

Spring 2017 Edition



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Future newsletters

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) issues regular newsletters.

We plan to use this newsletter as a forum for all partners to share their news and views on safeguarding in Surrey. The newsletter is circulated to a membership of over 1000 professionals from a variety of agencies across Surrey. If you have anything you would like to include please email Hayley Cheesman and/or Emily Welch . We hope that the information will be widely disseminated and request that you share the newsletter with colleagues.

You can sign up to our newsletter via our website, please visit this page and enter your contact details.

Surrey Safeguarding Adults Board (SSAB) newsletters can be found online here

News from the Surrey Safeguarding Children Board (SSCB)



People News

- **Elaine Coleridge-Smith** – SSCB Independent Chair
- **Amanda Quincey** – SSCB Partnership Manager
- **Caroline Holmes** – Partnership Support Secretary
- **Karl Mittelstadt** - Partnership Manager, Child Sexual Exploitation
- **Ameena Tabassum** – Quality Assurance Officer
- **Hayley Cheesman** – Quality Assurance Administrator
- **Emily Welch** – Child Death Overview Panel (CDOP) Coordinator
- **Anastasia Drenou** – Case Review and Training and Commissioning Officer
- **Stacey Westbrook** – Training and Commissioning Officer (currently on maternity leave)
- **Jane Donson** – Training and Commissioning Officer
- **Alex Vassallo** – Training Administrator
- **Janice Morgans** –SSCB Projects

If you would like to speak with the team please contact us on **01372 833330**

To find out more about us and the role of the SSCB – view our presentation [here](#).



Child Sexual Exploitation (CSE) Awareness Month - March 2017



In March, Surrey Safeguarding Children Board co-ordinated a range of activities to raise awareness of Child Sexual Exploitation (CSE) within Surrey. The events and initiatives were aimed at children and their families, professionals working with children as well local businesses.

Key highlights included:

- ❖ The SSCB's event to raise awareness about how boys are affected by CSE was well attended, with over 400 front-line staff from across the partnership attending the training session in Dorking Halls.
- ❖ The launch event of Operational Makesafe – led by Surrey Police – attracted over 50 industry representatives from taxi firms and hotels in Surrey on the day. Prior to the launch event, the Police had communicated with well over 200 industry representatives as part of a comprehensive awareness raising campaign.
- ❖ The plays 'Crashing' and 'In the net' shown in selected secondary and all primary schools respectively across Surrey reached in excess of 1500 children and young people
- ❖ The co-ordinated awareness raising activities in all council-run youth centres in Surrey – led by the Youth Support Service – were well attended and provided a useful forum to have discussions about consent and healthy relationships with young people.

The Board would like to thank all agencies and individuals who contributed to make CSE Awareness Month a success.



SSCB Child Sexual Exploitation Strategy and Action Plan 2016 – 2017

Surrey Safeguarding Children Board has published a revised CSE Strategy and Action Plan, both these documents can be found on our [Strategic Documents](#) web page.

For further information, please contact Karl Mittelstadt, SSCB CSE Partnership Manager (karl.mittelstadt@surreycc.gov.uk)



SSCB Serious Case Reviews

The SSCB is currently undertaking four serious case reviews, two partnership reviews and two joint serious case/domestic homicide reviews.

The serious case review in relation to Child BB has been completed and will be published on the SSCB website on or soon after the 5th of May 2017.



Training

The 2017-18 SSCB training programme, with dates for Foundation Multi Agency Safeguarding 1 and 2 and specialist training, will be available from late June 2017 and accessed through the SSCB website training [pages](#).

The SSCB 2017 safeguarding conference will take place in November at Epsom Race Course. The focus will be on raising awareness of safeguarding issues with specific reference to teenagers and the impact of abuse and neglect on their development and outcomes. Booking will go live on the SSCB website from 3 May 2017.

Working Together (2015) requires that “Local Safeguarding Children Boards (LSCBs) should maintain a local learning and improvement framework which is shared across local organisations who work with children and families”. The Surrey Safeguarding Children Board (SSCB) Learning & Improvement Framework promotes learning from experience and from reviews against standards. It reinforces continuous improvement in partner agencies and all local organisations who work with children and families. This document has recently been updated and is available to view online [here](#).



