



[News from the Surrey Safeguarding Children Board](#)



[Keeping children and young people safe](#)



[Information and resources in Surrey](#)



Future newsletters

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) [issues regular newsletters](#).

We plan to use this newsletter as a forum for all partners to share their news and views on safeguarding in Surrey. The newsletter is circulated to a membership of over 1000 professionals from a variety of agencies across Surrey. If you have anything you would like to include please email [Hayley Cheesman](#) and/or [Emily Welch](#) . We hope that the information will be widely disseminated and request that you share the newsletter with colleagues.

You can sign up to our newsletter via our website, please [visit this page](#) and enter your contact details.

Surrey Safeguarding Adults Board (SSAB) newsletters can be found online [here](#)



People News

- **Elaine Coleridge-Smith** –Independent Chair
- **Amanda Quincey** –Partnership Support Manager
- **Caroline Holmes** – Partnership Support Secretary
- **Karl Mittelstadt** - Partnership Manager, Child Sexual Exploitation
- **Ameena Tabassum** – Quality Assurance Officer
- **Hayley Cheesman** – Quality Assurance Administrator
- **Emily Welch** – Child Death Overview Panel (CDOP) Coordinator
- **Anastasia Drenou** – Case Review and Training and Commissioning Officer
- **Stacey Westbrook** – Training and Commissioning Officer (currently on maternity leave)
- **Jane Donson** – Training and Commissioning Officer
- **Alex Vassallo** – Training Administrator
- **Janice Morgans** – SSCB Projects

If you would like to speak with the team please contact us on **01372 833330**
To find out more about us and the role of the SSCB – view our presentation [here](#).



SSCB Conference: Under the Radar 2017 Young Minds - Safeguarding their Future. 22nd November 2017 at Epsom Downs Racecourse

Booking for the SSCB Conference 2017 is now open! Following the success of last year's conference we are pleased to be holding another event this year. The event aims to:



- raise awareness of safeguarding issues with specific reference to teenagers including adolescent development, management of risk and the impact of abuse and neglect;
- to inform practitioners through specialist speakers and workshops on a range of complex safeguarding areas relating to the health and wellbeing of young people;
- to raise awareness of the SSCB and the work undertaken.



Visit our website now to [book your place](#) at the SSCB Conference on 22 November 2017



New CSE Procedures now live

The SSCB has published [revised CSE procedures](#). Staff across all agencies with responsibilities for CSE, or those members of staff working directly with children should familiarise themselves with these new procedures. The new CSE procedures support the introduction of improved delivery structures, which went live on the 1st July 2017. Key changes include:

- Area Missing and Exploited Children's Conferences (MAECCs) and the MAECC Oversight Group have been replaced by a quarterly 'CSE/Missing Practice Improvement Forum' with a focus on developing consistency and identifying and sharing best practice across the partnership.
- The weekly 'triage meetings' have been replaced by weekly 'CSE Risk Management Meetings' jointly chaired by Children's Services and Surrey Family Services. These meetings are responsible

for overseeing children assessed as high or medium risk of CSE and to consider all new referrals to establish risk ratings and agreed actions to address the identified risks.

- The disruption of known and suspected perpetrators will now be managed via existing Community Safety Structures at District and Borough level.
- Whilst the weekly Risk Management Meeting retains responsibility for confirming the initial risk rating, and for closing CSE Safety Plans, the responsibility for overseeing low-risk cases rests with the lead professional from Children's Services or Surrey Family Services.

For further information, please visit the [SSCB Procedures Manual](#) or contact Karl Mittelstadt, CSE Partnership Manager (karl.mittelstadt@surreycc.gov.uk)

Changes to Strategic CSE Leads

There have been some changes to the strategic leadership of CSE and Missing Children within Surrey Police and Surrey County Council's Children's, School and Families Directorate. Detective Chief Superintendent Jon Savell is responsible for Surrey Police's Public Protection Team, and will chair the Sexual Exploitation and Assault Management Board. Siobhan Burns is the Interim Head of Safeguarding within Children's Services and takes over the strategic lead from Ben Byrne. Siobhan will act as the strategic lead for Surrey County Council's Children, Schools and Family Directorate.



