

# news



July 2018 Edition



[News from the Surrey Safeguarding Children Board](#)



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## Future newsletters

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) issues regular newsletters. We plan to use this newsletter as a forum for all partners to share their news and views on safeguarding in Surrey. The newsletter is circulated to a membership of over 1000 professionals from a variety of agencies across Surrey. If you have anything you would like to include please email Emily Welch and Harpreet Sagoo. We hope that the information will be widely disseminated and request that you share the newsletter with colleagues.

You can sign up to our newsletter via our website, please visit this page and enter your contact details.



### 'Acting Early to Improve Outcomes for Children in Surrey'

#### Surrey Safeguarding Children Board (SSCB) are holding their annual conference on Thursday 29 November 2018

9.00am registration for 9.30am start – 16.15pm finish.

H.G. Wells Woking Conference Centre, Church Street East, Woking, GU21 6HJ.

The conference will focus on early intervention and responding to children experiencing neglect, with a range of presentations from both local and national practitioners, and young people who have received services.



Visit our website now for further information and to [book your place](#) at the SSCB Conference on 29 November 2018



#### People News

- **Claire Burgess** – Interim Independent Chair
- **Amanda Quincey** – Partnership Support Manager
- **Caroline Holmes** – Partnership Support Secretary
- **Julie Speed**: Child Exploitation, Missing and Hidden Crimes Co-ordinator
- **Ameena Tabassum** – Quality Assurance Officer
- **Harpreet Sagoo** – Quality Assurance Administrator
- **Emily Welch** – Child Death Overview Panel (CDOP) Coordinator
- **Anastasia Drenou** – Training and Commissioning Officer
- **Jane Donson** – Training and Commissioning Officer
- **Alex Vassallo** – Training Administrator

#### Welcome to Julie Speed, Child Exploitation, Missing and Hidden Crimes Co-ordinator

*I joined the SSCB team in May 2018 as the child exploitation, missing and hidden crimes coordinator with the SSCB. My role as coordinator will work across the partnership services (health, police, children's family and social care services, education and the voluntary sector) to develop practices that support vulnerable children involved in different forms of exploitation and abusive relationships. Granted, the scope of my role is wide as it looks at agency responses to child sexual and criminal exploitation including children who go missing and gangs involvement. Crucially, other safeguarding elements include promoting effective partnership responses to so-called 'hidden crimes' such as honour based abuse, forced marriage and harmful traditional practices. Given that these areas are best served with a multi-agency focus it makes sense to connect them together with a dedicated resource. Right now, my main focus is to work with the police and key partners to understand the problem of child exploitation and what is the impact for the multi-agency services.*



*I enjoy creating and maintaining positive partnerships particularly around emerging areas of risk and vulnerability. In previous roles, I have worked in children's health and social care settings including substance misuse, youth justice, CAMHS and social care commissioning - having worked in Surrey for nearly 20 years! I look forward to working together and please [contact me directly](#) if you want to discuss relevant areas of work.*

If you would like to speak with the team please contact us on **01372 833330**

To find out more about us and the role of the SSCB – view our presentation [here](#).



## Working Together to Safeguard Children 2018

The 2018 version of [Working Together to Safeguard Children](#) statutory guidance on inter-agency working to safeguard and promote the welfare of children was published on 4 July 2018. Also published were [transitional arrangements](#), [statutory framework](#), and introductory letters from [DfE](#) and the [Child Safeguarding Practice Review Panel](#).

This guidance is for:

- local authority chief executives
- directors of children's services
- chairs of local safeguarding children boards (LSCBs)
- teachers and education staff
- social workers
- health service professionals
- adult services
- police officers
- voluntary and community sector workers in contact with children and families

It applies to:

- local authorities
- all schools

The 2018 version replaces the 2015 version and the transitional guidance helps explain how to move to a new system of practice reviews.

The statutory framework sets out the legislation relevant to safeguarding and it should be read alongside the statutory guidance.

Statutory guidance is issued by law; you must follow it unless there's a good reason not to.

A [version of the guidance for young people](#) and a separate [version suitable for younger children](#) are also available for practitioners to share.

**Guidance on information sharing** for people who provide safeguarding services to children, young people, parents and carers was also published on 4 July 2018 and can be downloaded from the GOV.UK website [here](#).