SSCB QA Framework

The SSCB has delegated responsibility for the strategic oversight and delivery of the Quality Assurance Framework to the SSCB Quality Assurance and Evaluation sub-group. The SSCB Quality Assurance Framework 2016 – 2017 is now available to [download from our website](#).



SSCB Policies and Procedures

As part of the SSCB Learning and Improvement Framework we endeavour to share as widely as possible updated policies and procedures. We publish our current and revised policies on our website's [procedures manual](#)

Recently updated policies:

- [Chapter 3.2](#) Allegations Against Staff, Carers and Volunteers - Please also refer to the SSCB web page [Dealing with allegations against people who work with children](#) for further information and guidance on the Local Area Designated Officer (LADO) role and processes.
- [Chapter 5.20](#) Trafficked and Unaccompanied Asylum Seeking Children

The Strategic Case Review Group has recently received a number of referrals relating to young babies and infants who are not independently mobile that have presented with bruising. Following a SCR in Surrey the SSCB led on the development of a policy to set out the steps that professionals should follow to ensure that non accidental injuries are identified at the earliest opportunity. Please can you circulate the following policy to staff to raise their awareness of this [policy](#).



SSCB Levels of Need Document

Please be reminded to use the updated October 2016 Levels of Need. The document is available on the SSCB web pages. The document can be found online [here](#).



Multi Agency Referral Form

The updated January 2017 Multi Agency Referral Form is available on the SSCB web pages. The form can be found online [here](#).

Multi Agency Safeguarding Hub (MASH)

If you are concerned about the safety of a child, young person or an adult you can contact the Multi-Agency Safeguarding Hub (MASH) on:

- **Phone:** 0300 470 9100
- **Email:** mash@surreycc.gov.uk - emails are dealt with during normal office hours
- **Secure Email -** mash@surreycc.gcsx.gov.uk
- **Out of hours phone:** 01483 517898 to speak to our [emergency duty team](#).

The MASH responds to initial enquiries about children, young people and adults. The MASH is based at Guildford Police Station and combines Children's Service social workers, Adult's Service social workers, and health and police staff. Please visit the Surrey County Council MASH webpage [here](#) for more details.

Children and Family Health Surrey

From 1 April 2017, the NHS children's community services will be provided by a new Surrey-wide service called Children and Family Health Surrey.

Children and Family Health Surrey services are provided under one contract by three established NHS providers in Surrey: CSH Surrey, First Community Health and Care and Surrey and Borders Partnership NHS Trust. For further information please visit their [website](#).



Safer Surrey

Safer Surrey continues to be embedded across Children Schools and Families and with wider partners and where this has been successful is showing an improvement to the quality of practice. There have been a number of SSCB workshops held between Sept and April specifically for partner agencies which culminates in a Training for Trainer event in May in order that partner agencies can deliver their own in-house briefings. Partner agencies should have seen a difference to the way information is being asked for through the MASH embracing the Safer Surrey Approach and work is currently being undertaken to look at how the Safer Surrey Approach will impact on the delivery of Child Protection Conferences and report writing both internally with CS and the external partners. Children Services are adopting Signs of Safety as their delivery model for embedding Safer Surrey in practice and partner agencies can expect briefings to take place around this in the Summer. A video of a recent Safer Surrey workshop will be available on the SurreyCC and SSCB website soon.

Keeping children and young people safe



Child Safety Week 5th – 11th June 2017

Child Safety Week takes place over one week every year. This year it will be 5-11th June 2017

Child Safety Week is run by Child Accident Prevention Trust to raise awareness of the risks of child accidents and how they can be prevented. We provide a range of resources to help practitioners run local activities and events and promote safety messages in a fun and engaging way.

Events are held by a range of different organisations and individuals, including children's centres, childminders, fire and rescue teams, hospitals, schools and many more.

The 2017 Child Safety Week Action Pack will be available soon. Please visit the [Child Accident Prevention Trust](#) website for more details.

Safer Sleep: Avoidance of Hazardous co-sleeping environments

In December 1991 the Back to Sleep campaign was launched. SIDS [sudden infant death syndrome] deaths in the UK fell instantly by round 85%, and with astonishing speed. Ultimately the Back to sleep campaign was a huge success and helped to stimulate a change in practice which resulted in an abrupt decline in the number rate of SIDS.