SSCB Serious Case Reviews

The SSCB is currently undertaking four serious case reviews and one joint serious case/domestic homicide review.

The serious case review in relation to Child BB has now been published on the SSCB website. The main learning themes from this review are; in relation to risks to children where parents/carers are forming relationships with people they have met through online dating websites; and the liaison between agencies within and across county boundaries relating to the sharing of historical information about domestic abuse and/or violence towards children. Please [click here to read the learning leaflet](#).



SSCB Policies and Procedures

As part of the SSCB Learning and Improvement Framework we endeavour to share as widely as possible updated policies and procedures. We publish our current and revised policies on our website's [procedures manual](#)

Recently updated policies:

- [Chapter 5.5: Safeguarding Children and Young People from Sexual Exploitation](#)



Training

The 2017-18 SSCB training programme, with dates for Foundation Multi Agency Safeguarding 1 and 2 and specialist training, will be available from late July 2017 and accessed through the SSCB website training [pages](#). Working Together (2015) requires that "Local Safeguarding Children Boards (LSCBs) should maintain a local learning and improvement framework which is shared across local organisations who work with children and families". The Surrey Safeguarding Children Board (SSCB) Learning & Improvement Framework promotes learning from experience and from reviews against standards. It reinforces continuous improvement in partner agencies and all local organisations who work with children and families. This document has recently been updated and is available to view online [here](#).



Charges for SSCB Training courses from September 2017:

Partner agencies: Free. (Partners continue to pay a training supplement which is a percentage of their annual SSCB contribution)

Non-partner agencies: £100 per full day course, £60 per half day, £50 for 2 hour workshop

Charitable organisations: £50 per full day course, £30 per half day, £20 for 2 hour workshop

Serious Case Reviews Workshops: 2 hour workshop - **Free** for all agencies

Safer Surrey Workshops: 3 hour workshop - **Free** for all agencies.

Signs of Safety Workshops: **Free** for all agencies

Early Help Training: **Free** for all agencies



Core Groups

The SSCB Quality Assurance and Evaluation group have recently commissioned an audit of Core Groups. Findings from the audit suggest that not all practitioners are familiar with Core Group procedures and guidance. If you are part of Core Group and/or will be attending a Core Group or Child Protection Conference please remember that the SSCB website has lots of useful information, guidance and training to support you in your role, this includes:

- [Guidance for Core Group members](#)
- [Core Group meeting agenda template](#)
- [SSCB Child Protection and Core Group Training](#)
- [SSCB Child Protection Conference and Core Group Policy and Procedures](#)
- [SSCB Escalation Policy](#)
- [SSCB Reports for initial/pre-birth/transfer child protection conference](#)
- [SSCB Child Protection Enquiries Leaflet](#)
- [SSCB Child Protection Conference Information for Families Leaflet](#)
- [Child Protection Conference Information for children and young people Leaflet](#)

Please note that some of these documents will be reviewed over the coming months so please check our website for updates.

SSCB Multi Agency Levels of Need Document

Please be reminded to use the updated October 2016 Levels of Need. The document is available on the SSCB web pages. The document can be found online [here](#).



Multi Agency Referral Form

The updated January 2017 Multi Agency Referral Form is available on the SSCB web pages. The form can be found online [here](#).

Multi Agency Safeguarding Hub (MASH)

If you are concerned about the safety of a child, young person or an adult you can contact the Multi-Agency Safeguarding Hub (MASH) on:

- **Phone:** 0300 470 9100
- **Email:** mash@surreycc.gov.uk - emails are dealt with during normal office hours
- **Secure Email -** mash@surreycc.gcsx.gov.uk
- **Out of hours phone:** 01483 517898 to speak to our emergency duty team.

The MASH responds to initial enquiries about children, young people and adults. The MASH is based at Guildford Police Station and combines Children's Service social workers, Adult's Service social workers, and health and police staff. Please visit the Surrey County Council MASH webpage [here](#) for more details.

Children and Family Health Surrey



Children and Family Health Surrey

From 1 April 2017, the NHS children's community services is now provided by a new Surrey-wide service called Children and Family Health Surrey.

Children and Family Health Surrey services are provided under one contract by three established NHS providers in Surrey: CSH Surrey, First Community Health and Care and Surrey and Borders Partnership NHS Trust.

