

Autumn 2016 Edition



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Future newsletters

We plan to use this newsletter as a forum for all partners to share their news and views on safeguarding in Surrey. The newsletter is circulated to a membership of over 700 professionals from a variety of agencies across Surrey. If you have anything you would like to include please email [Hayley Cheesman](#) and/or [Emily Welch](#). We hope that the information will be widely disseminated and request that you share the newsletter with colleagues. Please let us know if you wish to be added to the mailing list

News from the Surrey Safeguarding Children Board (SSCB)

People News

- **Elaine Coleridge-Smith** – Independent Chair
- **Janice Morgans** – SSCB Partnership Manager
- **Caroline Holmes** – Partnership Support Secretary
- **Karl Mittelstadt** - Partnership Manager - Child Sexual Exploitation
- **Ameena Tabassum** – Quality Assurance Officer
- **Hayley Cheesman** – Quality Assurance Administrator
- **Anastasia Drenou** – Serious Case Review and Training Administrator
- **Emily Welch** – Child Death Overview Panel (CDOP) Coordinator
- **Stacey Westbrook** – Training and Commissioning Officer
- **Jane Donson** – Training and Commissioning Officer
- **Alex Vassallo** – Training Administrator

If you would like to speak with the team please contact us on **01372 833330**

To find out more about us and the role of the SSCB – view our presentation [here](#).

SSCB Conference - 'Beneath the Radar' 16 November at Epsom Racecourse

The SSCB will be holding a one-day conference on **16th November 2016** at Epsom Racecourse. The conference will aim to explore the impact of exploitation on children and young people in Surrey and to raise awareness amongst professionals from across organisations in Surrey about the role of the SSCB and its priorities.

You will be able to attend two out of a choice of four workshops focusing on Honour Based Violence and Forced Marriage, Modern Day Slavery, Female Genital Mutilation and Disguised Compliance. As well as hear from the NSPCC on Child Trafficking, The Breck Foundation and watch an emotive CSE theatre production called Crashing.

Places are only £50 and you can book your place [here](#).

Website Update

We are delighted to announce that our new website is live and ready to use. Please visit our new site at www.surreyscb.org.uk

If you have created links or bookmarked our old web pages, please note, you will need to amend these links to reflect the new web address above.

The SSCB Training Events pages are now live as is the new system where you can book onto the SSCB training courses.

The new booking system can be accessed here <http://booking.surreyscb.org.uk>. First you will need to register and create a log in and password. Once you have done this, you will be able to book courses, cancel your place, access course evaluations, certificates and access your SSCB training history (for courses you attend from September 2016 onwards).

Changes to Foundation Module Training

From October 2016, we will be changing the way we run our Foundation Module courses. At the moment we have three courses, Foundation Module 1, Foundation Module 2 and Foundation Module 3. After listening to your feedback and analysing the evaluation forms you complete after your courses, we will be streamlining our Module training and reducing duplication of information.

Therefore, from October 2016, we will still have Foundation Module 1 – Multi-Agency Safeguarding and will merge Foundation Module 2 and 3 to create Foundation Module 2 – Child Protection Conference and Core Groups.

If you have any questions, please email the training team at sscb.training@surreycc.gov.uk

SSCB Specialist Courses

There are a range of specialist courses now available to book, these include:

- Lessons from Serious Case Reviews and Audits
- Parental Substance Misuse and its Impact on Children
- Child Death Review Process in Surrey and Lessons Learnt: The Role and Responsibilities of Professionals Involved in Child Deaths
- Engagement of Fathers and Significant Males in Child Protection
- The Dynamic Management of Neglect
- Neglect Train the Trainers
- Disguised Compliance
- Safeguarding Disabled Children
- Managing Allegations Against Staff and Volunteers
- Professional Challenge
- Understanding and Working with Children and Young People Affected by Sexual Abuse
- Child Trafficking
- Children and Young People Who Harm Sexually - An Introduction
- Building Professional Confidence in Responding to Self Harm
- Online Safety and Child Sexual Exploitation (CSE) Level 2 (combined)
- Early Help Training (EHA/TAF)
- Train the Trainers - Working Together to Safeguard Children, CSE Level 2 and Cultural Competence
- Train the Trainers - Foundation Modules 1 and 2

To book your place, please click [here](#).