Whilst it is extremely good news that SIDS has gone down in England and Wales, evidence has shown that many more babies' lives could be saved if all families had access to and followed safer sleep advice. **If no baby co-slept in hazardous situations, we could potentially reduce co-sleeping deaths by nearly 90%¹**

The National Institute for Health and Care Excellence (NICE) states that providing the mother, her partner or the main carer with the opportunity to regularly discuss infant sleeping practices can help to identify and support them and the wider family in establishing safer infant sleeping habits, and in reducing the baby's risk of sudden infant death syndrome.

The recommendations below on co-sleeping and SIDS cover the first year of an infant's life:

Infant deaths - reducing the chances

The safest place for your baby to sleep is on his/ her back in a cot in a room with you for the first six months.

- Place your baby with their feet to the foot of the cot, to prevent them wriggling down under the covers.
- Do not let your baby become too hot, and keep your baby's head uncovered indoors
- Do not place your baby on his/ her tummy or side to sleep.
- Never sleep on a sofa or armchair with your baby or leave your baby to sleep on the sofa.
- Do not smoke in pregnancy – fathers too! Do not let anyone smoke in the same room as your baby
- Breastfeeding your baby reduces the risk of cot death

¹ Blair, PS, Sidebotham, P, Evason-Coombe, C, Edmonds, M, Heck- stall-Smith, EM & Fleming, P (2009), "Hazardous co-sleeping environments and risk factors amenable to change: case-control study of SIDS in south west England." BMJ 339:b3666. doi: 10.1136/ bmj.b3666

- Don't forget, accidents can happen: you might roll over in your sleep and suffocate your baby, or your baby could get caught between the wall and the bed, or baby could roll out of an adult bed and be injured
- If your baby is unwell seek medical advice promptly
- Bed sharing is never recommended for premature babies.
- Do not keep a hat on your baby in the house or leave his/her outdoor clothing on when returning home from an outing, even if it means you wake your baby.

It is especially dangerous for your baby to sleep in your bed if you (or your partner)

- are a smoker, even if you never smoke in bed or at home
- have been drinking alcohol
- taken medication or drugs
- are bottle feeding

Or if your baby:

- was born before 37 weeks
- weighed less than 2.5 kg (5½ lbs) at birth

Professionals involved in families are in a unique position to educate parents about safer sleep advice. It is very important that Professionals work together to ensure safer sleep messages consistently reach all families.

Sometimes parents fall asleep accidentally or without meaning to. The risks are well documented; particularly if risk factors are present or if this happens on a sofa or armchair. It is therefore important that all parents have accurate information about co-sleeping even if they don't plan to do so, as some parents do co-sleep with their baby or fall asleep accidentally.

It is only through consistent and regular discussions with parents about safer sleep that Health Professionals can empower parents to change behaviour and adopt safe sleep practices in order to protect children and prevent future deaths.

Further information and advice on safe sleep can be found at the [Lullaby Trust](#) website, [Infant Sleep Information Source](#) website and Unicef's 'Caring for your baby at night' [Leaflet](#).

Feeling Good Week

Surrey's Child and Adolescent Mental Health Services (CAMHS) Feeling Good Week takes place from 12–16 June and aims to promote positive mental health to children and young people. This year's theme is 'celebrating difference' to help young people recognise that everyone is different and that's what makes them great.

There are grants available to schools and youth organisations to put towards the cost of activities. These are given on a first come, first serve basis, so you should apply quickly. A resource pack with lesson plans and activities will be available soon, so keep checking the [CAMHS website](#) for more information and updates.

Child Sexual Exploitation (CSE)



As part of a county wide campaign to raise awareness of child sexual exploitation (CSE), Surrey Police have launched two animated videos. The videos show a teenager's perspective of their experience of being groomed and ultimately being forced in to sexual exploitation. The stories are based on elements of real cases from Surrey and have been animated to provide a unique style which seeks to resonate with a younger audience.

To watch the videos and find out more information please [visit the Surrey Police website](#)

Operation Make Safe - Working with local businesses to combat CSE

As part of the ongoing drive to protect vulnerable children, Surrey Police has launched Operation Make Safe, an awareness initiative targeted specifically at businesses who could spot the vital early warning signs of abuse. Already used by forces in Hampshire and London, the initiative focuses on reaching out to people who work in hotels, taxi companies, pubs and cafes to equip them with the right knowledge to identify children who could be at risk of exploitation. Once they've spotted these warning signs they can call 101 quoting Operation Make Safe and they will then be asked specific questions on what they have seen and have concerns about.

