

news



October 2018 Edition



[News from the Surrey Safeguarding Children Board](#)



[Keeping children and young people safe](#)



[Information and resources in Surrey](#)



Future newsletters

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) issues regular newsletters. We plan to use this newsletter as a forum for all partners to share their news and views on safeguarding in Surrey. The newsletter is circulated to a membership of over 1000 professionals from a variety of agencies across Surrey. If you have anything you would like to include please email [Emily Welch](#) and [Harpreet Sagoo](#). We hope that the information will be widely disseminated and request that you share the newsletter with colleagues.

You can sign up to our newsletter via our website, please [visit this page](#) and enter your contact details.

Changes related to Children, School Learning and Practice Models



A message from Claire Burgess, Independent Chair

Welcome to the latest version of the SSCB Newsletter. During this period we have welcomed Dave Hill, Executive Director for Children, Families and Learning to Surrey County Council. He will lead the transformation of children's services across the Council, working closely with all partners. This is both a difficult and exciting time as Surrey develops different ways of working with children and their families. Critically it needs all partners to work together to play their part, building on the solid partnership arrangements that are already in place.

The revised Working Together to Safeguard Children Guidance was published on 4th July 2018 with the most significant changes to the previous edition being the replacement of Local Safeguarding Children Boards with flexible new local safeguarding arrangement. Our Plan needs to be submitted to the Department of Education by June 2019 at the latest, with implementation in September 2019. These discussions will be on-going as we think about what will work best for ensuring that safeguarding arrangements in Surrey deliver good outcomes for children and young people.

The 2018 SSCB Annual Conference 'Acting Early to Improve Outcomes for Children in Surrey' is now in the advanced stages of planning and we hope to see you there. You will find details of how to book later in the Newsletter.

Lastly, I became the interim Independent Chair of the SSCB in December 2017, initially for six months and then agreed to continue until December 2018 to provide some continuity and support the development of safeguarding arrangements in Surrey. The recruitment for the permanent chair is now taking place and we will be able to tell you who the new Chair is in the next Newsletter. I will watch with interest as Surrey develops your new safeguarding arrangements.

Claire Burgess
SSCB Independent Chair



A Message from Dave Hill, Executive Director

Colleagues,

As you might expect during a period of rapid development and change there is a great deal happening. I want our strong focus to be on getting the right culture and on social work practice improving rapidly. I wanted to communicate to give you an update and my sense of where we are.

The structure

There have been changes to the senior structure. There are five posts in the new senior leadership team:

Mark Barratt (interim) - Director of Quality Assurance

Jacquie Burke – Change Director but will cover the role of Director of Safeguarding and Family Resilience (this is the new term for what is currently called family services)

Tina Benjamin - Change Director but will cover the role of Director of Looked After Children and Leaving Care

Liz Mills - Director of Education, Lifelong Learning and Culture (adult education, libraries and cultural services will be joining our directorate)

The Director of Innovation post will be re-named Director of Commissioning, this post will be covered on an interim basis by Sheila Norris (2.5 days per week) until a permanent appointment can be made.



Other appointments

Jo Moses has joined as [interim Assistant Director for North West](#).

Paula Swindlehurst has joined as [interim Assistant Director for North East](#).

Sam Bushby will have been appointed permanently to the role of [Assistant Director South East](#).

Siobhan Walsh will be continuing as [interim Assistant Director South West](#).

Carol Douch will be joining us as interim Head of Service for County Wide Services.

Nigel Harvey-Whitten is an interim manager working across adults and children's services on an all age learning disability service.

Carl Bussey is managing and redesigning community safety services.

Nigel Denning is our interim Head of Service for [Family Resilience \(family services\)](#).

Dame Lorna Borland-Kelly will be joining to cover the development of a Children's Academy, which was Sheila Norris's previous role.

Heads of service for the quadrants, county wide services and family services are also being re-structured. In terms of the social care service, where there was one senior role, there will now be two. The Safeguarding and Family Resilience Director will bring together social care services with early help and prevention services (family services). This is a critical decision to organise these services under one line management structure. This change has important implications for how we organise our 'front door' (currently known as the MASH). I want to create a 'hub' that acts as a point of contact for all work, which will be more interactive, for instance inviting partners to ring and discuss issues about children, young people and their families.