'SSCB Policies and Procedures

As part of the SSCB Learning and Improvement Framework we endeavour to share as widely as possible updated policies and procedures. We publish our current and revised policies on our website's [procedures manual](#)

Recently updated policies:

- [chapter 4.13](#) Safeguarding Disabled Children
- [chapter 5.28](#) Foreign Exchange Visits
- [chapter 5.13](#) Female Genital Mutilation
- [chapter 7.3](#) Inter-agency escalation policy and procedure - section 4 professional dissent at child protection conferences

SSCB Levels of Need Document

Following the conclusion of the pilot, the final updated Levels of Need Document is now available on the SSCB web pages. The document can be found online [here](#).

Multi Agency Safeguarding Hub (MASH) and Early Help Programme – an update from Surrey County Council

Earlier this month saw the launch of the Multi-Agency Safeguarding Hub (MASH)—a single point of contact for reporting safety concerns for a child, young person or adult.

The MASH is based at Guildford Police Station and combines Children's Service social workers, Adult's Service social workers, and health and police staff and a vast array of virtual partners across Surrey. By working as a partnership, relevant information can be shared between the co-located agencies enabling the MASH to identify need, risk and harm accurately to allow timely and the most appropriate intervention—so all children, young people and adults get the opportunity to access the right help at the right time.

The MASH will also work alongside four Early Help Co-ordination Hubs which will support all Surrey agencies, preventing and reducing the repetition of youth and parental crime, schools' pupil absence and exclusion, domestic abuse and/ or violence, child abuse and neglect, poor family physical and emotional health, substance misuse, homelessness and financial exclusion. The Early Help Co-ordination Hubs can be contacted directly by professionals such as teachers and health colleagues, for advice, particularly in cases where they are confident a referral into the MASH requires an early help response.

Together the MASH and Early Help Co-ordination Hubs provide improved compliance by the safeguarding partnership, with the provision of help earlier and an audit trail showing outcomes to agencies involved.

You can find out more about the MASH on the [Surrey County Council website](#).

Multi agency Referral Form

The updated Multi Agency Referral Form is now available on the SSCB web pages. The form can be found online [here](#).

Safer Surrey

Safer Surrey sets out a vision for whole system change that seeks to transform how we support vulnerable children and families across Surrey. It has at its heart, an aspiration to work in partnership and collaboration with those who need help and to put families and children in the middle of how we assess, plan and provide the support they need, building on the resources, skills and strengths they already have.

Signs of progress – While embedding Safer Surrey is in its early stages there are good indications of a positive impact on practice including feedback from Ofsted inspectors following their latest visit.

“The Social Worker took time in the review to talk with the whole group about the positive and what was working well. It changed how the family interacted in the meeting. They became much more engaged and actively involved in the meeting and in building the plan of what needed to happen next.”**Surrey School Teacher**

“I have just attended a core group meeting that was run in the Safer Surrey style. It made so much sense and was much simpler using the 'What's working well? and What are we worried about? questions. It helped keep the conversation so much more to the point.”**Surrey School teacher**

“Using the Safer Surrey model seemed to bring the whole meeting to life. It was like a breath of fresh air”**Surrey Social Worker**

Update on Safer Surrey activity

- Safer Surrey briefings have been delivered in a variety of settings and to a wide range of professionals in children's services, schools and partners from other agencies.
- The new MASH and the Early Help Hubs which went live on 5th October use the Safer Surrey simple framework to gather information and analyse risk or need by asking what are we worried about? What is working well? What else do we need to know? What needs to happen next? All those who are worried about a child's safety or well being will be increasingly encouraged to use this framework as they communicate their concerns regarding each child.
- A Safer Surrey Toolkit is available [online](#) to support staff who are developing strengths based practice and skills.

Keeping children and young people safe

A week in the life of...National Probation Service

Anna Grayson, Probation Officer in the Guildford Case Management Team has kindly shared with us what a typical working week looks like in the role of a Probation Officer...

What happens during a typical week in your role?

In the last week I have: met with a number of offenders for face to face meetings in which I have worked with them on issues linked to their offending behaviour and risk; visited a serving prisoner to discuss his plans for release and motivate him to address his alcohol misuse; visited two offenders at their homes to assess their home circumstances and gather information to aid risk assessment; discussed a case with a Psychologist to gain insight as to develop a constructive working relationship; warned an offender that if they continue to behave as they are then they will be in breach of their licence and could be recalled to custody; created a Sentence Plan for an offender in the community; and submitted a report to the Parole Board for a man currently serving a long custodial sentence and who could be released next year. In-between these more substantial pieces of work I have been liaising with staff from other organisations as well as other Probation Officers to share information and concerns, and work out how we can best work together to address someone's difficulties. All of this work is underpinned by assessments of risk, principles of risk management and academic research that tells us what best helps people to desist from offending.

