

January 2018 Edition



[News from the Surrey Safeguarding Children Board](#)



[Keeping children and young people safe](#)



[Information and resources in Surrey](#)



## Future newsletters

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) issues regular newsletters.

We plan to use this newsletter as a forum for all partners to share their news and views on safeguarding in Surrey. The newsletter is circulated to a membership of over 1000 professionals from a variety of agencies across Surrey. If you have anything you would like to include please email Emily Welch and Harpreet Sagoo. We hope that the information will be widely disseminated and request that you share the newsletter with colleagues.

You can sign up to our newsletter via our website, please visit this page and enter your contact details.



### People News

- **Claire Burgess** – Interim Independent Chair
- **Amanda Quincey** – Partnership Support Manager
- **Caroline Holmes** – Partnership Support Secretary
- **Vacancy** : Child Exploitation , Missing and Hidden Crimes Co-ordinator
- **Ameena Tabassum** – Quality Assurance Officer
- **Harpreet Sagoo** – Quality Assurance Administrator
- **Emily Welch** – Child Death Overview Panel (CDOP) Coordinator
- **Anastasia Drenou** – Training Commissioning Officer and SCR Administrator
- **Jane Donson** – Training and Commissioning Officer
- **Alex Vassallo** – Training Administrator

**Claire Burgess** has joined us at the end of December 2017 as the Interim Independent Chair of the SSCB. She has 30 years' experience of working in the children's sector - local government, children's health services, the voluntary and community sector and as social care adviser to the Department of Education working with local authorities subject to statutory intervention, chairing their partnership Improvement Boards. She has a professional background in mental health and child care social work, change management and organisational development and commissioning. Her social care experience has included management of children's social care teams, developing and managing innovative multi-agency services for early help, children in need, children in care and child adolescent mental health services. Claire has sat on a number of central government reference and task groups, supporting development and implementation of national programmes. She currently works as a Children's Improvement Adviser for the Local Government Association for the South West and West Midlands regions.

**Message from Claire:** "I am really looking forward to working with you as we continue to develop and deliver improved safeguarding outcomes for children and young people in Surrey through robust partnership arrangements, joint learning and collaboration and a relentless focus on impact, building on the good work that is already happening.



The SSCB team would like to thank Elaine Coleridge-Smith for her support and leadership of the SSCB and her contribution the SSCB Conference November 2017. We wish her well in her future endeavours.

If you would like to speak with the team please contact us on **01372 833330**

**To find out more about us and the role of the SSCB – view our presentation [here](#).**



### SSCB Conference: Under the Radar 2017 Young Minds - Safeguarding their Future.

The SSCB conference, held on Wed 22 November 2017, continued the theme of exploring the impact of exploitation on children and young people; the focus of the 2016 conference. Feedback from the day about speakers, topics and workshops was very positive and overall the event was a great success. A range of challenging safeguarding topics were addressed and the voice of the young person was prominent and very powerful.

For further information and to view presentations from the day, please visit the SSCB website [here](#).



## Multi Agency Safeguarding Hub (MASH) – Please note contact details have changed

Since Friday, 1 December 2017 the Multi-Agency Safeguarding Hub (MASH) email has been replaced with two separate email addresses—one for children and young people and one for adults. Please use email when sending a [Multi-Agency Referral Form \(MARF\)](#) to make a referral.

- **For concerns for a child or young person:** [csmash@surreycc.gov.uk](mailto:csmash@surreycc.gov.uk) (For secure email accounts, please use: [csmash@surreycc.qcsx.gov.uk](mailto:csmash@surreycc.qcsx.gov.uk))
- **For concerns for an adult:** [ascmarsh@surreycc.gov.uk](mailto:ascmarsh@surreycc.gov.uk) (For secure email accounts, please use: [ascmarsh@surreycc.qcsx.gov.uk](mailto:ascmarsh@surreycc.qcsx.gov.uk))

However, if you do not have a MARF and are concerned about the safety of a child, young person or an adult, contact us on 0300 470 9100.

Please visit the Surrey County Council MASH webpage [here](#) for more details.



### Multi Agency Referral Form

The updated January 2017 Multi Agency Referral Form is available on the SSCB web pages. The form can be found online [here](#).

If practitioners have concerns regarding CSE the SSCB have a multi-agency screening tool which should be completed and returned with the MARF. This can be found on the SSCB website [here](#).