**The department for Education** has published revised [Keeping Children Safe in Education](#) statutory guidance for schools and colleges, which is due to take effect from 3 September 2018.



### Neglect

The refreshed [Neglect Strategy](#) 2017-2020 is available on the SSCB website.

Please also see the [Neglect risk assessment tool and guidance](#) which can be used to help identify neglect and support referrals.

The SSCB have recently produced a Neglect Bulletin which looks at the signs and risk factors around neglect and the effect on children & young people. You can find the bulletin [here](#).



### SSCB Serious Case Reviews

The SSCB is currently undertaking three Serious Case Reviews, three partnership reviews and one multi-agency audit. As each review is completed, the reports and learning will be summarised [here](#)



## SSCB Policies and Procedures

As part of the SSCB Learning and Improvement Framework we endeavour to share as widely as possible updated policies and procedures. We publish our current and revised policies on our website's [procedures manual](#).

Recently updated policies:

[5.6 Children Displaying Harmful Sexual Behaviour](#): Appendix 1: Sexually Harmful Behaviour following Police Report of Incident Flowchart has been [updated](#).

[8.1 Reviewing Deaths of All Children - Role of the Child Death Overview Panel](#)

[8.2 Unexpected Child Deaths](#)

New procedure added:

[Chapter 5.35 Reasonable punishment and smacking](#)

## Surrey Multi agency Information Sharing Protocol (MAISP)

You will be aware of new regulations governing the way we collect, store and process personal data with the implementation of GDPR (General Data Protection Regulations). This new EU legislation will mean that the [Surrey Multi-Agency Information Sharing Protocol \(MAISP\)](#) will require some updating. There are other legislative changes on the horizon that also impact the MAISP, so the process of updating cannot start until that legislation has received Royal Assent and specific guidance on its implementation is issued by the Information Commissioners Office (ICO), these are:

- New UK Data Protection Bill 2018 (Royal Assent is scheduled for 23 May 2018)
- The EU Law Enforcement Directive (Part 3 of the Data Protection Bill will transpose this EU directive in to domestic UK Law)

Once this additional legislation and guidance on implementation is published, a small working group comprising Surrey County Council and Surrey Police Information Governance Leads will be working to ensure the MAISP is updated as appropriate. The timescales for this will be as follows:

- End of July – first redraft of the MAISP is complete
- End August – working group meet to consider first draft and any further guidance or statutory instruments that have been published
- End September – updated MAISP goes out for consultation to all MAISP signatory agencies
- End October – consultation ends
- End November – the final updated MAISP is ratified by appropriate strategic boards (to be agreed)
- Early December – a meeting of the MAISP Group is organised to oversee implementation of the new MAISP

In the meantime, please continue to use the MAISP in its existing form and remember that confident and effective information exchange is the key to multi-agency work and when conducted appropriately it reveals a more accurate picture of what is going on and enables more effective responses for those we are working with. This new legalisation is not designed to be a barrier to sharing information, but to provide a framework to ensure personal information about living persons is shared appropriately.



## Escalation Policy

If professionals within the Surrey Partnership have concerns that they feel are not being addressed for example the interpretation of Thresholds or Practice of a partner organisation please refer to the [SSCB Inter-agency escalation policy and procedure](#). This procedure includes a flow chart to support professionals in raising a concern and should be followed as described, concerns should only be escalated to the SSCB once all the previous stages have been exhausted. The Escalation Policy enables partners to work together to address the concern at the earliest possible opportunity. Serious Case Review learning indicates that not all professionals use the procedure appropriately. We are happy to support professionals if they need advice on the appropriate next step to take. If you need advice please contact 01372 833330



## Training

The 2017-18 SSCB training programme, with dates for Foundation Multi Agency Safeguarding 1 and 2 and specialist training including Signs of Safety briefings and SCR/Audit workshops are available and accessed through the SSCB website training [pages](#). Details of training for September 2018 onwards will be available from the beginning of July 2018.