The aim of the campaign is to give those working in these key local industries the confidence and ability to easily report suspicions about a vulnerable child. Superintendent Juliet Parker, Surrey Police lead for Child Sexual Exploitation (CSE), said of the launch: "We want people to act on their gut feeling. If they see something that isn't quite right, they need to say something to us. Whether that's a taxi driver who drives a child to a location, or someone working in a hotel who sees the same young person being taken to a room, or pub owners that see adults buying alcohol for young people on their premises – we want them to help us to identify and safeguard those who could be most at risk."

If you know of a local hotel, taxi company or licensed premises that could benefit from receiving training please contact [PC Maria Edwards](#) for more information. You can also access free materials and training videos via the Surrey Police [website](#)

CSE – New definition announced by Government

The Department for Education has published a [revised definition of CSE](#). The new definition is non-statutory, and has been produced to help practitioners, local leaders and decision makers who work with children and families to identify child sexual exploitation and take appropriate action in response. This includes the management, disruption and prosecution of perpetrators.

The Home Office also announced [increased funding to help partners address CSE locally](#).

Existing policies and procedures remain unchanged, and practitioners across the partnership should continue to use existing processes

Government Progress Report: Tackling Child Sexual Exploitation – February 2017

The Government has published its Tackling Child Sexual Exploitation: Progress Report and announced a £40m package of measures to protect children and young people from sexual abuse, exploitation and trafficking, and to crack down on offenders.

The Progress Report details delivery of the ambitious programme of work set out in the 2015 Tackling Child Sexual Exploitation Report, and signals a step change in our national response to sexual violence against children and young people.

The Progress Report can be accessed here via the link below:

<https://www.gov.uk/government/publications/tackling-child-sexual-exploitation-progress-report>

Surrey Hear Our Thoughts (SHOuT)

SHOuT started out as a series of youth conferences in Surrey. The most recent conferences focused on the sending of naked selfies, sometimes called "sexting" (youth produced sexual images).

Please visit the SHOuT [website](#) to view images from the events; posters that were created based on the advice of the young people and information and advice on how to get further help for both professionals and young people.

Posters for professionals from young people about sexting are also available to download on the SSCB webpages [here](#) .

Young people to young people poster about sexting is also available to download on the SSCB Webpages [here](#).

Young Carers - Who are young carers?

A young carer is someone aged 18 or under who helps look after a friend or relative who has a long term condition, such as a disability, illness, mental health issue, or misuses drugs or alcohol and the care they provide is unpaid. In Surrey it is estimated that 14,000 children are looking after someone.

Young carers are just like any other child or young person except they lead a very different life. While their friends have time to study, socialise and enjoy sports and hobbies, a young carer's time will be spent looking after someone which includes practical tasks, physical care, emotional support, managing family budgets and prescriptions and looking after siblings.

Young carers face a lot of challenges, and it can be very difficult to achieve their own hopes and aspirations for the future unless the right support is in place for themselves and their families. It is crucial that young carers are identified early.

[Carer's Trust](#) research shows that:

- Young carers miss or cut short an average 48 school days a year because of their caring role.
- Almost half of young carers are struggling to get their homework done on time.
- In a survey, 39% said that nobody in their school was aware of their caring role.
- 80% are missing out on childhood activities.
- It can affect a young person's health, social life and self-confidence.
- Almost half are reporting stress, tiredness or mental health issues .



What you can do

If you're a young carer - or you know or work with a child or young person who might be a young carer - support is available at Surrey Young Carers on 01483 568269 or www.surrey-youngcarers.org.uk.

Private Fostering

Private fostering is when a child under the age of 16 (under 18 if disabled) is cared for by someone who is not their parent or a 'close relative'. This is a private arrangement made between a parent and a carer, for 28 days or more. Close relatives are defined as step-parents, grandparents, brothers, sisters, uncles or aunts (whether of full blood, half blood or marriage/affinity).

Surrey County Council is responsible for ensuring that in these situations children are safe and that their needs are assessed and adequately provided for in accordance with statutory responsibilities.