### SSCB Multi Agency Levels of Need Document

Please be reminded to use the Levels of Need Document updated July 2017 the document is currently being refreshed and a revised version will be available in Spring 2018. The current document can be accessed via the SSCB web pages and can be found online [here](#).

## Signs Of Safety - Strengthening multi-agency teamwork through Signs of Safety training



The **Signs of Safety** practice model is being embedded into Surrey County Council's children services, schools and learning, and family services. It is a strengths-based model that focuses on finding solutions by working inclusively with children and families to keep children safe and develop their wellbeing.

The council's training programme to establish Signs of Safety covers the principles, processes and tools that will guide direct work with children, young people and families. Its introduction is aimed at strengthening partnership working with families to not only keep a child safe, but to positively support their learning and early help interventions. By adopting Signs of Safety, collaboration and consistent way of working across teams will become easier and help to meet the aims of the Safer Surrey approach, introduced in early 2016. Safer Surrey has driven a cultural shift towards a whole-system way of working and focus on strengths-based practice to improve outcomes for children.

The drive to embed Signs of Safety and support learning from its use will be evident over the next couple of years. Positive responses from partners and colleagues who have attended child protection conferences and multi-agency planning meetings recently, are encouraging.

### Partner training and information

To help partners understand the new ways of working, the Surrey Safeguarding Children Board is running a set of briefings called, [An Introduction to Signs of Safety for Surrey County Council partners](#)

For more information on Safer Surrey, see the [Safer Surrey Introductory Workshop for Partners](#) training video (30 minutes duration) or visit the online [Safer Surrey practice guide](#).



## Neglect

The refreshed [Neglect Strategy](#) 2017-2020 is now available on the SSCB website. Please also see the [Neglect risk assessment tool and guidance](#).



## SSCB Serious Case Reviews

The SSCB has recently published a serious case review and joint Domestic Homicide/Serious Case Review which are available to view on the [SSCB website](#).

The SSCB is currently conducting three Serious Case Reviews and two joint Domestic Homicide/Serious Case Review. The SSCB are contributing to three Serious Case Reviews commissioned in other areas. The SSCB training team offers regular briefings on learning from SCRs, Audits and the CDOP process. For information and to book please visit our [website](#).



## SSCB Policies and Procedures

As part of the SSCB Learning and Improvement Framework we endeavour to share as widely as possible updated policies and procedures. We publish our current and revised policies on our website's [procedures manual](#).

- **Pre and post birth child protection conferences.**

An amendment to timescales for post birth review conferences has been made to the SSCB Initial Child Protection Conference procedures (4.8 ICPC sub section 7).

Please note the new timeframe for the procedure for post birth review has changed **from one month to three**. For details please go to [ICPC procedures](#)

- SSCB Child Protection report to conference and the parents, children and young people leaflets about the CP process aligned to the signs of safety model have been updated and will be available shortly.
- **Escalation Procedure** A revised and updated Escalation Procedure will be available at the end of January 2018 and can be accessed on our website's [procedures manual](#)



## Training

The 2017-18 SSCB training programme, with dates for Foundation Multi Agency Safeguarding 1 and 2 and specialist training including Signs of Safety briefings and SCR/Audit workshops are available and accessed through the SSCB website training [pages](#).



## Escalation Policy

If professionals within the Surrey Partnership have concerns that they feel are not being addressed for example the interpretation of Thresholds or Practice of a partner organisation please refer to the [SSCB Inter-agency escalation policy and procedure](#). This procedure includes a flow chart to support professionals in raising a concern and should be followed as described, concerns should only be escalated to the SSCB once all the previous stages have been exhausted. The Escalation Policy enables partners to work together to address the concern at the earliest possible opportunity. Serious Case Review learning indicates that not all professionals use the procedure appropriately. We are happy to support professionals if they need advice of the appropriate next step to take. If you need advice please contact 01372 833330

## Return Home Interviews for Children Missing from Home or Care: Changes to how Surrey County Council delivers services

From January 2018, Surrey County Council have transferred the return home interview service from the current provider, Missing People UK, to a dedicated team within the Surrey Family Services. Further information is available [here](#).



## Keeping children and young people safe



### Surrey Faith Links

[Surrey Faith Links](#) (SFL) was initiated in 2009 by the Communities Engagement Team, Diocese of Guildford; in partnership with and is funded by Surrey County Council. SFL seeks to build good relationships between Faith Organisations and other sectors, particularly local authorities, public services and voluntary and community groups so that together they may better serve the people and places of Surrey. SFL is involved in organising events with local authorities and their partners, faith organisations, (Churches, Mosques, Temples, Synagogues etc), interfaith forums and voluntary organisations to affirm and celebrate the contribution of "faith and religion" in the life of local communities.