## Keeping Children Safe in Sport

*A cross sport event supporting welfare officers in sports clubs and organisations across Surrey as part of Parents in Sports Week.*

Following a safeguarding survey of voluntary organisations by the Surrey Safeguarding Children Board (SSCB) and to coincide with the 2018 Parents in Sports week the SSCB, Surrey County Council and sports organisations across Surrey are offering an evening event to upskill coaches, welfare officers and sports organisers in a range of safeguarding areas.

There will be presentations and workshops on the following areas: Child Sexual Exploitation, Online Safety, Understanding the impact of Mental Ill Health on Young People and Developing Resilience, Prevent and Radicalisation, Pitch-side Behaviour, as well as outlining the role of the SSCB and relevant multi-agency safeguarding policies and processes.

The event takes place at Bourne Hall [www.bournehall.org](http://www.bournehall.org) Spring Street Ewell Surrey KT17 1UF on Monday 1 Oct 2018 at 6.30 registration for 7.00 – 9.30 pm.

Please find a poster with further information attached [here](#).

[Click here to book your place](#)

For further information, please contact Lawrie Baker by emailing [lawrie.baker@surreycc.gov.uk](mailto:lawrie.baker@surreycc.gov.uk)



## Signs of Safety - Strengths-based practice

Signs of Safety is our practice model for social work and therefore the primary approach used in Children's Services and areas of Surrey Family Services. We have a range of other approaches being used effectively in our work with children and families in social care and right across our services, for example restorative practice, social pedagogy, systemic and person-centred approaches.

### Partner training and information

To help partners understand the new ways of working, the Surrey Safeguarding Children Board is running a set of briefings called, **An Introduction to Signs of Safety for Surrey County Council and Partners**

Future 2018 dates are as follows:

Wednesday 11 July

Friday 28 September

Monday 15 October

Friday 23 November

Tuesday 11 December

To book your place please visit the SSCB Training webpages [here](#).

### Implementation of Signs of Safety model of practice to Child Protection Conferences

[This briefing](#) is designed to update practitioners working with children and their families on what's happened so far with regards to the implementation of the Signs of Safety approach in Surrey and the next steps for Child Protection Conferences.

The leaflets and other supporting documents required for conference can be found on the SSCB website [here](#).

## Surrey Child Death Overview Panel (CDOP): Post Child Death Review Meeting

Since December 2017 Surrey CDOP 'Rapid Response' meetings, which are convened for all unexpected deaths of children whose home address is in Surrey, are now referred to as 'Post Child Death Review Meetings'. As per Surrey's existing protocol and in line with the upcoming national statutory CDOP guidance, these meetings take place from 3 working days up to 3 months following the unexpected death of a Surrey child, and where post mortem report is available (where possible).



Please see [Surrey CDOP Protocol](#) which was widely distributed to relevant agencies in December 2017 as part of the CDOP Information Booklet and is available on the [SSCB website](#) along with further information regarding the local CDOP process in Surrey. Please also see the SSCB procedures manual for further information on [Role of the Child Death Overview Panel](#) and [Unexpected Child Deaths](#).

## Keeping children and young people safe



### Surrey Police Day of Memory event for victims of honour killing: Friday 13 July 2018

Surrey Police are proud to support the annual Day of Memory for victims of honour based abuse which is initiated by the [Karma Nirvana](#) charity. The annual commemoration falls on 14 July, the birthday of Shafilea Ahmed, who was aged 17 when she was murdered by her parents in 2003 for refusing a forced marriage and being 'too westernised'.

A partnership approach to tackling honour based abuse and forced marriage is needed. In support of the Memorial Day, the Police and Crime Commissioner for Surrey is funding an event on **Friday, 13 July from 9.15am – 1pm at Dorking Halls**.

For more information and to book this **FREE** event please click [here](#).

### Brighter Futures for Gypsy Roma Travellers Children and Young People

A short you tube film called 'Brighter futures for GRT children and young people' can be found [here](#) on the Surrey Gypsy Traveller Communities Forum [website](#).

### Railway Children: Safeguarding on Transport

The [Railway Children](#) reports that in the UK 100,000 children run away each year and 18,000 sleep rough or with someone they've just met, putting them at risk of violence, abuse and exploitation

Their Safeguarding on Transport programme focuses on identifying and supporting vulnerable children and adults who use the UK transport system to escape their problems and reach them before abusers can.