What's the hardest part of your job?

Juggling priorities. When every case poses a risk of causing serious harm and they all need managing, how do you pick which bits of work to prioritise? Of course containing risk comes first, but this sometimes means rehabilitative work can be sidelined, which I find difficult as this is the work that will often make the most difference in the long run.

What's the most rewarding part of your job?

I know that the work that I do makes a real difference, even if those who benefit are not always aware of it. Our work improves the quality of life not just for offenders, but for the people they would otherwise pose a risk to, which includes both individuals and communities. Sometimes this is done by enforcing orders and even recommending that someone is returned to (or remains in) custody, but if this is the right thing to keep the public safe then it can still be satisfying, even if it is upsetting for the individual affected at the time. The work we do can also involve helping someone make significant positive changes in their life, which can be hugely rewarding. I don't ever feel personally responsible for the changes someone makes, it is their achievement not mine, but people who I have worked with will tell me that Probation has often played a significant role. When someone does turn their life around it isn't only good for them, but it is good for society as it reduces the risk of them re-offending or causing serious harm. It can even mean that they start to contribute to society when they did not previously.

How does the work you do link with the work of the SSCB?

We assess and manage risk that individuals pose and this includes risk to children. Most often we become involved in Child Safeguarding if an individual poses a direct risk to child, but there are also occasions when someone we work with is in a situation where there is a risk to children even though they are not causing it. In either situation we will attend Child Protection Conferences and work closely with Social Workers to manage risks and protect children. If cases are not already known to Children's Services or if new information arises, we share this information as soon as possible and complete referrals if necessary. While we have a lot of competing demands, Child Safeguarding is a priority.

What advice would you give to someone else thinking about a career in the National Probation Service?

We do work with people who have committed serious offences, so I think you do need to have emotional resilience and self awareness. Everyone has certain things that push their buttons, and knowing what does that for you and having ways of dealing with this is really important. I think that this is something that the NPS is good at recognising, and we are supported both individually and as a team. However, if this work interests you (and I hope it does), I would encourage you to really think about how you feel towards people who commit serious offences. In order to work with someone to address their offending behaviour, you do need to develop a professional relationship with them. Of course, it's natural to have an emotional reaction to some of the things that people do, but if these negative feelings are pervasive and dominate your interactions with someone, it's going to be really hard to do any therapeutic work (and is probably not going to put you in a good place emotionally either). However, if you can remain hopeful that anyone can make positive changes (though realistically not everybody does) and have the determination to keep working with someone to develop whatever positives that they do have, the potential for the work that you do to make a difference is amazing.



New Meningitis Vaccination for Teens

[Surrey Matters](#) latest issue highlights that over the past few years cases of meningitis and septicaemia (blood poisoning) caused by Meningococcal group W (Men W) are rising, due to a particularly aggressive strain of the disease. Men W infections are particularly severe and usually need to be treated in intensive care, so a new vaccination, Men ACWY, is being delivered to teenagers and first-time students over the next three years.

All teenagers from year 9 onwards will be vaccinated before they complete year 13 as part of a schools-based programme, which will be delivered at the same time as they get their teenage booster for tetanus, diphtheria and polio. Young people who are currently in year 13 and students up to the age of 25 will need to contact their GP to have the vaccination. Older teenagers and university students are at high risk of infection because many of them mix closely with lots of new people, some of whom may unknowingly carry the meningococcal bacteria.

For more information on the vaccination and signs and symptoms of the disease please visit [NHS Choices](#).

Child Accident Prevention Trust

New research to mark National Burn Awareness Day reveals that nearly 1 in 10 parents of under-fives admit their child has suffered a serious burn from hair straighteners or tongs. For further information and advice on this matter please visit [Child Accident Prevention Trust](#).