#### SFL and Schools

SFL has supported some interfaith forums across Surrey to approach and work with both primary and secondary schools.

The speakers from the forum talk about Mutual Respect, which is an important British value that's often talked about in schools. There is also focus on 'Unity in Diversity', a sense of being one in our humanity, while celebrating our diversity which enriches our lives. A DNA video (called Momondo) is shown to students where people thought they knew where were from but learned from DNA tests that they were quite a mix and actually have heritage from places for which they held prejudiced views. Faith representatives talk about peace and how it's something that does not come on its own, but is made by people like them.

Woking People of Faith hold a 'Peace Day' competition every year in primary schools in Woking. The children are asked to make a poster or write a poem/essay about a specific question about 'peace'.

These are just a couple of examples of the work that SFL does with the interfaith forums and schools. For more information please visit the Surrey Faith Links website [here](#).

### Extended Hope service

The Extended Hope service provides out of hours telephone and face to face support for young people experiencing emotional or mental health crisis. The service also manages two respite beds for short-term stays. On 6 January 2018 Extended Hope service won the Crisis Service Award which is a national award acknowledging the great support for young people provided by Extended Hope and recognition for a successful partnership – read more [here](#). Service representatives picked up the award at the first Children and Young People's Mental Health (CYPMH) Positive Practice Awards (as pictured). For further information on the HOPE service, please visit their website [here](#).



**STOP HATE UK - Surrey Police commission leading national charity  
Helpline to help tackle Hate Crime**

Surrey Police remain committed to helping victims of Hate Crime find support and advice, and have recently commissioned Stop Hate UK to provide Helpline support. Stop Hate UK is one of the leading national organisations working to challenge all forms of Hate Crime and discrimination, based on any aspect of an individual's identity. Stop Hate UK provides independent, confidential and accessible reporting and support for victims, witnesses and third parties.

The charity deals with all strands of Hate Crime, both online and in the community including disability; gender identity; race, ethnicity or nationality; religion, faith or belief and sexual orientation.

You can contact Stop Hate UK 24hrs a day, 365 days a year via their Helpline on 0800 138 1625 or online at [www.stophateuk.org](http://www.stophateuk.org) where you can also find out how to report a Hate Crime via SMS text, text relay, post or via British Sign Language video relay service.

**STOP HATE UK**  
**0800 138 1625**  
**24 HOUR HELP LINE**

## County Lines Gang Violence, Exploitation and Drugs Supply

County lines drug networks is now a nation-wide issue. Guidance on county lines exploitation from the [Home Office](#) and [National Crime Agency](#) can be found on the SSCB webpages [here](#).

## Touch and the use of restrictive physical interventions

The new policy from Surrey on '[Touch and the use of Restrictive Physical Interventions \(RPI\)](#)' has now been launched. Support in developing this has come from the MAPA training team, Phase Council heads, Health and Safety teams, the Education Safeguarding team, Unions and Children's Services. It replaces the 2010 policy previously in circulation.

If you have any questions about RPI please contact please contact Jacqui Reeves in the MAPA training team [jacqui.reeves@surreycc.gov.uk](mailto:jacqui.reeves@surreycc.gov.uk), for any comments on the content of the policy please contact Kathrine Everett, [kathrine.everett@surreycc.gov.uk](mailto:kathrine.everett@surreycc.gov.uk)

## Online Safeguarding



### Safer Internet Day 2018

[Safer Internet Day 2018](#) will be celebrated globally on Tuesday 6th February 2018 with the slogan "Create, Connect and Share Respect: A better internet starts with you"

It is celebrated globally each year to promote the safe and positive use of digital technology for children and young people.

The day offers the opportunity to highlight positive uses of technology and to explore the role we all play in helping to create a better and safer online community. It calls upon young people, parents, carers, teachers, social workers, law enforcement, companies, policymakers, and wider, to join together in helping to create a better internet.

- [Register your school/organisation as a Safer Internet Day supporter](#)
- [Download the campaign toolkit](#) to show your schools support
- Download the Safer Internet Day [Education Packs](#) and view [the SID TV films](#)

### Thinkuknow: Live streaming resources

[Thinkuknow](#) has launched new educational materials on live streaming #LiveSkills

Live streaming is increasingly becoming one of the most popular online activities for children and young people. Apps such as Musical.ly, Live.me, Periscope and YouNow are all soaring in popularity, which has seen other well established apps such as Facebook adding live streaming functions. With this in mind it's important that professionals are able to stay up to date with how children can stay safe when using these types of platforms.