They work closely with the transport industry and the Department for Transport (DfT) and policymakers to ensure systems are in place to protect and support vulnerable people. For further information please visit the website [here](#).



### County Lines and Gangs

A leaflet guide for safeguarding professionals on county lines and gangs is available to view on the SSCB website. Please see [here](#).

### Report on prevent gang and youth violence

The Early Intervention Foundation has produced a report on the role of primary schools. For more information see [here](#).



## Catch22 Surrey Young People’s Substance Misuse Service

*Steve Bird, Service Manager...* I would like to highlight that young people may need advice and support regarding alcohol and drugs, and how to keep themselves safe

Over the last year Catch22 have worked with more young people and increased our positive outcomes. There has been an increase in A&E admissions for alcohol related presentations in some areas of Surrey and also we are tackling the changing use of drugs. I would like to highlight the emergence and increased misuse of illicit non-prescribed medication such as “Xanax” a benzodiazepine, as well as other emerging drugs such as some instances of reported use of “Lean” which is likely to codeine and/ or other substances.

Please share our [information and leaflets](#) with other professionals to support young people and their families to access the support they need; when and where they need it. If you have any concerns please contact us.

### Catch22 Surrey Young People’s Substance Misuse Service provide the following;

- 1 to1 treatment support for young people 11-21 whom need advice, or support for problematic drug or alcohol misuse, including those at risk of exclusion (accessed using our referral form)
- 24/ 7 Helpline number for young people and their families **08006226662**
- Family support of a young person where appropriate.

We also provide Schools, colleges and partner agencies targeted support which includes:

- Targeted group work for young people whom need advice, guidance and support for substance misuse issues.
- Advice, training and support to teachers and staff on how to respond to and support young people with substance misuse issues.
- Consultation and advice for professionals who are working with a young person who is misusing substances

For further information on catch22, referral forms and leaflets please access via our [website page](#).

### For advice and guidance on PSHE drugs education:

All schools can access supportive documentation, including an electronic version of this guidance at [www.surreyhealthyschools.co.uk](http://www.surreyhealthyschools.co.uk)

### Getting in touch

24/7 helpline for young people and their families 08006226662

T 01372 832905

Text 07595088388

Email [yasm@catch-22.org.uk](mailto:yasm@catch-22.org.uk)

Website [catch-22.org.uk/surrey-substance-misuse](http://catch-22.org.uk/surrey-substance-misuse)

Facebook & Twitter Catch22 YPSM

### Catch 22 #CSE18

Catch 22 has produced a peer champion’s film for #CSE18 to focus on internet safety and the need for young people to be themselves online. For more information see [here](#):



### Contextual Safeguarding Network:

#### Addressing sexually harmful behaviour in schools

Young people report that schools are locations where students can encounter sexual harm. This can involve a range of harmful sexual behaviours from name-calling and sexual bullying to sexual assault. Schools are also places that can provide safety to young people and promote positive ideas about gender and relationships.

The Contextual Safeguarding team, supported by Ofsted and the Care Quality Commission, have created a range of resources for schools, multi-agency partnerships and inspectorates for tackling harmful sexual behaviour in schools. For further information and resources please visit the website [here](#).

## Chat Health - Surrey Text Service

Chat Health is a text service enabling young people at secondary school to reach out to a school nurse team to ask for help on a range of issues confidentially. This is available Surrey wide. For more information see [here](#).



### Restart-a-Heart campaign

**Free CPR demonstration for pupils 15-22 October 2018**

More than 30,000 people suffer cardiac arrests outside of hospital in the UK every year. If this happens in front of a bystander, who starts CPR immediately before the arrival of the ambulance, the patient's chances of survival double.

Would you like your school children to be involved in a Europe-wide initiative which teaches them the skills to save a life? If the answer is 'yes' then your local ambulance service staff are willing and able to help you get involved.

As part of the Restart-a-Heart campaign, a member of our staff/volunteer will visit your school to demonstrate how to carry out basic CPR to your pupils for FREE during the week 15-22 October 2018.