County wide services will be merged into the quadrant management system and so county wide services as currently known will not continue into the future. I hope that over the coming months we will also develop much stronger links between social care and SEND services.

Decisions about the shape of services will be taken at a 'Design Authority' which will be co-chaired by Jacquie Burke and Tina Benjamin. It will be a place where new ideas can be received and discussed, before long-term decisions are made

We will also be consulting on the Social Care and Family Resilience (formerly Family Services) model and structure, with service and team managers and of course with front line staff. We will be consulting on the structure for Quality, Education, Life Long Learning and Culture and for the Commissioning structure - in other words the entire service. It is my aim to have completed the structure by Christmas and to have the new model fully operational by April 2019.

We will begin a series of pre-consultation meetings with managers and staff over the coming weeks. Our key focus will continue to be about building family resilience, alongside early intervention and prevention. This applies equally to our social work services, as it does to Special Educational Needs and Disability (SEND) and indeed all areas of our work including Child and Adolescent Mental Health Services (CAMHS).

There will be 'gateway' teams coming into place for children's care placements and SEN placements. They will be brokerage teams and will seek high quality placements at lower cost. All additional placement expenditure/add-ons will only be agreed via the gateway teams. We will be developing a new approach to fostering called Mockingbird. We will be developing and supporting carers differently and recruiting new carers in significant numbers. We will also need to work on an inclusive SEN system that offers support to children before an EHCP becomes necessary.

As part of our Family Safeguarding approach, the 'big three' issues - domestic abuse, adult mental health and substance misuse, (which feature in 80+% of all children's cases) will become a key focus for our work. This will be a real opportunity to develop excellent social work practice.

Commissioner for Surrey and visit from Cornwall Staff

You may be aware that the Secretary of State has appointed Trevor Doughty DCS in Cornwall as the Children's Commissioner for Surrey. Trevor is being supported by managers from Surrey and they are meeting with staff, managers, politicians and partners over the coming weeks. Trevor will produce a report for the Secretary of State by the end of September.

New practice model

Surrey has been working with the signs of safety tools for some time as well as other 'models', for instance 'Restorative' based practice and ACE's (Adverse Childhood Experienced) and I guess other models too. There are strengths and merits in each of these approaches, but it is also critical that we have a unifying Surrey model, out of which we develop a common language that binds our work together. This will serve us well both within Surrey County Council and with our partners. That model will focus on Family Resilience and Family Safeguarding, underpinned by some systemic thinking and relationship based work. **Therefore we have taken the decision to cease the Signs of Safety tools and approach.**

Looking at the 'front door' – Family resilience

How we receive, process and allocate work is critical if we are to regulate and allocate children, young people and their families in the right way. Essex will be running a workshop for us to review our existing MASH arrangements. I am looking to create a more interactive 'Hub' that ensures that, where appropriate, work is dealt with in the statutory arena, but also to ensure that we have preventative and early help services that are able to assist at the earliest possible moment in a child's life. These services will be known as Family Resilience services.

The new front door will not just be a pathway to social care services, but will act as a pathway into all services. It will be interactive and will allow partners to have discussions and conversations about children, young people and their families. It will positively promote early, preventative and resilience. Sitting behind the new front door will be assessment teams and then Family Safeguarding Teams. We will also have Looked after Children (LAC) teams and a leaving care service. The Family Resilience service (early help and prevention), will be managed alongside the social work service. We will be developing a revised 'menu' of Family Resilience Services.

Family Safeguarding

Linked to the Hub/front door discussion will be some assistance from Hampshire about early help - this will allow us to hear about how a good local authority has approached their work. You may have also heard that Family Safeguarding, an approach pioneered by Hertfordshire, will be coming to Surrey. Sue Williams, will assist us in developing this model.