- The welfare of the child is paramount
- The child's rights to participate in their plans and to be consulted on any plans made will be protected
- A balance will be struck between the rights of parents to exercise their parental responsibilities to their children and the duty of the State to intervene when children's welfare require it
- A proactive approach will be taken by Surrey Children's Service in identifying private fostering arrangements
- That the arrangements for the care of privately fostered children require a holistic and lifelong view of the child's needs to maximise their life chances in accordance with the five outcomes of Every Child Matters

- That private fostering is approached within the framework of Surrey's policy of equal opportunity

Here's a case study describing how a private fostering situation can work:

Rachel's story...

My daughter Tracey's best friend Rachel suddenly landed on our doorstep very late one evening. Tracey was in bed and I was really cross to think that Rachel just thought she could come and call her up at that late hour. However, when I realised how upset she was- she was sobbing and saying her step-father had thrown her out after a big family bust-up- I took her in, sat her down and heard the story.

Basically Rachel was saying she couldn't live at home any more: her mother had been drinking heavily for years and her Mum and step-father had massive rows and always blamed her for all the upsets in the house and this had come to a head this evening and they had thrown her out. I wasn't surprised as Tracy had been telling me things were very bad for Rachel at home. By this time Tracy had woken up and she begged me to take Rachel in. I said OK but that I'd have to ring her Mum the next day to talk it over.

I spoke to Rachel's Mum the next morning. She was still pretty angry with Rachel, but said it would really help the situation if Rachel could stay with us for a couple of months- just until the end of term- so that all the family could all have a 'cooling off' time. I said that was fine. We agreed that we'd let the girls' school know what was going on.

When I spoke to Rachel and Tracey's teacher she said what Rachel's mother had arranged with me is called 'private fostering' and the law says, if Rachel was going to stay with my family for 28 days or longer, then Rachel's Mum and I both had to contact our local Children's Services office and tell them about the arrangement.

Rachel's Mum and I were both a bit reluctant to inform the social workers as we couldn't see why it was any of their business, but the school had explained to us that this is the law and that it's about protecting children and checking that, if they are living away from their parents, they are being properly looked after and are not in any danger or risk.

The social workers visited me and Rachel and Rachel's family and we all filled in lots of forms and had police checks done. The social worker had a long chat with Rachel and said she would be seeing her regularly while she was staying with us. Rachel found her easy to talk to and I am really glad that she now has someone outside of our family and her own family to share things with.

I feel very conscious that looking after someone else's child is a big responsibility (even though Rachel's mother remains legally responsible for her whilst she's staying with us) and so I'm glad that we've been 'checked out' and told we're OK and also that we're not the only people providing support for Rachel.

I'm hoping that Rachel and her Mum and step-father will be able to sort things out soon, but in the meantime I feel we can help by having Rachel be part of our family.

Click here to find out more about [Private Fostering in Surrey](#)

Meeting the health needs of Children who are Looked After

Children become Looked After due to a range of factors, including abuse and neglect, family breakdown, and where there is no parent to care for them.

Research shows that Children who are Looked After are more likely to have increased health needs compared to their peers. For example they have four times the rate of mental health need, and ten times the rate of Special Educational Need. Being in or leaving care is an identified risk factor for Child Sexual Exploitation.

Promoting Health and Wellbeing of Children who are Looked After, joint statutory guidance for health and social care, sets out the expectations and responsibilities regarding identifying and meeting those health needs, irrespective of placement type and location.

Every child who becomes Looked After should have their health needs assessed holistically on care entry (Initial Health Assessment) so that a health plan can be developed in time for the first Statutory Review. Subsequently children aged under 5 years should be seen every six months, and children aged over 5 years annually.

Review Health Assessments should provide a narrative of the child's health whilst they are Looked After, ensuring vital health information to update health plans is available to improve health outcomes, and to provide Care Leavers with their health information, when requested.

The GP record should be the main health record. All Children who are Looked After should be fully registered with a GP to maintain the integrity of the health record.

As of December 2016 Surrey County Council reported:

- 903 looked after children, including 153 Unaccompanied Asylum Seeking Children
- 479 care leavers including 159 Unaccompanied Asylum Seeking Children

In addition there are approximately 250 children placed in Surrey by Other Local Authorities. Over 40 % of Surrey's Looked After Children are placed out of county, which leads to added complexity in terms of securing appropriate health services in a timely manner.