For further information please visit their [website](#).

Safer Surrey

The Safer Surrey approach is a strength-based approach that works on the belief that children and their families have the strengths, resources and ability to recover from adversities. It has its roots in solution focused practice and creates a common language used by all professionals from universal services through to child protection. Safer Surrey invests power in children and families to help themselves, and puts practitioners in the role of supporting and helping them rather than as directors of change. The approach encourages professionals to support and reinforce child and family functioning rather than focus on individual or family deficits.

A 30 minute video has been created to outline the principles of Safer Surrey and is available as a training tool for practitioners across the partnership. The video and other Safer Surrey Tools can be accessed via the [Surrey County Council](#) website, the [SSCB website](#) and [YouTube](#).

There will also be Safer Surrey Workshops available for practitioners as part of the 2017/18 SSCB Training programme. Details available on [the SSCB website](#).

Keeping children and young people safe

Addressing CSE in the South East – new Police regional CSE Co-ordinator appointed

Hello, I am Sarah Barrett, Detective Inspector and the South East Regional CSE coordinator. My role is aimed at strengthening law enforcement responses to the threat of Child Sexual Exploitation, including the delivery of the existing National Policing CSE action plan in each of the South East forces.

Hopefully I can inform you of emerging CSE threat areas and get information out to the people on the frontline without delay. The best ideas often come from those staff working directly with victims and perpetrators day in day out, you know what is effective, what could be tweaked and almost certainly what does not. As we all know, it is not possible to fight CSE alone. I therefore hope to develop reciprocal working relationships with those of you working within CSE across the region so that we can share latest thinking and so that I can provide up-to-date intelligence without delay. I am very much interested to hear your feedback about current threats, trends, social media and gaming.

Please see the [SSCB website for our Social Media CSE app update](#), which identifies those apps which have been linked to CSE threats. I am working with the SSCB to ensure this information is made available to you regularly.

I would love to hear from you, so please feel free to contact me on 07775 826229 or email: sarah.barrett@sussex.pnn.police.uk or sarah.barrett@sercou.pnn.police.uk

Supporting children worried about terrorism

Children are exposed to news in many ways, and what they see can worry them. Some children may feel targeted because of their faith or appearance. [The NSPCC](#) also have some advice to help parents talk to their children who may be worried about recent events.

If you're concerned about how a child is feeling following the tragic events in Manchester on Monday 22nd May and in London on Saturday 3rd June, you can call the NSPCC helpline on [0808 800 5000](tel:08088005000) for advice 24 hours a day, 7 days a week.

- CBBC Newsround also has some advice for young people if they are upset by the recent news. [Visit their website here](#) for more information.
- [Surrey SEND](#) provides some useful information for parents about what Radicalisation is how to support children.
- [Surrey Police](#) website gives details of how they are working to prevent terrorism in our communities. Surrey Police supports the delivery of the national Prevent strategy which forms part of Contest and aims to stop people becoming involved in terrorism.

Counter Terrorism Awareness

With the terror threat becoming increasingly complex and varied, police are calling on communities to act on their instincts to help prevent atrocities taking place in the UK and overseas.

The national campaign by [Counter Terrorism Policing](#) urging the public to act on their instincts to help tackle the terrorist threat. 'Make nothing happen' focuses on the critical role the public can play in defeating terrorism. The campaign will be the first under a new branding platform called [ACT: Action Counters Terrorism](#). This urges the public to report suspicious activity to help police bring dangerous offenders to justice and prevent terror attacks in the UK and overseas.



At a time when the scale, volume and complexity of the terrorism threat continues to grow, police are advising the public to act to report any potential suspicious activity or online content they come across and are concerned about.

The public already contribute intelligence to around a third of the most serious terrorism investigations. This new campaign reassures communities that they shouldn't be concerned about wasting police time or getting someone into trouble.