No Wrong Door

Pete Dwyer former Director of Children's Services in North Yorkshire and the architect of the No Wrong Door approach described to us how he had created a new service that has residential units and residential skills at the heart of a different approach to care of teenagers. Working closely with foster carers and others, they are trying to ensure that teenagers can live in their own families and communities wherever possible. At the heart of this approach is the idea of 'sticking with' young people through moments of crisis and being innovative and creative about how we work better together. It seems that putting the young person right in the centre of our thinking and organising services flexibly leads to better outcomes and less crisis in the future. We are going to forge ahead with a Surrey approach of No Wrong Door.

Surrey Children's Academy

The Surrey Children's Academy is being developed by Dame Lorna Borland-Kelly and this will reinforce the Surrey model and the use of a common language. The Children's Academy will be central to the training and development of all colleagues working with children and their families in Surrey. The Academy will work across agencies and at all levels. Linked to this Barbara McKay from the Institute of Family Therapy, will be bringing a programme of systemic thinking to Surrey. Initially this will be aimed at front line managers.

Barbara Herts is advising us on the future direction of our **CAMHS** services and ensuring we plan for and deliver a much better service going forward.

Thank you to everyone for all that you are doing to help improve the lives of children, young people and families in Surrey.

Best wishes

Dave

News from the Surrey Safeguarding Children Board (SSCB)



SSCB Annual Report

The SSCB Annual Report 2017-2018 has now been signed off. You can find a copy [here](#).



'Acting Early to Improve Outcomes for Children in Surrey'

Surrey Safeguarding Children Board (SSCB) are holding their annual conference on Thursday 29 November 2018

9.00am registration for 9.30am start – 16.15pm finish.

H.G. Wells Woking Conference Centre, Church Street East, Woking, GU21 6HJ.

The conference will focus on early intervention and responding to children experiencing neglect, with a range of presentations from both local and national practitioners, and young people who have received services.

Visit our website now for further information and to [book your place](#) at the SSCB Conference on 29 November 2018



Training

SSCB Learning and Development

The [2018-19 SSCB training programme](#) is available on the SSCB website. Details and bookings for the range of multi-agency foundation modules and more specialist training opportunities are through this link. All training has been reviewed and revised to reflect national and local changes and priorities. For example Child Sexual Exploitation has been refreshed to include County Lines, Drugs Supply and Gangs with reference to Modern Slavery and Prevent radicalisation and extremism. The new full day training is renamed Child Exploitation and Building Resilience.

Our [annual conference](#) on 29 November will focus on early intervention and neglect.

Internal trainers: We are looking for practitioners across the partnership to support the delivery of foundation and specialist training. Do join us at one of our Train the Trainer sessions to familiarise yourself with the materials or contact Surrey Safeguarding Children Board Training - sscb.training@surreycc.gcsx.gov.uk and we will make contact with you. See [for more information](#).

Child Exploitation and Building Resilience (Level 2): Full day workshop is aimed at practitioners in voluntary, independent and statutory agencies who work predominantly with children, young people and/or their parents/carers and who have some understanding of children and young people vulnerable to exploitation. The aim of the course is to develop professional's awareness of child exploitation, understand Surrey's response including developing an understanding of the risk assessment tool and know how to respond to children at risk. To book click [here](#). Please note that in order to attend this course you must have completed the online learning 'Child Exploitation and Building Resilience (Level 1)'. This course is aiming at raising awareness about the various kinds of exploitation such as child sexual exploitation, child criminal exploitation, radicalisation and extremism etc.

Impact of SSCB Training - On June 8th 2018, the SSCB held a focus group to evaluate the impact of training in practice. Practitioners and managers who had attended SSCB training between September and December 2017, were invited to attend the focus group to discuss the impact that the training had in their practice. The relevant report can be found [here](#).

Multi-agency Foundation Module 2 Child Protection training: Unfortunately we have postponed FM2 training until **Jan 2019** when we can revise the training to include Surrey's new practice models (Family Resilience and Family Safeguarding) which will replace Signs of Safety. We apologise if this has impacted on you and we will offer extra FM2 training courses in the New Year to enable catch up. In the meantime if you are a new DSL and have completed FM1 and New to Role you can continue in your role as a DSL. Please ensure you attend an FM2 session as soon as possible in 2019.

