focus on identifying and responding to Boys at Risk of CSE. To find out more about this event and to book yourself on to one of the sessions please visit our training pages at <http://booking.surreyscb.org.uk> or contact the training team at sscb.training@surreycc.gov.uk

This is a **FREE event** for both SSCB partners and non-partners so make sure you book now to secure a place.



SSCB Annual Report 2015/16

The SSCB has now published the [SSCB Annual Report for 2015 – 2016](#). This, as well as historic reports, can be found on the SSCB website under our '[Strategic Documents](#)' page.



SSCB Serious Case Reviews

The Surrey Safeguarding Children Board conducted a Serious Case Review in relation to a ten week old baby known, for the purposes of this review, as Child AA. The Overview Report of the SCR can be found on the SSCB website: [SCR Child AA: Overview Report](#), you can also find the learning leaflet for this review here.

The East Sussex LSCB carried out a SCR in relation to Child M. The SSCB and Surrey agencies contributed to this SCR. The report was published on 28 November 2016 and can be found [here](#)



SSCB Website Update

The new website has been live since May 2016. Please visit our website at www.surreyscb.org.uk

If you have created links or bookmarks for our old web pages, please note that you will need to amend these links to reflect the new web address as above.

You can book onto our SSCB training courses via the [SSCB Training Events pages](#). **You will need to register and create a log in and password**, once you have done this you will be able to book courses, cancel your place, access course evaluations, certificates and access your SSCB training history (for courses you attended from September 2016 onwards).



Changes to Foundation Module Training

From October 2016, we will be changing the way we run our Foundation Module courses. At the moment we have three courses, Foundation Module 1, Foundation Module 2 and Foundation Module 3. After listening to your feedback and analysing the evaluation forms you complete after your courses, we will be streamlining our Module training and reducing duplication of information.

Therefore, from October 2016, we will still have Foundation Module 1 – Multi-Agency Safeguarding and will merge Foundation Module 2 and 3 to create Foundation Module 2 – Child Protection Conference and Core Groups. If you have any questions, please email the training team at sscb.training@surreycc.gov.uk



SSCB Specialist Training Courses

There are a range of specialist courses now available to book, these include:

- Lessons from Serious Case Reviews, Domestic Homicide Reviews and Audits
- Parental Substance Misuse and its Impact on Children
- Child Death Review Process in Surrey and Lessons Learnt: The Role and Responsibilities of Professionals Involved in Child Deaths
- Engagement of Fathers and Significant Males in Child Protection
- The Dynamic Management of Neglect
- Neglect Train the Trainers
- Disguised Compliance
- Safeguarding Disabled Children
- Managing Allegations Against Staff and Volunteers
- Professional Challenge
- Understanding and Working with Children and Young People Affected by Sexual Abuse
- Child Trafficking
- Children and Young People Who Harm Sexually - An Introduction
- Building Professional Confidence in Responding to Self Harm
- Online Safety and Child Sexual Exploitation (CSE) Level 2 (combined)
- Early Help Training (EHA/TAF)
- Train the Trainers - Working Together to Safeguard Children, CSE Level 2 and Cultural Competence
- Train the Trainers - Foundation Modules 1 and 2
- Serious Case Review Methodology
- Raising Awareness of Abuse Linked to Faith and Spirituality

To book your place, please click [here](#).



SSCB Policies and Procedures

As part of the SSCB Learning and Improvement Framework we endeavour to share as widely as

possible updated policies and procedures. We publish our current and revised policies on our website's [procedures manual](#)

Recently updated policies:

- [Chapter 5.10 Domestic Abuse](#)
- [Chapter 5.17 Children Missing from Care and Home](#)
- [chapter 4.13](#) Safeguarding Disabled Children
- [chapter 5.28](#) Foreign Exchange Visits
- [chapter 5.13](#) Female Genital Mutilation
- [chapter 7.3](#) Inter-agency escalation policy and procedure - section 4 professional dissent at child protection conferences



SSCB Child Sexual Exploitation Strategy and Action Plan 2016 – 2017

Surrey Safeguarding Children Board has published a revised CSE Strategy and Action Plan, both these documents can be found on our [Professionals Guidance and Resources pages](#). The strategy and action plan respond to findings from the recent CSE Peer Review.

This is the first time that the partnership strategy and action plans have been made available publicly. It provides a robust framework for the delivery of agreed actions across the partnership to address CSE in Surrey and demonstrates a clear commitment by partners to tackle CSE in Surrey.

All members of staff working directly with children are encouraged to familiarise themselves with the revised strategy and action plan. We will continue to work in partnership and are confident that the agreed actions outlined in the action plan will ensure children in Surrey are protected from CSE, and feel safe in their communities.