The message is clear – 'don't worry, don't delay, just act' by:

- reporting suspicious activity to the police by calling confidentially on 0800 789 321 or at [gov.uk/ACT](https://www.gov.uk/ACT)
- reporting online terrorist and violent extremist material [online](#)
- remaining alert at home, work and when out and about, so we can all play our part in defeating terrorism and keeping everyone safe

Summer Health

[Health and Wellbeing Surrey](#) have published help and advice on health that is needed throughout the year. When we get to the summer, most of us look forward to the hot weather. However, for some people, in particular, the very young and those who have chronic or severe illness, the health risks can be increased. Prolonged hot weather can exacerbate heart and breathing problems, cause dehydration, increase the risks of fainting or falling and worsen the symptoms of asthma. [Take a look at their website](#) for information on how to protect your skin in summer, be safe near water and safety advice for eating outdoors at BBQ's and picnics.



Water Safety

About 400 people drown every year and many of these tragedies involve children and young people. The National Water Safety Forum has produced the first [UK Drowning Prevention Strategy](#) (2016-26) with the aim of reducing accidental drowning fatalities in the UK by 50% by 2026.

Key Statistics

- Drowning is a leading cause of accidental death in children in the UK
- Latest stats show that 51 children under the age of 10 have drowned in the UK in the last 5 years
- 100 young people aged 12-18 have lost their lives to drowning in the UK in just four years
- Around 400 people drown in the UK every year – equivalent to one person drowning every 20 hours.
- Hundreds more have near drowning experiences, sometimes suffering life changing injuries.

Keep children and young people safe around water by making sure they know the **SAFE** Code:

Spot – **Spot the dangers:** Look for dangers whenever you're near water

Advice – **Take Advice:** Read the signs; ask lifeguards and adults

Friend – **Go with a Friend:** Always go with friends or family, it's more fun and they can get help in an emergency

Emergency – **Know what to do in an emergency:** Call 999 and shout for help; never go into the water to help someone



Further information and key messages around water safety are available from [RoSPA](#) and [Royal Life Saving Society UK](#) (RLSS UK) initiatives, such as the promotion of the Water Safety Code and Awareness weeks such as the [Drowning Prevention Week](#) which is the national campaign from the RLSS UK. The 2017 campaign ran between 16th – 26 June 2017. Drowning Prevention Week aimed to teach people how to stay safe near water. The campaign encouraged schools, clubs, leisure centres and communities to promote water safety through events, lessons, games and activities in a bid to make people more aware of the dangers of water.

Child Protection – Information Sharing Project (CP-IS)



The Child Protection – Information Sharing (CP-IS) project is an NHS England sponsored work programme dedicated to developing an information sharing solution that will deliver a higher level of protection to children who visit NHS unscheduled care settings. It proposes to do so by connecting local authorities' child protection social care IT systems with those used by staff in NHS unscheduled care settings therefore when implemented, it will help to deliver the Department of Health policy "Making sure health and social care services work together".

CP-IS will provide health professionals with prompt and easy access to key social care information. This project will link the IT systems of NHS unscheduled care to those used by social care child protection teams, so that information can be shared about three specific categories. These are child or young person;

- with a child protection plan
- who are looked after
- pregnant woman whose unborn child will be subject to a child protection plan.

Surrey are working towards the implementation of CP-IS and Guildford and Waverley CCG and SCC are working with NHS Digital to achieve this. It is anticipated that that this will be operational by the end of September 2017.

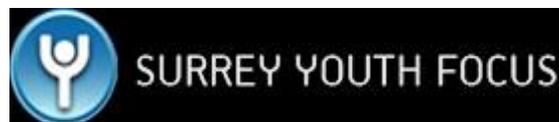
Operation Encompass



All schools in Surrey have been invited to take part in Operation Encompass, which is being jointly run by Surrey Police and Surrey County Council's Children's Schools and Families, with the support of Surrey Domestic Abuse Services. The project, launched at the end of June, aims to safeguard and support children and young people who are involved in or affected by domestic abuse, or who are reported missing, by swiftly sharing information between partner agencies.

As part of Operation Encompass, every school day morning Surrey Police will search their systems for incidents during the previous 24 hours where a child under 18 was linked to, involved in or a witness to domestic abuse, or where a child was reported missing. On Monday mornings the search will include incidents over the weekend. This information and a short summary of the incident is then shared with the Education Safeguarding Team who, in turn, inform the child's school or college by 9.30am each day so that timely support can be offered. In this way, the right professionals will receive the right information at the right time to take the most appropriate action. You can visit the [Operation Encompass website](#) for further information and resources.