Signs of Safety

We will not be continuing with Signs of Safety training. Signs of Safety is a strength based approach and its values and principles will continue to contribute to the approach for the new Family Resilience Model. It is important however that we allow space for new methods and approaches that are being introduced as part of our improvement plan to evolve and take root. Over the next few months a much more comprehensive model of practice for children and their families in Surrey will be emerging.

Ensuring that staff and partners are fully briefed on this over the autumn term will be a priority so that we can continue to work together to strengthen family life and improve outcomes for all children.



Neglect

The refreshed [Neglect Strategy 2017-2020](#) is available on the SSCB website. The SSCB have recently produced a Neglect Bulletin which looks at the signs and risk factors around neglect and the effect on children & young people. You can find the bulletin [here](#).



SSCB Serious Case Reviews

The SSCB is currently undertaking three Serious Case Reviews, three partnership reviews and one multi-agency audit. As each review is completed, the reports and learning will be summarised [here](#)



SSCB Policies and Procedures

We publish our current and revised policies on our website's [procedures manual](#).

Recently updated policies:

[5.36 Reasonable Punishment and smacking](#)

[5.6 Working with Sexually active young people](#)

[Children Missing Education policy](#)

[Needle exchange protocol for young people in Surrey \(2018\)](#)



Escalation Policy

If professionals within the Surrey Partnership have concerns that they feel are not being addressed for example the interpretation of Thresholds or Practice of a partner organisation please refer to the [SSCB Inter-agency escalation policy and procedure](#). This procedure includes a flow chart to support professionals in raising a concern and should be followed as described, concerns should only be escalated to the SSCB once all the previous stages have been exhausted. The Escalation Policy enables partners to work together to address the concern at the earliest possible opportunity. Serious Case Review learning indicates that not all professionals use the procedure appropriately. We are happy to support professionals if they need advice on the appropriate next step to take. If you need advice please contact 01372 833330



Surrey Child Death Overview Panel (CDOP)

The [Surrey CDOP Protocol](#) which is widely distributed to relevant agencies as part of the CDOP Information Booklet is available on the [SSCB website](#) along with further information regarding the local CDOP process in Surrey. Please also see the SSCB procedures manual for further information on [Role of the Child Death Overview Panel](#) and [Unexpected Child Deaths](#).

Surrey CDOP have developed local information leaflets for parents, carers and families explaining how we review when a child dies which can be found on the SSCB child death webpages for [professionals](#) and [parents and carers](#).



Child Exploitation, Missing and Hidden Crimes

Surrey Police have recently updated their Missing Persons: What to do if you believe someone you know has gone missing, webpage. This is for Adults and children. To read more click [here](#).

What is County Lines?

These are 3 short films about the drug smuggling business, County Lines. These short films are produced by the Children's Society and Metropolitan Police (Lewisham) about child exploitation and county lines.

The first film explains what County Lines is and how it effects young people across the country.

<https://youtu.be/3ILaguFXHr4>

This is the second film about County Lines, follows a mother's experience of her child being involved with drug smuggling across the country. <https://youtu.be/qnBfBiH9B-A>

The final film looks at what to do next if you find out your child or a young person you know is involved in County Lines. <https://youtu.be/zYzX1Y27Bjs>



Section 11 Audit

Section 11 of the Children Act 2004 places duties on a range of organisations, agencies and individuals to ensure their functions, and any services that they contract out to others, are discharged having regard to the need to safeguard and promote the welfare of children.

The Surrey Safeguarding Children Board assesses the effectiveness of local safeguarding arrangements in various ways, including Section 11 assessments. The Section 11 assessment is carried out in a two-year cycle. Year 1 includes statutory organisations and Year 2 includes non-statutory organisations. In 2018, the SSCB has started the process for S11 assessment with statutory organisations.