For further information, please contact Karl Mittelstadt, SSCB CSE Partnership Manager (karl.mittelstadt@surreycc.gov.uk)



SSCB Levels of Need Document

Following the conclusion of the pilot, the final updated Levels of Need Document is now available on the SSCB web pages. The document can be found online [here](#).



Multi agency Referral Form

The updated Multi Agency Referral Form is now available on the SSCB web pages. The form can be found online [here](#).



Multi Agency Safeguarding Hub (MASH) and Early Help Programme – an update from Surrey County Council: Developing children's centres for families with children up to the age of 11

Our children's centres currently play a key role in offering co-ordinated local support and intervention for our youngest children aged up to five. And we know that investing in these early years benefits both the child and the family later in life (research by the [Early Intervention Foundation](#)).

As part of the review of our early help services, from April 2017 we are looking to extend the age range of our current children's centres to cover 0-11 year olds, developing them as family hubs where a wider range of services are available from a variety of professionals.



We know how effective children's centres are and they bring a real opportunity to build on the relationships and expertise already invested in the community. They provide child and family health, early learning and child development, parenting and employment support, and we want extend this to more families with primary aged children.

To do this effectively, we will work with partners at a local level to shape the services family hubs provide. So far, we've met with children's centres and the schools and private and voluntary organisations that manage the centres, and there has been real enthusiasm for ensuring families can access the right help at the right time. In these sessions, we explored ideas and discussed what family hubs might look like in Surrey. Next we will be engaging with schools and testing our proposals in the spring term.

The move towards the family hub model is recommended in the [Children's Commissioner Discussion paper](#) (October 2016) and the [All Parliamentary Group's review of children's centres](#).

Look out for more on these developments to support children and their families.



Safer Surrey

Throughout 2016 we've worked hard in Surrey County Council and with partners to develop Safer Surrey, our whole-system vision which drives strengths-based practice.

Safer Surrey is built on the belief children and families have the strengths, resources and ability to recover from adversities, and is helping us achieve better outcomes for children and young people.

We know that where Safer Surrey has been embedded there is evidence of greater involvement of children, good decision-making by practitioners and improved outcomes for families. This process of embedding Safer Surrey has been supported by the use of Signs of Safety tools, and we've received positive feedback from the practitioners who have been using these in their practice.

Surrey County Council has now been included in the Social Care Innovations bid made by Munro, Turnell & Murphy to work with authorities across the country to introduce Signs of Safety as a model of practice. We are confident that the bid will be successful, which means that Signs of Safety will become the predominant model of practice used in Children's Services. We would also like our partner organisations to be confident in working with us as we use this model.

Our newly created Signs of Safety Implementation Group is developing a programme of training, practice development and organisational change supported by a Signs of Safety consultant. This means that the group will make sure that Signs of Safety is part of a wider change which supports the Safer Surrey vision.

All Children's Services colleagues and selected colleagues who work directly with children in assessment and planning, such as Early Help and MASH, will attend a two day Signs of Safety skills training delivered by the Signs of Safety team. The Implementation Group will also work with you as partners to identify which staff from these organisations will also be trained.

It is important to emphasise that Signs of Safety does not replace Safer Surrey. Safer Surrey will continue to be the overarching approach we use to drive strengths-based practice within the council and with partners.

For more information contact Esther Smyrl at esther.smyrl@surreycc.gov.uk or on 07970203150. Esther is the operational lead for our work with Signs of Safety, and is working with partner organisations interested in training or briefings.

Keeping children and young people safe

Kooth – opening the door for mental health support for children and young people



Find out how young people in Surrey can access help and support with their mental health and emotional well-being without a referral

Surrey CAMHS now offers preventative support to children and young people who don't have a referral to the service through Kooth. Kooth is a safe, confidential and anonymous online service for young people, specifically developed to make it easy and safe for young people to access mental health support as and when they need it, while removing any associated stigma.

Once signed up, Kooth users have access to BACP trained counsellors until 10pm, 365 days a year peer-to-peer support through moderated forums, and a range of self-help materials, co-written by other young people.

Any young person aged 11 – 19th birthday with a Surrey postcode can access the service for free.

You can watch the new [Kooth video](#) here or read more about [Kooth](#).



CAMHS - New ways to refer

The launch of the 'One Stop' service as part of Mindsight Surrey CAMHS means more people can refer children and young people for help with their emotional, behavioural and neuro developmental needs. One Stop – as the name suggests – is a single point of access to all CAMHS services and is open to all professionals who work with young people, including school staff and health visitors as well as social workers and GPs.