Surrey Youth Focus



As a charity Surrey Youth Focus' aim is to "significantly improve the lives of young people in Surrey". Over the past two decades they have worked tirelessly to understand the needs of young people in the county and to innovate, broker and collaborate on projects to address these needs, with some resounding successes.

Surrey Youth Focus is described as the 'eyes and ears' of the voluntary youth sector. We have an extensive 'reach' and work with, and support, over 70 youth organisations (our members) ranging from large charities to local youth clubs. We also regularly work with Surrey County Council and other Local Authorities, Surrey

Police and the Police and Crime Commissioner, Public Health and the Clinical Commissioning Groups, Businesses, Schools and other agencies interested in helping young people. Please visit the [Surrey Youth Focus website](#) for more details.

Carbon Monoxide awareness



Carbon Monoxide (CO) awareness is just as important in the summer as it is in the winter. Poorly maintained appliances and boilers can cause carbon monoxide poisoning, which can be fatal. Gas central heating may be turned off in the summer, but your boiler is still being used for hot water and, perhaps, you use a gas cooker or gas barbecue. More than 40% of us own a gas barbecue and 30% of us use it weekly to produce simple meals to enjoy outdoors. For further information around BBQ safety and the use of gas camping equipment in the summer please see the advice given on the Gas Safe Register [website](#).

Carbon Monoxide poisoning is also a significant risk to health after a flood, and Public Health England warns to never use petrol or diesel generators indoors when pumping out water or drying homes. Using temporary heaters or generators to pump water out in enclosed spaces increases the risk of [carbon monoxide poisoning](#). Petrol- or diesel-powered generators, dehumidifiers and pressure washers should never be used indoors without adequate ventilation as their exhaust gases can build up and kill.

For further information and advice around Carbon Monoxide Alarms and what to do if you think you have a Carbon Monoxide leak please visit [Fire Service.co.uk](#)

The early symptoms of carbon monoxide poisoning can mimic many common ailments and may easily be confused with food poisoning, viral infections, flu or simple tiredness. Symptoms to look out for include;

- headaches or dizziness
- breathlessness
- nausea
- loss of consciousness
- tiredness
- pains in the chest or stomach
- erratic behaviour
- visual problems

For more information visit [the NHS](#) or telephone NHS Direct on 0845 4647

Public Health England have developed a useful leaflet [Floods - How to clean up your home safely](#) which provides further information.

Latest alerts and general advice on flooding is provided the [Environment Agency](#)

SEND E-Newsletter



Schools and Learning has launched a monthly e-newsletter for families of children and young people with special educational needs and disabilities (SEND). Called [SEND News](#), the newsletter aims to keep families informed of new developments and improvements in support of children and young people who have needs that affect their learning. It also highlights opportunities for families to give their views on a range of issues and describe their experiences of using SEND services in the county. Items in this month's newsletter include an update on changing the council's SEND travel assistance policy, internships to support young people into work and a report on how we are speeding up the process for completing Education, Health and Care Plans (EHCPs). You can subscribe to the newsletter [here](#) and encourage families using SEND services to do the same.

Question time in SEND webinar

Parents and carers [joined in a webinar](#) to put questions on SEND issues to the county council. The webinar was hosted by Cllr Clare Curran Cabinet Member for Children, Cllr Mary Lewis Cabinet Member for Education and Liz Mills Assistant Director for Schools and Learning. This was an opportunity for Surrey County Council to explain some of the work they are doing to improve SEND services in Surrey, and then to take questions from the audience of parents, carers and practitioners. The webinar was recorded, and you can [watch it back here](#). Surrey County Council will be running webinars on a regular basis, focusing on a different topic each time. They would really appreciate your feedback on this webinar so they can keep improving the experience for participants. A short feedback survey, which only takes a few minutes to complete, is available on [Surrey Says](#).

Youth Produced Sexual Images (Sexting)



Sussex Police have recently launched [two YouTube videos](#) in respect of Nude Selfies. Both animations have also been created as a series of nine 10 second videos to be uploaded to Snapchat and Instagram through their stories feature. They will also be promoting them on their main force Facebook and Twitter accounts and would be really grateful for any shares and re-tweets. Or if you have Snapchat or Instagram a shout out to our story (our profiles - [Sussex_Police](#) on Snapchat and [SussexPoliceForce](#) on Instagram).