Public Health Annual Report – Health and Wellbeing of children and young people in Surrey

The independent report on the Health and Wellbeing of Children and Young People in Surrey concentrates on the factors that contribute to inequalities in outcome starting before birth through to young people. The report illustrates that while the majority of Surrey's Children and Young People experience good health, achieve a high level of educational attainment and experience positive relationships, for some the opposite is true and can feel more marked. Giving every child the best start in life and supporting children to achieve the best health outcomes possible, is a priority for Surrey's Health and Wellbeing Board. You can view the report online [here](#).

Social Workers, Please learn from my experience

A man who had 13 different social workers in 11 years tells of the inspirational and the plain patronising. Please see [here](#) for article.

Catch22

[Catch 22](#) is a social business, a not for profit business with a social mission. For over 200 years we have designed and delivered services that build resilience and aspiration in people and communities.

As a social business we have the heart of a charity, and the mind-set of a business. Our local base within Surrey is Leatherhead, The mansion alongside the youth support service.

Our work involves working with young people and their families to tackle young people's substance misuse issues. We offer the opportunities to meet young people wherever they feel most comfortable and weekly/fortnightly 1:1 sessions to look at harm reduction, harm minimization, relapse and overdose prevention. We allow the client to centre their own recovery by respecting their wishes, be it to cut down their use or to stop use completely. We are a small team, with each substance misuse practitioner, taking two counties for referrals. Currently referrals can be done online, by post or via written hand, as the referral sheet is located on our website.

We further offer training opportunities for other professionals around drug education, we can also offer smaller workshops within schools and colleges that are tailored to suit the students needs. We pride our organization on adopting a multiagency approach, including working with A&E, Schools, Colleges, Sexual health clinics, Sliding doors, Youth support services and Police. If you have any questions, please feel free to [contact us](#).

Thinkuknow - the education programme from the National Crime Agency's CEOP Command

Thinkuknow gives practical information and advice that aims to keep children and young people safe from sexual abuse on and offline. The approach of the programme is to develop their skills in identifying and avoiding risk, learning how best to protect themselves and their friends, and knowing how to get support and report abuse if they do encounter difficulties. Thinkuknow also offers information and advice to parents and carers, as well as professionals who work with children and young people by providing educational resources, including films, cartoons and lesson plans.

For further information and advice please visit [Thinkuknow](#).



RCSAS
RAPE CRISIS SURREY & SUSSEX
rape & sexual abuse support centre

Introducing Rape Crisis Surrey and Sussex

Rape Crisis Surrey and Sussex [RCSAS] is a specialist woman-only rape and sexual abuse support centre based in the Crawley area.

RCSAS provide expert and confidential support for all female survivors of sexual violence aged 13+ in East Surrey and Sussex who have experienced any form of sexual violence at any point in their lives. Different forms of sexual violence may include: Rape, Incest, Child Sexual Abuse and Exploitation, Trafficking, Female Genital Mutilation (FGM), Sexual Assault, Revenge Pornography and non-consensual sharing of explicit images, Ritual Abuse and Gang Rape.

RCSAS specialist services include: Long term, weekly therapy provided by specialist female therapists from our confidential centre; an advocacy service that supports survivors before and through the criminal justice process; an outreach service for sex-working women and marginalised groups; an FGM service and specialist training and prevention services for professionals and schools.

RCSAS services are largely self-referral, if you have any questions regarding the referral process or any of the services please call the office and a member of the team will be happy to talk this through with you.

For free and confidential support for survivors and professionals:

Office: 01293 538 477 (Monday to Friday between 10:00am and 6:00pm)

National Rape Crisis Helpline: 0808 802 9999. (365 days a year from 12-2:30pm and 7-9:30pm weekdays and weekends and 3-5.30pm weekdays)

Webpage: www.rcsas.org.uk

Email: info@rcsas.org.uk

Give n Get Consent resource for schools

RCSAS have developed [A resource for teaching sexual consent to Key Stages 3 & 4](#)

Children Missing Education

[Updated statutory guidance](#) for Local Authorities on Children Missing Education (CME).

Responding to modern slavery in Sussex and Surrey: Sharing Effective Mechanisms to meet your legal duties.

In recognition of Anti-Slavery Day 2016, the International Organization for Migration in collaboration with the South Eastern Strategic Partnership for Migration is hosting a free conference event on 28th October 2016. The event is aimed at Council's Chief Executives, heads of services, and those with responsibility for safeguarding and anti-slavery policies. More information on event can be found online [here](#).