Take a look at the December [CAMHS Newsletter](#) to find out how to refer or visit the [SABP website](#) for more information.



UK Safer Internet Day 2017

[Safer Internet Day 2017](#) will take place on Tuesday 7th February with the theme 'Be the change: unite for a better internet' and we will be showcasing the power of image in digital youth culture today. Here is what you can do now:

- [Register your school or organisation as a supporter](#)
- [Find out more about what will be happening for Safer Internet Day](#)
- Launching soon there will be [Education Packs](#) and [SID TV](#) films to help explore these issues

Visit www.saferinternetday.org.uk and join the conversation [#SID2017](#).



New Meningitis Vaccination for Teens

[Surrey Matters](#) latest issue highlights that over the past few years cases of meningitis and septicaemia (blood poisoning) caused by Meningococcal group W (Men W) are rising, due to a particularly aggressive strain of the disease. Men W infections are particularly severe and usually need to be treated in intensive care, so a new vaccination, Men ACWY, is being delivered to teenagers and first-time students over the next three years.

All teenagers from year 9 onwards will be vaccinated before they complete year 13 as part of a schools-based programme, which will be delivered at the same time as they get their teenage booster for tetanus, diphtheria and polio. Young people who are currently in year 13 and students up to the age of 25 will need to contact their GP to have the vaccination. Older teenagers and university students are at high risk of infection because many of them mix closely with lots of new people, some of whom may unknowingly carry

the meningococcal bacteria. For more information on the vaccination and signs and symptoms of the disease please visit [NHS Choices](#).

Child Accident Prevention Trust (CAPT)

WARNING – grapes choking hazard

Doctors have [issued a stark warning](#) that young children can choke to death on whole grapes, describing three cases of children who needed emergency treatment:

- A five-year-old boy choked while eating grapes at an after-school club. Despite first aid, the grape could not be dislodged and the child had a heart attack and died.
- A 17-month-old boy choked while eating grapes with his family at home. Paramedics were called and the grape was eventually removed but the little boy still died.
- A two-year-old choked while snacking on grapes in the park. He suffered two seizures and spent five days in intensive care before thankfully making a full recovery

Why are grapes so dangerous?

The size and shape of grapes means they can completely plug a child's airway. And the tight seal produced by the grape's smooth surface makes them difficult to dislodge with standard first aid techniques.

Young children are particularly vulnerable to choking on grapes because:

- They don't have a full set of teeth and are still learning to chew properly.
- Their swallow reflex is still developing.
- Their airway is very small.

It's why we advise that grapes should be chopped in half lengthways and ideally in quarters



Bednest - IMPORTANT SAFETY WARNING



Following a recent inquest into the death of a baby who died through positional asphyxia having been able to get her head over the fold down side of a Bednest crib, Bednest have issued the following important information safety warning. Bednests with the half-folding side pose a risk of a baby getting its neck over the half-folding side resulting in rapid death or injury. The advice from the official Bednests website is to immediately stop using the bednest if it has a folding panel capable of being left in the half raised position.

A simple modification kit must be fitted urgently to eliminate this risk. Further information on this can be found on the official [Bednest Website](#)

Button batteries



The [story of Eva McCafferty](#) who swallowed a button battery when she was 14 months old highlights the devastating injuries that can occur – it eroded her esophagus. These tiny batteries are found in a range of household items at any time of year. But **the risk escalates in the lead up to Christmas** when flashing and musical Santa hats, Christmas cards and decorations flood the market, because these are just the kind of novelty items that children adore. The batteries are also found in many children's toys and books. But while these products are required to have a screwed-down cover, novelty items aren't, and they pose a big risk to children: **If swallowed, the electrical charge from a button battery creates caustic soda inside the body. This can burn a hole through the throat and major blood vessels and children can bleed to death.**

Please visit the [CAPT website](#) for the full article and further information on button batteries, choking hazards and many other accident prevention information and resources.

Thinkuknow - the education programme from the National Crime Agency's CEOP Command

Thinkuknow gives practical information and advice that aims to keep children and young people safe from sexual abuse on and offline. The approach of the programme is to develop their skills in identifying and avoiding risk, learning how best to protect themselves and their friends, and knowing how to get support and report abuse if they do encounter difficulties. Thinkuknow also offers information and advice to parents and carers, as well as professionals who work with children and young people by providing educational resources, including films, cartoons and lesson plans.

For further information and advice please visit [Thinkuknow](#).

Domestic Abuse

White Ribbon Campaign

Surrey Police has been awarded White Ribbon Status, which means that its work to tackle abuse in intimate relationships has been nationally recognised. The White Ribbon campaign works to condemn violence against women; the force's domestic abuse action plan demonstrates that Surrey Police has developed a clear and unambiguous vision for public protection, including domestic abuse. Please [visit the Surrey Police website](#) for more information.