Using the most up to date intelligence received into the CEOP Command, our new #LiveSkills resources concentrate on the specific risks children and young people face whilst live streaming. They focus on the nuanced features of this new online phenomenon such as the immediacy of 'live contact' and the large numbers of users communicating with a young person at any one time, and the affirmation gained via views and gifts.

### What do the resources cover and who are they for?

The resources highlight the type of tactics offenders' use on live streaming platforms, as well address the more deep rooted issues that might make children and young people particularly vulnerable online - such as low confidence and self-esteem.

Through a series of age appropriate activities, both primary and secondary aged children will be taught skills

to help them think critically about the people they meet online and empower them to respond safely to pressure and manipulation from adult offenders.

There are also accompanying resources for parents and carers to educate them about their children's internet use and factsheets for professionals that provide context and information about live streaming.

All resources will include key information on reporting to CEOP and where to seek further advice and support. To gain access to these materials, please visit [www.thinkuknow.co.uk/professionals/resources/live-streaming/](http://www.thinkuknow.co.uk/professionals/resources/live-streaming/) to download. Please don't forget to log back in and tell us how many children, young people, parents and carers you've trained in the new resources.



## Royal Foundation's Cyberbullying Taskforce campaign **STOP, SPEAK, SUPPORT**

As part of The Royal Foundation's Taskforce on the Prevention of Cyberbullying, a panel of young people have developed a campaign to encourage other young people to take three simple steps when you see bullying online.

The main campaign website can be viewed [here](#)

The key message for young people of *Stop, Speak, Support* is that when the banter turns bad, there are three things you can do to help. Stop and pause before reacting, speak to a trusted adult or friend, and support anyone being bullied online.

For schools, teaching materials to support the campaign, as part of Anti-Bullying Week, have been developed and can be found [here](#) on the Anti Bullying Alliance website.

Advice for parents who seek to reinforce the code's message and discuss how to talk about cyberbullying is on the NSPCC website and can be found [here](#). The advice encourages parents to help your child to be an upstander not a bystander when they witness cyberbullying by using this code for online life. *Stop, Speak, Support*.

## **Simplified Social Media Terms and Conditions**

The Children's Commissioner has launched simplified social media terms and conditions which can be found [here](#). For further information visit the Children's Commissioner website.

## **Online Apps and Social Media Library**

An online comprehensive list of apps and social media websites with descriptions is available to download on the SSCB webpages [here](#).

## **New short break services for SEND families**

A new range of short break services for children and young people with special educational needs and/or disabilities (SEND) went live on 1 December. The programme of short breaks was co-designed with families to enable the services on offer to be better matched to families' needs. Short breaks provide a valuable role, enabling children and young people to achieve better outcomes by having fun, seeing their friends and trying new activities, while also giving families a much needed break from caring responsibilities. All the services on offer can be viewed on the updated Surrey Short Breaks Directory on the [Surrey County Council](#) website. For monthly updates about SEND services and issues in Surrey, sign up to receive the Surrey [SEND newsletter](#).

## NSPCC course to help primary schools respond to harmful sexual behaviour

NSPCC have launched a new online training course to help teachers and school staff identify and respond appropriately to instances of sexualised behaviour. It includes practical information and advice on how to recognise, respond to and report cases of unhealthy sexualised behaviour so schools can play their part in preventing children from coming to harm. For further information please visit the NSPCC website [here](#).

## Acute Care Pathways – Kent, Surrey and Sussex

### Head injury

In the event of a child suffering a head injury in an out of hospital setting please refer to/distribute the leaflet below and ensure all first aiders are aware of the correct procedures. Please download the head injury leaflet [here](#).



### Acute Asthma

In the event of a child suffering an acute asthma attack in an out of hospital setting please refer to/distribute the below pathway and ensure all first aiders are aware of the correct procedures.

Please download the acute asthma pathway [here](#).

### Salbutamol (Blue inhaler)

If you become aware of frequent use (more than three times a week) of a blue (reliever) inhaler then this should be flagged with a child's carer/parent and they should seek advice from primary care. Asthma resources can be found in appendix V of '[supporting pupils with medical conditions guidance](#)'

If you have asthma related concerns please contact Asthma UK 0300 222 5800.