Child Net

Schools and registered childcare providers in England and Wales are required to have appropriate filtering and monitoring systems in place from Monday 5th September 2016. Find out more [here](#).

UK Safer Internet Centre

The UK Safer Internet Centre provides e-safety tips, advice and resources for children and young people, parents and carers and professionals working with young people, to help children and young people stay safe on the internet. The UK Safer Internet Centre will be holding a Safer Internet Day in February 2017. For more information and to find out what happened at the 2016 Safer Internet Day click [here](#).

Training – Online Safety

SSCB provide classroom based online safety training for professionals. You can book your place [here](#).

Domestic Abuse

Women's Aid

New Scheme '[CHANGE THAT LASTS](#)', launched by [Women's Aid](#) to change current approach to domestic abuse.

The national domestic abuse charity Women's Aid, in wider partnership with domestic abuse charity SafeLives, is launching a new comprehensive approach and scheme to tackle domestic abuse called '*Change that Lasts*'.

The '*Change that Lasts*' scheme, which is funded by the Big Lottery Fund's Women and Girls Initiative, was piloted July 2016 in Surrey, Nottingham and Northumbria to help women experiencing domestic abuse receive support earlier, and help them to achieve long-term recovery and independence.

David Munro, Police and Crime Commissioner for Surrey said:

"I am very pleased and proud that Surrey has been chosen by Women's Aid as one of three regions to pilot this collaborative and innovative project which aims to improve radically the lives of families experiencing domestic abuse. My office led the Surrey Against Domestic Abuse Partnership in making the application to take on this pilot; and the new ways of working which will be tested and evaluated by Surrey and the other pilot areas will help inform the national direction; protecting women and children from controlling or violent perpetrators."

Training – Domestic Abuse

To undertake the Domestic Abuse e-learning course (free of charge) you can go directly to <http://surreyskillsacademy.learningpool.com> where you will need to create an account.

Please note employees of Surrey County Council should access this course through the My Learning portal.

You can access the Domestic Abuse training programme [here](#).

Child Sexual Exploitation (CSE)

Improving our response to Child Sexual Exploitation in Surrey

Detective Superintendent Paul Furnell, Surrey Police (Chair, Sexual Exploitation and Assault Management Board)...

"I am delighted to have been asked to chair the Sexual Exploitation and Assault Management Board on behalf of the SSCB. This Board is responsible for overseeing operational responses to CSE in Surrey. The police, working together effectively with all partner agencies, has an important part to play in protecting Surrey children from CSE, and to ensure they feel safe in their communities.

Over the last couple of months, I am pleased to report that we have been working hard to develop a revised CSE strategy and action plan. The new strategy responds directly to recommendations made in recent Ofsted and HMIC reports. Importantly, it also reflects findings from the recent CSE peer review in May. We are hoping to make these documents available to you as soon as possible - so watch this space.

As a partnership, we are making real strides to ensure we fully understand the CSE threat in Surrey and we continuously monitor the effectiveness of existing responses via the multi-agency Missing and Exploited Children Conferences (MAECCs).

However, a lot still needs to be done: a key priority for me is to develop more effective ways to capture and take on board the views of children who are at risk of or experiencing CSE as well as their parents/carers. After all, these children and their families are in a unique position to provide honest feedback for us to improve our response - but only if we provide sensitive and effective processes to enable this.

In addition, I am committed to developing an integrated service offer to children at risk of or experiencing CSE. We also need to continue to raise awareness of CSE with children and their parents/carers as well as the wider public more generally.

So, I feel that I have my work cut out. However, the dedication and professionalism from across the children's workforce makes my task a lot easier. I would like to thank you for this, and very much look forward to working with you to make the necessary improvements.

Should you have any further queries, please don't hesitate to contact Karl Mittelstadt , Partnership Manager - CSE at the SSCB (karl.mittelstadt@surreycc.gov.uk)”.

Joint Inspections of Child Sexual Exploitation and Missing Children: February to August 2016

Ofsted, HM Inspectorate of Constabulary (HMIC), Care Quality Commission (CQC) and HM Inspectorate of Probation (HMP) have published a thematic inspection report for the joint targeted area inspections of local area services' responses to child sexual exploitation (CSE) and missing children. Key findings include: all partners should take responsibility for their role, work collaboratively, have a shared understanding of how to tackle CSE and identify/agree strategic goals; key agencies should share information and intelligence to fully understand the local patterns of child sexual exploitation; raising awareness across the community is crucial. The report can be found on line [here](#).