Change that Lasts

Surrey is one county that is taking part in a new pilot alongside Women's Aid, called '[Change that Lasts](#)'. The 'Ask me' scheme will create safe spaces in the local community, within local businesses and community settings, where women who are experiencing domestic abuse know they can safely tell someone about their experiences.

Training – Domestic Abuse

To undertake the Domestic Abuse e-learning course (free of charge) you can go directly to <http://surreyskillsacademy.learningpool.com> where you will need to create an account.

Please note employees of Surrey County Council should access this course through the My Learning portal. You can access the Domestic Abuse training programme [here](#).

Child Sexual Exploitation (CSE)



As part of a county wide campaign to raise awareness of child sexual exploitation (CSE), Surrey Police have launched two animated videos. The videos show a teenager's perspective of their experience of being groomed and ultimately being forced in to sexual exploitation. The stories are based on elements of real cases from Surrey and have been animated to provide a unique style which seeks to resonate with a younger audience.

To watch the videos and find out more information please [visit the Surrey Police website](#)

Joint Inspections of Child Sexual Exploitation and Missing Children: February to August 2016

Ofsted, HM Inspectorate of Constabulary (HMIC), Care Quality Commission (CQC) and HM Inspectorate of Probation (HMP) have published a thematic inspection report for the joint targeted area inspections of local area services' responses to child sexual exploitation (CSE) and missing children. Key findings include: all partners should take responsibility for their role, work collaboratively, have a shared understanding of how to

tackle CSE and identify/agree strategic goals; key agencies should share information and intelligence to fully understand the local patterns of child sexual exploitation; raising awareness across the community is crucial. The report can be found on line [here](#).

Child Sexual Exploitation Response Unit launched to support safeguarding professionals to combat CSE

The DfE-funded Child Sexual Exploitation Response Unit is launched and is available to boost local areas' work combatting CSE. Sector-leading National Working Group delivers the Response Unit independently of Government. The Response Unit provides both strategic support for senior management and help for professionals with particular cases. This help is available to all safeguarding professionals including those in health sectors. Services include bespoke specialist coaching, site visits, help to implement existing recommendations, consultancy, benchmarking, training and web resources.

The Response Unit welcomes management or professionals getting in touch to start a conversation about support. The Response Unit may also proactively contact areas; we encourage local agencies to engage with this independent service. Please get in touch using www.nwgnetwork.org (includes a live chat box) network@nwgnetwork.org or on 01332 858 371. (Please cite 'The Response Unit')

NSPCC - PANTS

NSPCC launches PANTS song and animation to help protect children from sexual abuse. You can view this on the [NSPCC website](#). You can also see it on [You Tube](#). NSPCC launched the PANTS campaign three years ago to provide support to parents to enable them to talk to their children about staying safe without even having to use the term sexual abuse. Since the start of the campaign, NSPCC have helped over 400,000 parents talk to their children about sexual abuse. The PANTS song and animation, is aimed at children aged 4-8 years old and made by Aardman Animations, creators of Morph, Wallace & Gromit, and Shaun the Sheep.

Information and resources in Surrey

There is a wide range of advice available to Children and Families available online which we hope will be useful for you

Support for Children



SEND Surrey

Surrey's Local Offer - the online hub for 0-25 year olds with special educational needs or a disability. Please visit the [SEND Surrey website](#)

for more information

Zipit App

The new Zipit App is aimed at children for them to download and use if someone asks them to send a naked selfie. They can then use the app to use images on zipit to reply. If someone's trying to get them to send naked images, they can use the images on Zipit to keep the situation in control. For more information visit the Child Line website [here](#)



Kidscape

Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

The Mix

Whether you're 13, 25, or any age in between, The Mix take on the embarrassing problems, weird questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who'll give you the support and tools you need to take on any challenge you're facing – for everything from homelessness to finding a job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service. Whether it be through articles and video content online or phone, email, peer to peer and counseling services.

The Who Cares? Trust

The Who Cares Trust is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve.

Rise Above

Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: <http://riseabove.org.uk/>

Careers Advice in Surrey

Alongside guidance from a school/college careers advisor or any other practitioner providing support, this site is designed to guide you through the options - of which there are many - to help you make informed decisions about what route might be most suitable. It's also important that you do your own independent research so that you can be confident that no opportunity has been missed. Visit the website here: <http://www.careersadviceinsurrey.co.uk/>

Childnet International

Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: <http://www.childnet.com/>

Surrey Young Carers

Surrey Young Carers supports young carers under 18. They can offer you help and support that's best for you.