By linking with the Resuscitation Council's European Restart-a-Heart Day and the British Heart Foundation, we aim to provide hundreds of school children with the skills they need to help save a life. If you would like your school or community to get involved, please contact [restartaheart@secamb.nhs.uk](mailto:restartaheart@secamb.nhs.uk)  
South East Coast Ambulance NHS Trust

## Supporting pupils with anaphylaxis

Where a child is known to have a severe allergy or anaphylaxis please ensure you are following the guidance listed below. As referenced in the guidance you should ensure that all staff, including lunchtime supervisors and catering organisations, are aware of the child's allergy and are informed about timely interventions. Please ensure that in a case of exposure and a resulting reaction the care plan held by the school is followed in all cases, and the progress of deterioration monitored at all stages of care. If in doubt about the severity of a reaction use the pre-loaded adrenaline injection anyway. Adrenaline pens should be clearly marked with the child's name and stored in a known location. The most recent advice, which may have changed from previous care plans, states that schools may hold 'spare adrenaline injectors for use on children with severe allergies in emergencies'. For further information see [here](#).



Surrey County Council guidance on supporting pupils with anaphylaxis can be found [here](#).

## Water Safety

About 400 people drown every year and many of these tragedies involve children and young people. The National Water Safety Forum has produced the first [UK Drowning Prevention Strategy](#) (2016-26) with the aim of reducing accidental drowning fatalities in the UK by 50% by 2026.

### Key Statistics

- Drowning is a leading cause of accidental death in children in the UK
- Latest stats show that 51 children under the age of 10 have drowned in the UK in the last 5 years
- 100 young people aged 12-18 have lost their lives to drowning in the UK in just four years
- Around 400 people drown in the UK every year – equivalent to one person drowning every 20 hours.
- Hundreds more have near drowning experiences, sometimes suffering life changing injuries.

Keep children and young people safe around open water by making sure they know the SAFE Code:

**S**pot – Spot the dangers: Look for dangers whenever you're near water

**A**dvice – Take Advice: Read the signs; ask lifeguards and adults



**F**riend – **Go with a Friend:** Always go with friends or family, it's more fun and they can get help in an emergency

**E**mergency – **Know what to do in an emergency:** Call 999 and shout for help; never go into the water to help someone

Surrey Fire and Rescue Service supports The Royal National Lifeboat Institution (RNLI) Respect the Water campaign which aims to raise awareness of the potential dangers of being on or near the water. Visit RNLI's [Respect the water](#) website for information on the effects of cold water shock and floating techniques.

### Water Safety at home

- Always use self-closing gates, fences and locks to prevent children from gaining access to pools of water
- Securely cover all water storage tanks and drains
- Empty paddling pools and buckets as soon as they have been used. Always turn paddling pools upside down once empty
- Always supervise bath time (never leave children unattended). Empty the bath as soon as possible after use

Further information and key messages around water safety are available from [RoSPA](#) and [Royal Life Saving Society UK](#) (RLSS UK) initiatives, such as the promotion of the Water Safety Code and Awareness weeks such as the [Drowning Prevention Week](#) which is the national campaign from the RLSS UK. The 2018 campaign ran between 15 – 25 June 2018. Drowning Prevention Week aimed to teach people how to stay safe near water. The campaign encouraged schools, clubs, leisure centres and communities to promote water safety through events, lessons, games and activities in a bid to make people more aware of the dangers of water.

### Support for children and families over the summer around well being

As we head towards the end of the academic year schools are raising concerns around support for pupils around their mental health and wellbeing.



With acute needs CAMHS remains the point of call. These will be supported by the CYP HAVENS positioned in 4 areas – Epsom, Spelthorne, Guildford and Reigate and Banstead- and are accessible from any of the Surrey boroughs opening between 2 and 3 sessions a week. Further details for the CYP Havens can be found at [www.cyphaven.net](http://www.cyphaven.net)

In addition there are [wellbeing drop ins](#) with one session in each borough.

Their focus is mild and moderate mental health needs and will provide signposting and guidance for young people and families including access to funding for activities to avoid isolation over the summer, on line resources and professionals to talk to.

Over the summer support will be enhanced with input from Surrey's educational psychologists providing a further layer of expertise.

Access is via a number of routes

- Dropping into the session without appointment
- Ringing to confirm a time ( this also allows us to check records)
- With prior consent we will contact families that you are worried about to make an appointment. With this can you send the details of any you want us to contact to the [relevant service manager](#)

### YMCA East Surrey's 'Face2Face' project

Face2Face is a volunteer-led group of parents and carers who have a child or young person with a disability who offer friendship and support to other parents or carers of children with additional needs or disabilities.