Child Sexual Exploitation Response Unit launched to support safeguarding professionals to combat CSE

The DfE-funded Child Sexual Exploitation Response Unit is launched and is available to boost local areas' work combatting CSE. Sector-leading National Working Group delivers the Response Unit independently of Government. The Response Unit provides both strategic support for senior management and help for professionals with particular cases. This help is available to all safeguarding professionals including those in health sectors. Services include bespoke specialist coaching, site visits, help to implement existing recommendations, consultancy, benchmarking, training and web resources.

The Response Unit welcomes management or professionals getting in touch to start a conversation about support. The Response Unit may also proactively contact areas; we encourage local agencies to engage with this independent service.

Please get in touch using www.nwgnetwork.org (includes a live chat box) network@nwgnetwork.org or on 01332 858 371. (Please cite 'The Response Unit')

Short Film - '[I didn't know she was...](#)'

Summary: Designed to make children and young people aware of the dangers of online grooming, sexual exploitation and sexting. Features a scenario of an adolescent boy talking to someone on a social media site who he believes to be a young girl, but is really a 47-year-old man who encourages him to send explicit photos to him. Shows how easily young people can be taken in when talking to strangers online.

Publication details: Southend: Southend LSCB, 2016

Authors: Hayley Williams

Corporate authors: Southend Local Safeguarding Children Board

Parents Speak Out



Parents against
child sexual exploitation

A report developed by parents from the Parent Action Group within Pace (Parents against child sexual exploitation) - explores the current and potential role of parents as partners in the safeguarding process to protect children from Child Sexual Exploitation (CSE). See full report [here](#).

NSPCC - PANTS

NSPCC launches PANTS song and animation to help protect children from sexual abuse. You can view this on the [NSPCC website](#). You can also see it on [You Tube](#). NSPCC launched the PANTS campaign three years ago to provide support to parents to enable them to talk to their children about staying safe without even having to use the term sexual abuse. We based the campaign on a Council of Europe initiative called *The Underwear Rule* and developed this to form the PANTS acronym with each letter representing a safety message:

- P** – Privates are private
- A** – Always remember your body belongs to you
- N** – No means no
- T** – Talk about secrets that upset you
- S** - Speak up, someone can help.

Since the start of the campaign, NSPCC have helped over 400,000 parents talk to their children about sexual abuse. The PANTS song and animation, is aimed at children aged 4-8 years old and made by Aardman Animations, creators of Morph, Wallace & Gromit, and Shaun the Sheep.

How to get help and advice

There may be many reasons for changes in behaviour, but if you notice a combination of worrying signs it might be time to seek help or advice. Contact your designated safeguarding lead or contact Surrey Multi Agency Safeguarding Hub **0300 470 9100** for advice and support, or in an emergency, call **999**.

If you're worried that you are being sexually exploited by an older person and need to talk to someone, contact Childline on **0800 1111**. Protecting our vulnerable children is a priority for Surrey County Council. Find out more at www.surreycc.gov.uk/ourpriorities or www.surreyscb.org.uk

Visit www.surreyscb.org.uk for more information on CSE or contact Karl Mittelstadt, Partnership Manager - Child Sexual Exploitation at karl.mittelstadt@surreycc.gov.uk

Information and resources in Surrey

There is a wide range of advice available to Children and Families available online which we hope will be useful for you

Support for Children and Young People

Kidscape



Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

The Mix

Whether you're 13, 25, or any age in between, The Mix take on the embarrassing problems, weird questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who'll give you the support



and tools you need to take on any challenge you're facing – for everything from homelessness to finding a job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service. Whether it be through articles and video content online or phone, email, peer to peer and counseling services.

The Who Cares? Trust



The Who Cares Trust is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve.

Disrespect Nobody

Read up on the different types of abuse, get advice and have a look at the organisations that can help.