Some additional resources on how to support children with health needs can be found [here](#).

### Sepsis <18

If a child presents with signs and/or symptoms of an infection...think sepsis. Please download the sepsis <18 pathway [here](#).



## Unexpected absence in a nursery or educational setting

If a child unexpectedly fails to attend their relevant educational setting please ensure you have at least two contact telephone numbers, and an appropriate action plan in place if contact still cannot be made with the family. This may consist of a range of activities including contact with the police.

In addition please help children to know what to do in the case of an [emergency at home](#).

It may be useful to distribute information around educating children about emergency situations to any parents you know who have a medical condition. Further information can be found [here](#).

## Information and Resources

There is a wide range of advice available to Children and Families available online which we hope will be useful for you

### Support for Children



#### **C**hildnet International

Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: <http://www.childnet.com/>

#### **C**areers Advice in Surrey

Alongside guidance from a school/college careers advisor or any other practitioner providing support, this site is designed to guide you through the options - of which there are many - to help you make informed decisions about what route might be most suitable. It's also important that you do your own independent research so that you can be confident that no opportunity has been missed. Visit the website here: <http://www.careersadviceinsurrey.co.uk/>

#### **G**alop – The LGBT + anti-violence charity

Galop provides Emotional and practical support for LGBT people experiencing domestic abuse. Abuse isn't always physical- it can be psychological, emotional, financial and sexual too. Visit their website here: <http://www.galop.org.uk/domesticabuse/>

#### **I** Need Help

If you, or someone you know, wants to talk about anything at all, call The Helpline Hotline on their free helpline 0800 141 2055. Lines are currently open Monday to Friday 9AM – 5PM. Take as long as you want – it's totally free! We won't judge you. We won't criticise you. We won't record the call. So pick up the phone, let off steam! Get it off your chest! It's why we are here! Call **0800 141 2055** or [Support@iNeedHelp.org.uk](mailto:Support@iNeedHelp.org.uk)

#### **K**ooth

Surrey CAMHS now offers preventative support to children and young people who don't have a referral to the service through [Kooth](#). Kooth is a safe, confidential and anonymous online service for young people, specifically developed to make it easy and safe for young people to access mental health support as and when they need it, while removing any associated stigma. Once signed up, Kooth users have access to BACP trained counsellors until 10pm, 365 days a year peer-to-peer support through moderated forums, and a range of self-help materials, co-written by other young people. Any young person aged 11 – 19th birthday with a Surrey postcode can access the service for free.

#### **K**idscape

Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

#### **R**ise Above

Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: <http://riseabove.org.uk/>

#### **S**top it Now! Helpline

A confidential Freephone helpline for anyone with concerns about their own sexual behaviour, thoughts or feelings towards children, or that of another adult or young person, to seek information, advice and support – 0808 1000 900, [www.stopitnow.org.uk](http://www.stopitnow.org.uk)

## **The Mix**

Whether you're 13, 25, or any age in between, [The Mix](#) take on the embarrassing problems, weird questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who'll give you the support and tools you need to take on any challenge you're facing – for everything from homelessness to finding a job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service.

## **The Who Cares? Trust**

The [Who Cares Trust](#) is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve

## **Zipit App**

The new Zipit App is aimed at children for them to download and use if someone asks them to send a naked selfie. They can then use the app to use images on zipit to reply. If someone's trying to get them to send naked images, they can use the images on Zipit to keep the situation in control. For more information visit the Child Line website [here](#)

## **Support for Families**

### **Be Share Aware - and keep your child safe online**

We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](#) will help keep your child safe online.

### **CEOP**

CEOP (Child Exploitation and Online Protection Command) is dedicated to keeping children safe from sexual abuse and grooming online. They can help and advise you and to make your child safe. [You can report to us if you are concerned that your child is being sexually abused or groomed online](#). This might be from someone they know or someone they have only ever met online. If you feel your child is in immediate danger, please call the police on 999. CEOP also have a [Youtube Channel](#) with some useful videos for children of all age groups

### **Domestic Abuse Support**

The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit [www.surreyagainstda.info](http://www.surreyagainstda.info) for more information.

### **Digital Parenting**

Issue 6 of [Vodafone's Digital Parenting magazine](#) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](#).