In addition to the one-to-one befriending service, Face2Face hosts a number of informal get-togethers which are friendly, free and an opportunity for parent carers to meet each other, exchange information and talk to others who understand. Find out how Face2Face can help you, visit the YMCA East Surrey website [here](#).



## Challengers

Challengers provide inclusive play and leisure opportunities for disabled children and young people through schemes in Surrey, Hampshire and beyond. Please visit the [Challengers website](#) to view the dates and activity programmes that will be running at each scheme for Autumn 2018, and to register and book places online.

## Elective Home Education

The DfE has recently undertaken a consultation on Elective Home Education, which closed on 2 July 2018, with a view to exploring issues around registration of children educated at home, monitoring of home education provision and support for home-educating families. There are two draft versions of DfE guidance on EHE (one for parents and one for local authorities) and the consultation sought comments on these drafts. To view the consultation documents please see [here](#).



Department  
for Education

## Surrey Young Carers Leaflet

The [Surrey young carers leaflet](#) has been designed by the Surrey Young Forum which outlines who young carers are and what support is available.

## Safer Recruitment e-learning

Safer Recruitment e-learning can be booked via the Surrey Skills Academy website. For further information please see [here](#).

## Surrey against Domestic Abuse Strategy

Please see [here](#) for the latest Surrey Domestic Abuse Strategy 2018-2023.



## Domestic Abuse Awareness and Multi Agency Training.

Preventing and responding effectively to domestic abuse is a priority for all agencies. Agencies can have a basic awareness of domestic abuse. This will result in a shared understanding of the complex issues surrounding the problem. Appropriate assessments and responses will be made.

Information and guidance for agencies about domestic abuse and multi-agency training courses in Surrey can be found [here](#).



## Army Welfare Service (AWS)

The AWS is the Army's professional welfare provider; it delivers a comprehensive and confidential welfare service responsive to the needs of individuals and families and the Chain of Command in order to maximise the operational effectiveness of our servicemen and women. The Army Welfare Service's remit includes Regular Soldiers, their families and communities, the Army Reserve and Reservists and, in certain circumstances, Veterans, other Services and MoD civilians serving overseas. The Army Welfare Service has 4 key delivery pillars: Personal Support, Community Support, Information (HIVE) Support and the Joint Service Housing Advice Office.

### Personal Support

Personal Support (PS) Staff provide accessible, independent, confidential and professional specialist welfare services to soldiers and their families with any personal or family difficulty, thereby strengthening and enhancing the resilience and resourcefulness of the soldier and their family. PS provides specialist advice to the Army Chain of Command and outside agencies and is delivered by Army Welfare Workers (AWWs) and Personal Recovery Unit Social Workers (formerly Casualty Key Workers), assisted by Gurkha Support Workers (GSW).

### Issues AWS can help with

Relationship difficulties, Bereavement, CSA concerns, Parenting skills, Child care, Special Needs, Benefits information, Housing, Debt, Equal Opportunities issues

## Working Together to Safeguard Children

Matters or situations where there are safeguarding children or child protection and vulnerable adult concerns **must** be brought to the attention of the AWS.

The AWS is the Army's representative in all matters of Child Protection (CP) and is responsible for notifying the Army Staffing Personnel when a child is subject to and removed from a child protection plan. The purpose of notifying is to best manage the Service personnel's career and to ensure the unique needs of service children and young people are met. The AWW's participate fully and regularly in child protection case conferences (CPCC) and the decision-making process; and are experienced in CP procedures. The AWW is also able to advise the CPCC on the structure of the Armed Forces and who else might be relevant to engage with or hold important information in relation to safeguarding, for example Armed Forces' Medical Officers and Mental Health. The Armed Forces representative acts as a gateway to understanding the military environment, to fully assess the risks to children and young people and, to ensure effective safeguarding.

Anyone requiring assistance from the AWS local team can self-refer or refer via their Unit Welfare Officer (UWO), their Doctor, a Health Visitor or any other agency or concerned individual. This can be done by contacting the AWS centralised new-referrals service, known as Intake & Assessment Team (IAT). IAT can be contacted on 01904 882053 or [RC-AWS-IAT-0Mailbox@mod.uk](mailto:RC-AWS-IAT-0Mailbox@mod.uk).