Surrey County Council Corporate Parenting Strategy 2015-2018 sets out a range of pledges and goals with regard to Looked After Children. This includes health.

The Surrey Health Team for Children who are Looked After comprises the Designated and Named Professionals, Specialist and Senior Staff Nurses, Adoption & Fostering Medical Advisers, and Looked After Children's Coordinator. Working with a range of partners including GPs, 0-19 Teams, Developmental Paediatricians, CAMHS, and the Local Authority, they aim to deliver a coordinated health service which includes health assessments.

The Unaccompanied Asylum Seeking Project Group is a multiagency group in Surrey established to develop local policy and practice guidance.

The CAMHS Children in Care Service is a multidisciplinary service which delivers specialist skills and training to provide a dedicated CAMHS service to children in care aged 0-18 and their carers.

Following a successful bid to the CAMHS Transformation Fund, recruitment is underway for a Mental Health Practitioner for Unaccompanied Asylum Seeking Children, and a CAMHS Nurse Practitioner to support mental health needs of children placed Out of County, including access to services.

Ensuring the child's voice is heard is paramount. The Big Survey in 2016 coordinated by the Children's Rights Service, reported that most of Surrey County Council's Children who are Looked After felt confident about their health.

[Dr Christine Arnold](#) Designated Doctor for Looked After Children
[Mrs Elizabeth Channing](#) Designated Nurse for Looked After Children

Lucy Faithful Foundation - Preventing child sexual abuse before it happens **The Epsom-based Lucy Faithfull Foundation describes its work to keep our children safe from sexual abuse**

Research suggests that one in 10 children in the UK is sexually abused. Now, consider that only a small percentage of cases are ever reported to the authorities. This is because most children are abused by someone from within their family network, making it hard for them to report their abuser. And with so few abused children able to come forward, millions of children are being left to suffer the trauma of abuse in silence.

[The Lucy Faithfull Foundation](#) is the only UK charity focused solely on *preventing* children from being sexually abused. The reason we prioritise prevention is simple: support for victims is important, of course; but it's hard to support victims when so many are hidden away from public view. That's why we focus on preventing children from being abused in the first place.

To make prevention of child sexual abuse a reality, we have created a wide range of services, programmes and projects, each designed to place a protective shield around as many children as possible. But to work, this approach requires as many adults as possible to play an active role in preventing sexual abuse. So we work with parents to help them prevent their own children from being abused. We provide bespoke one-to-one programmes to parents and carers when there are concerns that their children might be at risk of being abused. There's also a website for those who want information, resources and support on how best to keep their children safe. Parents Protect sessions also help adults identify early signs of abuse in children and recognise inappropriate behaviour in other adults. Our services are in demand. In 2016, 210,000 people from the UK visited the Parents Protect website.

And in 2002, we set up [Stop it Now!](#) – a public education campaign and [confidential helpline](#) (0808 1000 900) that aims to enable as many adults as possible to prevent child sexual abuse. The Helpline is for all adults concerned about child sexual abuse, and preventing it, including: adults worried about their own thoughts and behaviour; those concerned about the behaviour of another adult; and those concerned about the sexually harmful behaviour of a child or young person towards another child. Callers are provided with practical advice about what positive action they can take to protect children from harm. It offers follow-up calls and specialist staff provide face-to-face intervention. Since it was set up in 2002, the Helpline has handled over 60,000 calls, giving people the practical advice and support they need to prevent child sexual abuse.

We also provide consultancy and training for professionals and others who work with children and families, such as social workers, police officers, and those in education settings. This includes training on understanding child sexual abusers; understanding child sexual abuse on the internet; working with non-offending partners, and with young people with harmful sexual behaviour; the prevention of child sexual exploitation and safer recruitment training which helps employers place safeguarding at the centre of the recruitment process.



We hope you agree with us that child sexual abuse is preventable, not inevitable. To find out more about our work, please visit:

www.lucyfaithfull.org.uk www.stopitnow.org.uk www.parentsprotect.org.uk

A Stop it Now! Helpline operator at the offices of The Lucy Faithfull Foundation in Epsom.