A self-assessment tool (via an online survey) was sent to a wide range of organisations in September 2018 for completion (deadline 31st October 2018)

Covers the key features outlined in Section 11 as below:

1. Leadership and Accountability
2. Policies and Procedures
3. Recruitment and Selection
4. Staff Induction, Training and Development
5. Complaints, Allegations and Whistle-blowing
6. Information Sharing, Communication and Confidentiality
7. Listening to Children and Young People
8. Child Exploitation
9. Staff Supervision
10. Quality Assurance

The tool is for agencies to assess their current compliance and use it to develop an improvement plan. Analysis will be done on the responses to allow the SSCB to gain an overview of the general position around the County. Following completion of the toolkit, organisations requiring additional work and/or clarification will also be invited to attend a Section 11 Scrutiny Panel meeting. A report will be produced summarising the findings of the overall Section 11 process together with an action plan for improvement. For further information please visit <https://www.surreyscb.org.uk/professionals/quality-assurance-evaluation/section-11-audit/>



People News

- **Claire Burgess** – Interim Independent Chair
- **Amanda Quincey** – Partnership Support Manager
- **Caroline Holmes** – Partnership Support Secretary
- **Julie Speed**: Child Exploitation , Missing and Hidden Crimes Co-ordinator
- **Ameena Tabassum** – Quality Assurance Officer
- **Harpreet Sagoo** – Quality Assurance Administrator

- **Emily Welch** – Child Death Overview Panel (CDOP) Coordinator
- **Anastasia Drenou** – Training and Commissioning Officer
- **Jane Donson** – Training and Commissioning Officer
- **Alex Vassallo** – Training Administrator

If you would like to speak with the team please contact us on **01372 833330**

To find out more about us and the role of the SSCB – view our presentation [here](#).

DfE Updates



Working Together to Safeguard Children 2018

The 2018 version of [Working Together to Safeguard Children](#) statutory guidance on inter-agency working to safeguard and promote the welfare of children was published on 4 July 2018. Also published were [transitional arrangements](#), [statutory framework](#), and introductory letters from [DfE](#) and the [Child Safeguarding Practice Review Panel](#).

A [version of the guidance for young people](#) and a separate [version suitable for younger children](#) are also available for practitioners to share.

Disqualification under the Childcare Act 2016

On 31 August 2018, this guidance, which can be viewed [here](#), replaced the current version of *Disqualification under the Childcare Act 2006*, which was last issued by the Department for Education in June 2016.

The guidance sets out:

- The responsibilities of local authorities (in the exercise of their education functions) and schools;
- What they need to do to comply with the legislation;
- Who is covered by the arrangements – including the changes to the arrangements for staff who live in the same household where a disqualified person lives or is employed;
- The circumstances where staff should be directed to apply to Ofsted to waive disqualification.

The Department for Education has published revised [Keeping Children Safe in Education](#) statutory guidance for schools and colleges, which started on 3 September 2018. Keeping Children Safe in Education is statutory guidance that schools and colleges in England must have regard to when carrying out their duties to safeguard and promote the welfare of children.

Guidance on information sharing 2018 for people who provide safeguarding services to children, young people, parents and carers was also published on 4 July 2018 and can be downloaded from the GOV.UK website [here](#). This replaces ‘Information sharing: advice for practitioners providing safeguarding services (2015)’

Keeping children and young people safe

Prevent Referral Process – September 2018

On Monday 24th September 2018, a new pilot scheme is being launched across Surrey to streamline the way statutory agencies can report a Prevent concern to the police and Multi-Agency Safeguarding Hub. The new National Prevent referral form is attached [here](#), which from 24th is the only way to submit a concern that someone may be vulnerable to radicalisation or extremism. To assist this new process, we have created a “Front Door for Prevent” to avoid agencies having to duplicate information on separate referrals. The new email address preventreferrals@surrey.pnn.police.uk has been created which will share the form with both the police and the MASH, to allow the safeguarding concerns to be assessed alongside any police risk.

Should you have any questions or want to give feedback about the process, please contact Claire McDonald, Prevent Supervisor for Surrey on 01483 632982.

Indecent Images of Children (IIOC) Campaign 2018

The Home Office is running a campaign to educate young men on the law relating to indecent images of children online. To better protect potential victims and reduce demand on the Criminal Justice System the campaign is aiming to:

- Prevent offending **before it occurs**
- **Disrupt the escalation** of harmful offending behaviour

The campaign is using targeted communication activity to educate and empower young men (18-24 years old) to navigate the internet more responsibly by:

- **Increasing understanding** of the law regarding Indecent Images of Children (IIOC)
- **Challenging myths** around victim harm and offender stereotypes

The campaign has been developed in partnership with the **NSPCC**, **Marie Collins Foundation** and the **Internet Watch Foundation** all of whom are involved in dealing with the reporting of, or effects of, IIOC. To find out more click [here](#) or you can find the Education & Communication Campaign pack [here](#).