Snapchat – “dangerous new feature”

[Surrey Police](#) has issued a safety warning to children in the county using Snapchat. The photo-inspired instant messaging app has released a potentially dangerous new feature that shows everyone on your contact list exactly where you are at any point. Once you update the app, your location will be instantly revealed.



Surrey Police said: "We are encouraging users to change their settings to 'ghost mode' to avoid sharing this information. "If your children or other young people you know use Snapchat, encourage them to change their settings too!"

[Eagle Radio](#) (Surrey and Hampshire) provide some useful tips and information on how to change your location settings.

Peer on Peer abuse

Tools and links for practitioners to support work with young people where 'peer on peer abuse' is a worry.

- Brook traffic light [tool](#)
- NSPCC HSB [Framework](#) which features the Hackett Continuum of sexual behaviours
- NSPCC Partner abuse [report](#)
- Peer-on-peer abuse report and practitioner developed [resources](#)
- Contextual safeguarding practitioners network which features a number of peer-on-peer abuse [publications](#)
- University of Bedfordshire [short films](#)

County Lines Gang Violence, Exploitation and Drugs Supply

County lines drug networks now a nation-wide issue. The full report is available to download on the National Crime Agency [website](#).

Information and Resources

There is a wide range of advice available to Children and Families available online which we hope will be useful for you

Support for Children



Broken Rainbow – The LGBT Domestic Violence Charity

The National **Lesbian, Gay, Bisexual and Trans* (LGBT) Domestic Violence**

Helpline provides confidential support to all members of the LGBT communities, their family, friends, and agencies supporting them. You can call the freephone number: **0800 999 5428** or visit their website here: www.brokenrainbow.org.uk/help/helpline

Childnet International

Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: <http://www.childnet.com/>

Careers Advice in Surrey

Alongside guidance from a school/college careers advisor or any other practitioner providing support, this site is designed to guide you through the options - of which there are many - to help you make informed decisions about what route might be most suitable. It's also important that you do your own independent research so that you can be confident that no opportunity has been missed. Visit the website here: <http://www.careersadviceinsurrey.co.uk/>

I Need Help

If you, or someone you know, wants to talk about anything at all, call The Helpline Hotline on their free helpline 0800 141 2055. Lines are currently open Monday to Friday 9AM – 5PM. Take as long as you want – it's totally free! We won't judge you. We won't criticise you. We won't record the call. So pick up the phone, let off steam! Get it off your chest! It's why we are here! Call **0800 141 2055** or Support@iNeedHelp.org.uk

Kooth

Surrey CAMHS now offers preventative support to children and young people who don't have a referral to the service through [Kooth](#). Kooth is a safe, confidential and anonymous online service for young people, specifically developed to make it easy and safe for young people to access mental health support as and when they need it, while removing any associated stigma. Once signed up, Kooth users have access to BACP trained counsellors until 10pm, 365 days a year peer-to-peer support through moderated forums, and a range of self-help materials, co-written by other young people. Any young person aged 11 – 19th birthday with a Surrey postcode can access the service for free.

Kidscape

Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

Rise Above

Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: <http://riseabove.org.uk/>

The Mix

Whether you're 13, 25, or any age in between, [The Mix](#) take on the embarrassing problems, weird questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who'll give you the support and tools you need to take on any challenge you're facing – for everything from homelessness to finding a

job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service.

The Who Cares? Trust

The [Who Cares Trust](#) is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve

Zipit App

The new Zipit App is aimed at children for them to download and use if someone asks them to send a naked selfie. They can then use the app to use images on zipit to reply. If someone's trying to get them to send naked images, they can use the images on Zipit to keep the situation in control. For more information visit the Child Line website [here](#)

Support for Families

Be Share Aware - and keep your child safe online

We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](#) will help keep your child safe online.

CEOP

CEOP (Child Exploitation and Online Protection Command) is dedicated to keeping children safe from sexual abuse and grooming online. They can help and advise you and to make your child safe. [You can report to us if you are concerned that your child is being sexually abused or groomed online](#). This might be from someone they know or someone they have only ever met online. If you feel your child is in immediate danger, please call the police on 999. CEOP also have a [Youtube Channel](#) with some useful videos for children of all age groups

Domestic Abuse Support

The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit www.surreyagainstda.info for more information.