The local Personal Support team office is based in Maurice Toye House, Middle Hill, Aldershot, GU11 1PL. General enquiries can be made to the local office on 01252 349900/20.

## Information and Resources

**There is a wide range of advice available to Children and Families available online which we hope will be useful for you**

### Support for Children



#### **C**hildnet International

Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: <http://www.childnet.com/>

#### **C**areers Advice in Surrey

Alongside guidance from a school/college careers advisor or any other practitioner providing support, this site is designed to guide you through the options - of which there are many - to help you make informed decisions about what route might be most suitable. It's also important that you do your own independent research so that you can be confident that no opportunity has been missed. Visit the website here: <http://www.careersadviceinsurrey.co.uk/>

#### **C**atch22

[Catch22 Surrey Young people's Substance Misuse Service \(SYPSMS\)](#) is a county-wide specialist treatment service, offering; one-to-one support to young people and their families, a 24 hour help line, counselling and pharmacological support, as part of a tailored recovery approach for young people aged 11 to 21-years-old

#### **G**alop – The LGBT + anti-violence charity

Galop provides Emotional and practical support for LGBT people experiencing domestic abuse. Abuse isn't always physical- it can be psychological, emotional, financial and sexual too. Visit their website here: <http://www.galop.org.uk/domesticabuse/>

#### **K**ooth

Surrey CAMHS now offers preventative support to children and young people who don't have a referral to the service through [Kooth](#). Kooth is a safe, confidential and anonymous online service for young people,

specifically developed to make it easy and safe for young people to access mental health support as and when they need it, while removing any associated stigma. Once signed up, Kooth users have access to BACP trained counsellors until 10pm, 365 days a year peer-to-peer support through moderated forums, and a range of self-help materials, co-written by other young people. Any young person aged 11 – 19th birthday with a Surrey postcode can access the service for free.

### **Kidscape**

Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

### **Rise Above**

Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: <http://riseabove.org.uk/>

### **Stop it Now! Helpline**

A confidential Freephone helpline for anyone with concerns about their own sexual behaviour, thoughts or feelings towards children, or that of another adult or young person, to seek information, advice and support – 0808 1000 900, [www.stopitnow.org.uk](http://www.stopitnow.org.uk)

### **The Mix**

Whether you're 13, 25, or any age in between, [The Mix](#) take on the embarrassing problems, weird questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who'll give you the support and tools you need to take on any challenge you're facing – for everything from homelessness to finding a job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service.

### **The Who Cares? Trust**

The [Who Cares Trust](#) is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve

### **Zipit App**

The new Zipit App is aimed at children for them to download and use if someone asks them to send a naked selfie. They can then use the app to use images on zipit to reply. If someone's trying to get them to send naked images, they can use the images on Zipit to keep the situation in control. For more information visit the Child Line website [here](#)

## **Support for Families**

### **Be Share Aware - and keep your child safe online**

We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](#) will help keep your child safe online.

### **CEOP**

CEOP (Child Exploitation and Online Protection Command) is dedicated to keeping children safe from sexual abuse and grooming online. They can help and advise you and to make your child safe. [You can report to us if you are concerned that your child is being sexually abused or groomed online](#). This might be from someone they know or someone they have only ever met online. If you feel your child is in immediate danger, please call the police on 999. CEOP also have a [Youtube Channel](#) with some useful videos for children of all age groups

## **D**omestic Abuse Support

The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit [www.surreyagainstda.info](http://www.surreyagainstda.info) for more information.

## **D**igital Parenting

Issue 6 of [Vodafone's Digital Parenting magazine](#) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](#).