Surrey Sexual Health Services

Whether a young person is thinking about becoming sexual active or having sex for the first time, deciding when they are ready is a decision that only they can make. It's important to remember that it's their choice and we need to support them to be safe. Surrey Public Health commission Central and North West London NHS Foundation Trust (CNWL) to provide Surrey sexual health services. **All their services are confidential and non- judgemental.**



Sexually Transmitted Infections (STIs)

Some sexually transmitted infections do not have symptoms so someone might not know they have one. Most STIs are quickly diagnosed and easily treated. Under 25yr olds can order a self-testing kit by completing the online form on CNWL's website or the Healthy Surrey website:

<https://www.sexualhealth.cnwl.nhs.uk/surrey-residents-only-order-a-self-testing-kit/>

<https://www.healthysurrey.org.uk/your-health/sexual-health/young-peoples-sexual-health-services>

Kits can also be ordered by texting the word REACH to 80010, followed by the person's full name, address and date of birth or by telephoning 01483 846421.

Condom Distribution Scheme (CDS)

Condoms can reduce the risk of infections being passed on (99% effective if used correctly), but it does not make sexual activity 100% risk-free so it's best to encourage young people to get tested regularly as well (at least every six months). They can register on CNWL's C-card scheme and receive free condoms and advice. Just ask in one of their clinics or [c-card outlets](#).

Emergency Contraception (EHC)

Under 25s can get emergency contraception from any clinic and some pharmacies. Click [here](#) for full list.

Clinics

Under 16s can walk in to one of their clinics or book an appointment online. Over 16s need to book an appointment. To find out more information on where they are, when they are open and how to book an appointment visit www.sexualhealth.cnwl.nhs.uk or www.healthysurrey.org.uk/your-health/sexual-health.

Sexual Assault

If a young person has been sexually assaulted they can visit a specialist centre for advice and to arrange a forensic examination. To get advice and / or arrange a forensic examination at a specialist centre 24 hours a day, 7 days a week, please contact Surrey Sexual Assault Referral Centre (SARC) in Cobham:

9:00 am to 5:00 pm, Monday to Friday - telephone 01932 867581 and surrey.sarc@nhs.net
Out of hours - telephone 0300 130 3038, Website address- www.surreysolace.org
In an emergency, or if you need to report an assault, please call the police on 999

CNWL does not offer forensic examinations but we can provide emergency contraception, PEP and sexual health screening and treatment

Young people can walk into either of the following CNWL Hub Clinics:

Buryfields Clinic, 61 Lawn Road, Guildford, GU2 4AX

Earnsdale Clinic, 2 Whitepost Hill, Redhill, RH1 6BD

For more information on services please contact:

Lisa Andrews, Senior Public Health Lead - Commissioner for Sexual Health and NHS Health Checks

email: lisa.andrews@surreycc.gov.uk, Mobile: 07881 328238

Kate Crockatt, Public Health Lead – Sexual Health

email: kate.crockatt@surreycc.gov.uk Mobile 07912 998818



Health Related Behaviour Questionnaire 2018-19

Surrey County Council will be running the Health Related Behaviour Questionnaire (HRBQ) again in Surrey schools during the Spring term of 2019. The HRBQ has a long and reputable history, and was first designed in 1977 by the Schools and Students Health Education Unit – an independent research unit, based at the University of Exeter.

What cost is there for taking part?

The questionnaire is being offered for **FREE** to Surrey schools.

Which schools can take part?

We are looking to recruit schools across Surrey to take part, this includes junior, primary, secondary, special, independent and PRUs.

How is the questionnaire completed?

The questionnaire can be completed online or on paper. We can also provide templates specifically designed for pupils with learning difficulties. The questionnaire is for pupils in years 4,6,8, 10 and 12 to complete. In all, the survey should take less than an hour to complete for most secondary school pupils, additional support may be needed for younger or pupils with additional needs.