Revenge Porn Helpline

Free, confidential advice and support. See the website [here](#) or call on 0845 6000459. Helpline open from 10.00am - 4.00pm, Monday to Friday. Emails can be sent at any time to help@revengepornhelpline.org.uk

I Need Help

If you, or someone you know, wants to talk about anything at all, call The Helpline Hotline on their free helpline 0800 141 2055. Lines are currently open Monday to Friday 9AM – 5PM. Take as long as you want – it's totally free! We won't judge you. We won't criticise you. We won't record the call. So pick up the phone, let off steam! Get it off your chest! It's why we are here! Call **0800 141 2055** or Support@iNeedHelp.org.uk

Support for Families

Surrey Family Information Service



The Surrey Family Information Service want to support all parents and carers, professionals, children and young people (aged 0-25), to help them make informed decisions about services or support they may want or need to access. To help you find services available in your local area, or online, they have created a directory of over 8000 services (including ones offered by organisations other than Surrey

County Council), covering SEND, childcare, health, education, social care, leisure and help and support services. If you can't find what you are looking for online, they also have an enquiry service where you can [contact the team](#) for further help, information or advice online, over the phone or by email.

Surrey Family Support Programme



This programme uses a whole family approach involving grandparents, parents, young people and children. It brings together a team of people and agencies with specialist skills to help families caught in a pattern of anti-social behaviour, unemployment, alcohol abuse and truancy.

For more information or to make a referral please take a look at the [Family Support Programme leaflet](#)

Surrey SEND Information, Advice and Support Services

Provide confidential, impartial and independent information, advice and support for young people and parents/carers of children and with special educational needs or a disability (SEND) aged 0 to 25. For more information [visit their website](#)

Broken Rainbow – The LGBT Domestic Violence Charity

The National **Lesbian, Gay, Bisexual and Trans* (LGBT) Domestic Violence Helpline** provides confidential support to all members of the LGBT communities, their family, friends, and agencies supporting them. You can call the freephone number: **0800 999 5428** or **visit their website here:** www.brokenrainbow.org.uk/help/helpline

Internet Matters.org

Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the [Internet Matters.org](http://InternetMatters.org) website.

Digital Parenting

Issue 4 of [Vodafone's Digital Parenting magazine](#) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](#). The next edition will be available from September 2016.

Family Line

[Familyline](#) is here to listen. No problem is too big or too small. Their helpline is open to everyone regardless of age, gender, ethnicity or beliefs. They listen well, provide emotional support and can help you to look at potential ways forward. All calls are anonymous. **Call if you'd like to talk in complete confidence on: 0808 800 5678** or email at help@familyline.org.uk

Parent Info

Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self harm, the internet and 'teens on tinder'. For more information, please visit the website: <http://parentinfo.org/>

The Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub

[RoSPA's Parent Hub](#) provides an easy guide to keep your children safe, from when they're a baby to school age.

Domestic Abuse Support

The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit www.surreyagainstda.info for more information.

Be Share Aware - and keep your child safe online

We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](#) will help keep your child safe online.

The Breck Foundation

[The Breck Foundation](#) is raising awareness for playing safe whilst using the internet

Support for Professionals

CAMHS

Subscribe to the CAMHS newsletter [here](#)

NSPCC CASPAR

The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found [here](#).

Whistleblowing Advice Line

The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: **0800 028 0285**. More information on the helpline is available on the [website](#).

Educate Against Hate website

'Educate Against Hate', gives [parents](#), [teachers](#) and [school leaders](#) resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed [here](#).

'Mindsight Surrey CAMHS': Mental health services for children and young people

Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website [here](#).

Missing People

Missing People is a UK charity which specialises in, and is dedicated to, bringing missing children and adults back together with their families. For information about the charity and its work go to their website [here](#).

YMCA WiSE Workers

[YMCA DownsLink Group's WiSE Project](#) is an innovative project working with children and young people under the age of 25 experiencing or at risk of sexual exploitation. Following a successful funding application to the Police and Crime Commissioner two project workers have been appointed to deliver the service across Surrey

Short Film - '[I didn't know she was...](#)'

Summary: Designed to make children and young people aware of the dangers of online grooming, sexual exploitation and sexting. Features a scenario of an adolescent boy talking to someone on a social media site who he believes to be a young girl, but is really a 47-year-old man who encourages him to send explicit photos to him. Shows how easily young people can be taken in when talking to strangers online.

SSCB Newsletters

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) [issues regular newsletters](#). You can now sign up to our newsletter via our website, please [visit this page](#) and enter your contact details