Counter Terrorism Awareness

With the terror threat becoming increasingly complex and varied, police are calling on communities to act on their instincts to help prevent atrocities taking place in the UK and overseas.



The 6th March 2017 saw the launch of a national campaign by [Counter Terrorism Policing](#) urging the public to act on their instincts to help tackle the terrorist threat.

'Make nothing happen' focuses on the critical role the public can play in defeating terrorism. The campaign will be the first under a new branding platform called [ACT: Action Counters Terrorism](#). This urges the public to report suspicious activity to help police bring dangerous offenders to justice and prevent terror attacks in the UK and overseas.

At a time when the scale, volume and complexity of the terrorism threat continues to grow, police are advising the public to act to report any potential suspicious activity or online content they come across and are concerned about.

The public already contribute intelligence to around a third of the most serious terrorism investigations. This new campaign reassures communities that they shouldn't be concerned about wasting police time or getting someone into trouble.

The message is clear – 'don't worry, don't delay, just act' by:

- reporting suspicious activity to the police by calling confidentially on 0800 789 321 or at [gov.uk/ACT](#)
- reporting online terrorist and violent extremist material [online](#)
- remaining alert at home, work and when out and about, so we can all play our part in defeating terrorism and keeping everyone safe

Peer on Peer abuse

Tools and links for practitioners to support work with young people where 'peer on peer abuse' is a worry.

- ❖ Brook traffic light [tool](#)
- ❖ NSPCC HSB [Framework](#) which features the Hackett Continuum of sexual behaviours
- ❖ NSPCC Partner abuse [report](#)
- ❖ Peer-on-peer abuse report and practitioner developed [resources](#)
- ❖ Contextual safeguarding practitioners network which features a number of peer-on-peer abuse [publications](#)
- ❖ University of Bedfordshire [short films](#)

New Sexual health and HIV services in Surrey

From 1st April, Central and North West London NHS Foundation Trust (CNWL) began the delivery of sexual health and HIV services in Surrey.

For more information please:

- Refer: to the [Healthy Surrey](#) website
- Visit: www.sexualhealth.cnwl.nhs.uk
- Phone: CNWL on 01483 783 340 (staffed Monday to Friday, 9am to 5pm)
- Email: sexualhealth.cnwl@nhs.net

County Lines Gang Violence, Exploitation and Drugs Supply

County lines drug networks now a nation-wide issue. The full report is available to download on the National Crime Agency [website](#).

Information and resources in Surrey

There is a wide range of advice available to Children and Families available online which we hope will be useful for you

Support for Children



SEND Surrey

Surrey's Local Offer - the online hub for 0-25 year olds with special educational needs or a disability. Please visit the [SEND Surrey website](#)

for more information

Zipit App

The new Zipit App is aimed at children for them to download and use if someone asks them to send a naked selfie. They can then use the app to use images on zipit to reply. If someone's trying to get them to send naked images, they can use the images on Zipit to keep the situation in control. For more information visit the Child Line website [here](#)



Kidscape

Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

Kooth

Surrey CAMHS now offers preventative support to children and young people who don't have a referral to the service through Kooth. Kooth is a safe, confidential and anonymous online service for young people, specifically developed to make it easy and safe for young people to access mental health support as and when they need it, while removing any associated stigma.



Once signed up, Kooth users have access to BACP trained counsellors until 10pm, 365 days a year peer-to-peer support through moderated forums, and a range of self-help materials, co-written by other young people.

Any young person aged 11 – 19th birthday with a Surrey postcode can access the service for free.

You can watch the new [Kooth video](#) here or read more about [Kooth](#).

The Mix

Whether you're 13, 25, or any age in between, The Mix take on the embarrassing problems, weird questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who'll give you the support and tools you need to take on any challenge you're facing – for everything from homelessness to finding a job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service. Whether it be through [articles](#) and [video](#) content online or [phone](#), [email](#), [peer to peer](#) and [counseling services](#).

The Who Cares? Trust

The [Who Cares Trust](#) is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve.