## **F**amily Support Programme Surrey

This programme uses a whole family approach involving grandparents, parents, young people and children. It brings together a team of people and agencies with specialist skills to help families caught in a pattern of anti-social behaviour, unemployment, alcohol abuse and truancy. For more information or to make a referral please take a look at the [Family Support Programme leaflet](#)

## **F**amily Information Service Surrey

The role of the [Family Information Service](#) is to connect families with the information and support they need. They do this by:

- Enabling families and practitioners to self-serve through the FIS website and Directory and the SEND Local Offer
- Helping families and practitioners find what they need through an enquiry service accessed online, by email or over the phone

FIS works closely with internal and external teams, organisations and partners including the Early Help Coordination Hubs and MASH to provide an information and advice offer for families and practitioners. Their aim is to ensure that there is a consistent information and advice offer across the County so that all families get the right information at the right time.

## **I**nternet Matters.org

Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the [Internet Matters.org](http://InternetMatters.org) website.

## **N**SPCC

[NSPCC](#) are the leading children's charity fighting to end child abuse in the UK, Channel Islands and Isle of Man. They work with families when they're going through difficult times – like battling addiction or overcoming mental health problems, and offer all kinds of support – from helping new parents care for their baby to giving professionals the tools they need to assess neglect. The NSPCC also have a [YouTube channel](#) with videos on a wide range of topics

## **P**arent Info

Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self harm, the internet and 'teens on tinder'. For more information, please visit the website: <http://parentinfo.org/>

## **P**arents Protect! Website

Online resource for all adults to learn about child sexual abuse and how it can be prevented. [www.parentsprotect.co.uk](http://www.parentsprotect.co.uk)

## **S**ands

[Sands](#) is a UK charity that works across the country to support anyone affected by the death of a baby; improve the care bereaved parents receive from health care and other professionals; and reduce the number of babies who do die by funding research and working closely with other organisations to create a world where fewer babies die.

## **Surrey Safeguarding Children Board**

Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. [Click here](#) to take a look at our Parents and Carers page.

## **The Breck Foundation**

[The Breck Foundation](#) is raising awareness for playing safe whilst using the internet

## **The Lullaby Trust**

[The Lullaby Trust](#) provides expert advice on safer sleep for babies, emotional support for bereaved families and raises awareness of Sudden Infant Death Syndrome (SIDS)

## **The Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub**

[RoSPA's Parent Hub](#) provides an easy guide to keep your children safe, from when they're a baby to school age.

## **Support for Professionals**

### **CAMHS**

Subscribe to the CAMHS newsletter [here](#)

### **Childcare professionals E-bulletin**

Get the latest information about the childcare sector and training news from Surrey Family Services Supporting Children Team in our [Childcare professionals update e-bulletin](#). It's a must for all early years practitioners, playworkers, home-based childcarers and Sure Start Children's Centre staff in Surrey

### **Early Help Partnership Newsletter**

Each month the Early Help Partnership [newsletter](#) will include updates from across the partnership about the progress we are all making to improve our early help services in Surrey.

### **Educate Against Hate website**

'Educate Against Hate', gives [parents](#), [teachers](#) and [school leaders](#) resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed [here](#).

### **Friends, Families and Travellers**

The only national charity that works on behalf of all Gypsies, Travellers and Roma regardless of ethnicity, culture or background. FFT provide advice and consultancy, promote health and wellbeing, contribute to research and policy making, deliver training and much more. For further information and to sign up to their newsletter please visit [here](#).

### **Mindsight Surrey CAMHS: Mental health services for children and young people**

Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website [here](#).

### **Neglect Bulletin**

The [SSCB bulletin](#) on Child Neglect aims to spread awareness of what neglect is, help you spot the signs and let you know where and how to access help and services.

### **NSPCC CASPAR**

The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found [here](#).

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## **Surrey Schools Bulletin**

[Schools Bulletin](#) is a regular round-up of education news (local and national) for primary, secondary, special and short-stay schools in Surrey. It is produced by the communications team and is published during term time.

## **Surrey Youth Focus**

As a charity Surrey Youth Focus' aim is to "significantly improve the lives of young people in Surrey". Surrey Youth Focus is described as the 'eyes and ears' of the voluntary youth sector. We have an extensive 'reach' and work with, and support, over 70 youth organisations (our members) ranging from large charities to local youth clubs. Please visit the [Surrey Youth Focus website](#) for more details.

## **Whistleblowing Advice Line**

The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: **0800 028 0285**. More information on the helpline is available on the [website](#).

## **YMCA WiSE Workers**

[YMCA DownsLink Group's WiSE Project](#) is an innovative project working with children and young people