Rise Above

Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: <http://riseabove.org.uk/>

Careers Advice in Surrey

Alongside guidance from a school/college careers advisor, SEND Post-16 Caseworker, or any other practitioner providing support, this site is designed to guide you through the Visit the website here: <http://www.careersadviceinsurrey.co.uk/>

Revenge Porn Helpline

Free, confidential advice and support. See the website [here](#) or call on 0845 6000459. Helpline open from 10.00am - 4.00pm, Monday to Friday. Emails can be sent at any time to help@revengepornhelpline.org.uk

I Need Help

If you, or someone you know, wants to talk about anything at all, call The Helpline Hotline on their free helpline 0800 141 2055. Lines are currently open Monday to Friday 9AM – 5PM. Take as long as you want – it's totally free! We won't judge you. We won't criticise you. We won't record the call. So pick up the phone, let off steam! Get it off your chest! It's why we are here! Call **0800 141 2055** or Support@iNeedHelp.org.uk

Childnet International

Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: <http://www.childnet.com/>

We are Surge

We are Surge is a Surrey based group of young people, online in a forum sharing things that are interesting and important to them. The site also has advice and information on issues young people care about. Browse, share information, get involved and have your say – all online at [Surge](#).

Surrey Young Carers

Surrey Young Carers supports young carers under 18. They can offer you help and support that's best for you.

Support for Families



Surrey SEND Information, Advice and Support Services

Provide confidential, impartial and independent information, advice and support for young people and parents/carers of children and with special educational needs or a disability (SEND) aged 0 to 25. For more information [visit their website](#) **you find it easier, email at** help@familyline.org.uk

Broken Rainbow – The LGBT Domestic Violence Charity

The National **Lesbian, Gay, Bisexual and Trans* (LGBT) Domestic Violence Helpline** provides confidential support to all members of the LGBT communities, their family, friends, and agencies supporting them. You can call the freephone number: **0800 999 5428** or **visit their website here:** www.brokenrainbow.org.uk/help/helpline

The Family Information Service

You can 'like' the FIS on [Facebook – SurreyFIS](#) or follow them on Twitter - [@SurreyFIS](#). If you cannot find what you are looking for or have any questions or queries, you can contact the FIS by phone or email on 0300 200 1004 or at surrey.fis@surreycc.gov.uk

Internet Matters.org

Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the [Internet Matters.org](http://InternetMatters.org) website.

Digital Parenting

Issue 4 of [Vodafone's Digital Parenting magazine](#) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](#). The next edition will be available from September 2016.

Family Line

[Familyline](#) is here to listen. No problem is too big or too small. Their helpline is open to everyone regardless of age, gender, ethnicity or beliefs. They listen well, provide emotional support and can help you to look at potential ways forward. All calls are anonymous. **Call if you'd like to talk in complete confidence on: [0808 800 5678](tel:08088005678). Or if**

Parent Info

Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self harm, the internet and 'teens on tinder'. For more information, please visit the website: <http://parentinfo.org/>

The Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub

[RoSPA's Parent Hub](#) provides an easy guide to keep your children safe, from when they're a baby to school age.

Domestic Abuse Support

The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit www.surreyagainstda.info for more information.

Be Share Aware - and keep your child safe online

We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](#) will help keep your child safe online.

The Breck Foundation

[The Breck Foundation](#) is raising awareness for playing safe whilst using the internet.

Support for Professionals

CAMHS

Subscribe to the CAMHS newsletter [here](#)

NSPCC CASPAR

The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found [here](#).

Whistleblowing Advice Line

The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: **0800 028 0285**. More information on the helpline is available on the [website](#).

UK Safer Internet Centre

Sign up to get the latest news and updates from UK Safer Internet Centre and its partners [here](#)

Educate Against Hate website

'Educate Against Hate', gives [parents](#), [teachers](#) and [school leaders](#) resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed [here](#).

'Mindsight Surrey CAMHS': Mental health services for children and young people

Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website [here](#).

Missing People

Missing People is a UK charity which specialises in, and is dedicated to, bringing missing children and adults back together with their families. For information about the charity and its work go to their website [here](#).

YMCA WiSE Workers

[YMCA DownsLink Group's WiSE Project](#) is an innovative project working with children and young people under the age of 25 experiencing or at risk of sexual exploitation. Following a successful funding application to the Police and Crime Commissioner two project workers have been appointed to deliver the service across Surre

SSCB Newsletters

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) issues regular newsletters. Past newsletters from 2015/16 can be found below:

- [Summer 2016](#)
- [Spring 2016 \(PDF\)](#)
- [Winter 2015/2016 \(PDF\)](#)
- [Autumn 2015 \(PDF\)](#)

If you have received this newsletter from a colleague and wish to sign up yourself, please email sscb@surreycc.gov.uk