### **Family Support Programme Surrey**

This programme uses a whole family approach involving grandparents, parents, young people and children. It brings together a team of people and agencies with specialist skills to help families caught in a pattern of anti-social behaviour, unemployment, alcohol abuse and truancy. For more information or to make a referral please take a look at the [Family Support Programme leaflet](#)

## **F**amily Information Service Surrey

The role of the [Family Information Service](#) is to connect families with the information and support they need. They do this by:

- Enabling families and practitioners to self-serve through the FIS website and Directory and the SEND Local Offer
- Helping families and practitioners find what they need through an enquiry service accessed online, by email or over the phone

FIS works closely with internal and external teams, organisations and partners including the Early Help Coordination Hubs and MASH to provide an information and advice offer for families and practitioners. Their aim is to ensure that there is a consistent information and advice offer across the County so that all families get the right information at the right time.

## **I**nternet Matters.org

Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the [Internet Matters.org](#) website.

## **M**issing People

Missing People is a UK charity which specialises in, and is dedicated to, bringing missing children and adults back together with their families. For information about the charity and its work go to their website [here](#).

## **N**SPCC

[NSPCC](#) are the leading children's charity fighting to end child abuse in the UK, Channel Islands and Isle of Man. They work with families when they're going through difficult times – like battling addiction or overcoming mental health problems, and offer all kinds of support – from helping new parents care for their baby to giving professionals the tools they need to assess neglect. The NSPCC also have a [YouTube channel](#) with videos on a wide range of topics

## **P**arent Info

Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self harm, the internet and 'teens on tinder'. For more information, please visit the website: <http://parentinfo.org/>

## **P**arents Protect! Website

Online resource for all adults to learn about child sexual abuse and how it can be prevented. [www.parentsprotect.co.uk](http://www.parentsprotect.co.uk)

## **S**ands

[Sands](#) is a UK charity that works across the country to support anyone affected by the death of a baby; improve the care bereaved parents receive from health care and other professionals; and reduce the number of babies who do die by funding research and working closely with other organisations to create a world where fewer babies die.

## **S**urrey Safeguarding Children Board

Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. [Click here](#) to take a look at our Parents and Carers page.

## **T**he Breck Foundation

[The Breck Foundation](#) is raising awareness for playing safe whilst using the internet

## **T**he Lullaby Trust

[The Lullaby Trust](#) provides expert advice on safer sleep for babies, emotional support for bereaved families and raises awareness of Sudden Infant Death Syndrome (SIDS)

## **T**he Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub

[RoSPA's Parent Hub](#) provides an easy guide to keep your children safe, from when they're a baby to school age.

## Support for Professionals

### **C**AMHS

Subscribe to the CAMHS newsletter [here](#)

### **C**hildcare professionals E-bulletin

Get the latest information about the childcare sector and training news from Surrey Family Services Supporting Children Team in our [Childcare professionals update e-bulletin](#). It's a must for all early years practitioners, playworkers, home-based childcarers and Sure Start Children's Centre staff in Surrey

### **E**arly Help Partnership Newsletter

Each month the Early Help Partnership [newsletter](#) will include updates from across the partnership about the progress we are all making to improve our early help services in Surrey.

### **E**ducate Against Hate website

'Educate Against Hate', gives [parents](#), [teachers](#) and [school leaders](#) resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed [here](#).

### **F**riends, Families and Travellers

The only national charity that works on behalf of all Gypsies, Travellers and Roma regardless of ethnicity, culture or background. FFT provide advice and consultancy, promote health and wellbeing, contribute to research and policy making, deliver training and much more. For further information and to sign up to their newsletter please visit [here](#).

### **M**indsight Surrey CAMHS: Mental health services for children and young people

Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website [here](#).

### **N**SPCC CASPAR

The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found [here](#).

### **S**urrey Safeguarding Children Board

Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. [Click here](#) to see our Resources for Professionals page.

### **S**urrey Schools Bulletin

[Schools Bulletin](#) is a regular round-up of education news (local and national) for primary, secondary, special and short-stay schools in Surrey. It is produced by the communications team and is published during term time.

### **Surrey Youth Focus**

As a charity Surrey Youth Focus' aim is to “significantly improve the lives of young people in Surrey”. Surrey Youth Focus is described as the ‘eyes and ears’ of the voluntary youth sector. We have an extensive ‘reach’ and work with, and support, over 70 youth organisations (our members) ranging from large charities to local youth clubs. Please visit the [Surrey Youth Focus website](#) for more details.

### **Whistleblowing Advice Line**

The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: **0800 028 0285**. More information on the helpline is available on the [website](#).

### **YMCA WiSE Workers**

[YMCA DownsLink Group's WiSE Project](#) is an innovative project working with children and young people