Rise Above

Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: <http://riseabove.org.uk/>

Careers Advice in Surrey

Alongside guidance from a school/college careers advisor or any other practitioner providing support, this site is designed to guide you through the options - of which there are many - to help you make informed decisions about what route might be most suitable. It's also important that you do your own independent research so that you can be confident that no opportunity has been missed. Visit the website here: <http://www.careersadviceinsurrey.co.uk/>

Childnet International

Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: <http://www.childnet.com/>

Revenge Porn Helpline

Free, confidential advice and support. See the website [here](#) or call on 0845 6000459. Helpline open from 10.00am - 4.00pm, Monday to Friday. Emails can be sent at any time to help@revengepornhelpline.org.uk

I Need Help

If you, or someone you know, wants to talk about anything at all, call The Helpline Hotline on their free helpline 0800 141 2055. Lines are currently open Monday to Friday 9AM – 5PM. Take as long as you want – it's totally free! We won't judge you. We won't criticise you. We won't record the call. So pick up the phone, let off steam! Get it off your chest! It's why we are here! Call **0800 141 2055** or Support@iNeedHelp.org.uk

Support for Families

Surrey Family Information Service



The [Surrey Family Information Service](#) want to support all parents and carers, professionals, children and young people (aged 0-25), to help them make informed decisions about services or support they may want or need to access. To help you find services available in your local area, or online, they have created a [directory of over 8000 services](#) (including ones offered by organisations other than Surrey County Council), covering SEND, childcare, health, education, social care, leisure and help and support services. If you can't find what you are looking for online, they also have an enquiry service where you can [contact the team](#) for further help, information or advice online, over the phone or by email.

Surrey Family Support Programme



This programme uses a whole family approach involving grandparents, parents, young people and children. It brings together a team of people and agencies with specialist skills to help families caught in a pattern of anti-social behaviour, unemployment, alcohol abuse and truancy.

For more information or to make a referral please take a look at the [Family Support Programme leaflet](#)

Surrey SEND Information, Advice and Support Services

Provide confidential, impartial and independent information, advice and support for young people and parents/carers of children and with special educational needs or a disability (SEND) aged 0 to 25. For more information [visit their website](#)

Broken Rainbow – The LGBT Domestic Violence Charity

The National **Lesbian, Gay, Bisexual and Trans* (LGBT) Domestic Violence Helpline** provides confidential support to all members of the LGBT communities, their family, friends, and agencies supporting them. You can call the freephone number: **0800 999 5428** or **visit their website here:**

www.brokenrainbow.org.uk/help/helpline

Internet Matters.org

Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the [Internet Matters.org](http://InternetMatters.org) website.

Digital Parenting

Issue 4 of [Vodafone's Digital Parenting magazine](#) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](#). The next edition will be available from September 2016.

Family Line

[Familyline](#) is here to listen. No problem is too big or too small. Their helpline is open to everyone regardless of age, gender, ethnicity or beliefs. They listen well, provide emotional support and can help you to look at potential ways forward. All calls are anonymous. **Call if you'd like to talk in complete confidence on: [0808 800 5678](tel:08088005678)** or email at help@familyline.org.uk

Parent Info

Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self harm, the internet and 'teens on tinder'. For more information, please visit the website: <http://parentinfo.org/>

The Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub

[RoSPA's Parent Hub](#) provides an easy guide to keep your children safe, from when they're a baby to school age.

Domestic Abuse Support

The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit www.surreyagainstda.info for more information.

Be Share Aware - and keep your child safe online

We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](#) will help keep your child safe online.

The Breck Foundation

[The Breck Foundation](#) is raising awareness for playing safe whilst using the internet

Support for Professionals

CAMHS

Subscribe to the CAMHS newsletter [here](#)

NSPCC CASPAR

The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found [here](#).

Whistleblowing Advice Line

The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: **0800 028 0285**. More information on the helpline is available on the [website](#).

Educate Against Hate website

'Educate Against Hate', gives parents, teachers and school leaders resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed [here](#).

'Mindsight Surrey CAMHS': Mental health services for children and young people

Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website [here](#).

Missing People

Missing People is a UK charity which specialises in, and is dedicated to, bringing missing children and adults back together with their families. For information about the charity and its work go to their website [here](#).

YMCA WiSE Workers

[YMCA DownsLink Group's WiSE Project](#) is an innovative project working with children and young people under the age of 25 experiencing or at risk of sexual exploitation. Following a successful funding application to the Police and Crime Commissioner two project workers have been appointed to deliver the service across Surrey