Digital Parenting

Issue 4 of [Vodafone's Digital Parenting magazine](#) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](#). The next edition will be available from September 2016.

Family Line

[Familyline](#) is here to listen. No problem is too big or too small. Their helpline is open to everyone regardless of age, gender, ethnicity or beliefs. They listen well, provide emotional support and can help you to look at potential ways forward. All calls are anonymous. **Call if you'd like to talk in complete confidence on: [0808 800 5678](tel:08088005678)** or email at help@familyline.org.uk

Family Support Programme Surrey

This programme uses a whole family approach involving grandparents, parents, young people and children. It brings together a team of people and agencies with specialist skills to help families caught in a pattern of anti-social behaviour, unemployment, alcohol abuse and truancy. For more information or to make a referral please take a look at the [Family Support Programme leaflet](#)

Family Information Service Surrey

The [Surrey Family Information Service](#) want to support all parents and carers, professionals, children and young people (aged 0-25), to help them make informed decisions about services or support they may want or need to access. To help you find services available in your local area, or online, they have created a [directory of over 8000 services](#) (including ones offered by organisations other than Surrey County Council), covering SEND, childcare, health, education, social care, leisure and help and support services. If you can't find what you are looking for online, they also have an enquiry service where you can [contact the team](#) for further help, information or advice online, over the phone or by email.

Internet Matters.org

Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the [Internet Matters.org](#) website.

Missing People

Missing People is a UK charity which specialises in, and is dedicated to, bringing missing children and adults back together with their families. For information about the charity and its work go to their website [here](#).

NSPCC

[NSPCC](#) are the leading children's charity fighting to end child abuse in the UK, Channel Islands and Isle of Man. They work with families when they're going through difficult times – like battling addiction or overcoming mental health problems, and offer all kinds of support – from helping new parents care for their baby to giving professionals the tools they need to assess neglect. The NSPCC also have a [YouTube channel](#) with videos on a wide range of topics

Parent Info

Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self harm, the internet and 'teens on tinder'. For more information, please visit the website: <http://parentinfo.org/>

Sands

[Sands](#) is a UK charity that works across the country to support anyone affected by the death of a baby; improve the care bereaved parents receive from health care and other professionals; and reduce the number of babies who do die by funding research and working closely with other organisations to create a world where fewer babies die.

Surrey Safeguarding Children Board

Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. [Click here](#) to take a look at our Parents and Carers page.

The Breck Foundation

[The Breck Foundation](#) is raising awareness for playing safe whilst using the internet

The Lullaby Trust

[The Lullaby Trust](#) provides expert advice on safer sleep for babies, emotional support for bereaved families and raises awareness of Sudden Infant Death Syndrome (SIDS)

The Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub

[RoSPA's Parent Hub](#) provides an easy guide to keep your children safe, from when they're a baby to school age.

Support for Professionals

CAMHS
Subscribe to the CAMHS newsletter [here](#)

Childcare professionals E-bulletin
Get the latest information about the childcare sector and training news from Surrey Family Services Supporting Children Team in our [Childcare professionals update e-bulletin](#). It's a must for all early years practitioners, playworkers, home-based childcarers and Sure Start Children's Centre staff in Surrey

Educate Against Hate website
'Educate Against Hate', gives [parents](#), [teachers](#) and [school leaders](#) resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed [here](#).

Mindsight Surrey CAMHS: Mental health services for children and young people
Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website [here](#).

NSPCC CASPAR
The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found [here](#).

Surrey Safeguarding Children Board
Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. [Click here](#) to see our Resources for Professionals page.

Surrey Schools Bulletin
[Schools Bulletin](#) is a regular round-up of education news (local and national) for primary, secondary, special and short-stay schools in Surrey. It is produced by the communications team and is published during term time.

Whistleblowing Advice Line
The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: **0800 028 0285**. More information on the helpline is available on the [website](#).

YMCA WiSE Workers
[YMCA DownsLink Group's WiSE Project](#) is an innovative project working with children and young people