A standard questionnaire contains items divided into themes:

- PHYSICAL ACTIVITY**
- HEALTHY EATING**
- SAFEGUARDING**
- ONLINE SAFETY**
- ALCOHOL & DRUG EDUCATION/ SEXUAL HEALTH**
- EMOTIONAL HEALTH & WELLBEING**

Why should my school take part?

After completing the questionnaire, each school will receive its own personalised report, which will enable you to look at the educational and personal needs of your pupils, as well as provide you with the ability to compare the results with the overall Surrey and English outcomes.

Relationship and Sex Education, which includes overall health and wellbeing, will become mandatory from 2020. The HRBQ is therefore a great opportunity for you to shape your school's programme based on the needs of your pupils.

What do schools think of the HRBQ?

"We use the data to inform whole school practice: Pastoral programmes for target groups of pupils; Items for discussion with School Council; Information to help us achieve the Healthy School gold standard; To develop and discuss with pupils our Anti-Bullying Policy; Targeted whole class sessions with the Police

Community Support Officers; To share pupil perceptions of all aspects of their school life with parents, staff and governors."

We are happy to share previous case studies, outcomes and projects that participating schools successfully implemented after receiving data from the Health Related Behaviour Questionnaire.

As you will appreciate, we need to confirm which schools are to be involved as soon as possible. We would be grateful therefore if you could confirm whether your school would like to take part by **30th of November** to Lucy Razveeva lucy.razveeva@surreycc.gov.uk You can also contact Lucy if you have any questions in regards to the questionnaire.

CSE Checklist (NHS only)

Surrey Child Sexual Exploitation Health Checklist

If a child between the ages of 10 – 17 presents to the emergency department, primary care, community pharmacist, sexual health or contraceptive services with **one** or more of the following a short CSE tool comprised of four questions needs to be completed.



- Contraception or STI testing/treatment (including emergency contraception/pregnancy testing)
- Pregnancy
- Drug or alcohol problems or overdose
- All children presenting with Self-harm and Mental Health Concerns
- Disclosure of sexual assault or sexual activity that raises concern
- Domestic violence in the home
- Looked after children

You can access the [tool](#) and [guidance](#) on these links.

NSPCC Learning

The NSPCC has launched NSPCC Learning, a new website with the latest child protection and safeguarding news, information and training. The new website brings together information and resources for professionals working in safeguarding and child protection in one central point including: the latest research, child protection statistics, leaflets, practical guidance, briefings and evaluations; and information on key topics including resources to keep children safe in schools and colleges. You can visit the website [here](#).



Children's Commissioner's 2018 report into Childhood Vulnerability

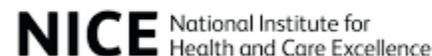
The Children's Commissioner for England, Anne Longfield, is publishing a new report that brings together a range of information held by various government departments, agencies and others to reveal the scale of child vulnerability in England.

- The Children's Commissioner's report into childhood vulnerability estimates 2.1 million children in England, one in six, are living vulnerable lives due to complex family circumstances.
- 1.6 million 'invisible' children are living in vulnerable situations but receiving no known support or help from the system.
- Report estimates 825,000 children are living in a family with domestic violence and that over 100,000 children are living in a family with the so-called 'toxic trio' of domestic violence, mental health and alcohol or substance abuse.

The report can be found [here](#).

Therapeutic interventions after abuse and neglect

The National Institute for Health and Care Excellence (NICE) have produced a guide for practitioners and managers supporting children,



young people and families after abuse and neglect. Abuse and neglect can have a long-lasting impact on the health and wellbeing of children and young people. It is important to know how to respond, and the evidence suggests that the following interventions may be effective for children and young people. If possible, offer a choice and explain what each intervention will involve and how you think it may help. Not all interventions will suit everyone, and the choice should be informed by a detailed assessment. To find out more click [here](#).



Care Quality Commission



Growing up neglected: a multi-agency response to older children

This report is about the third joint targeted area inspection programme, which began in May 2017 and examined 'the multi-agency response to older children who are living with neglect'.

This report considers the most significant learning from six inspections of local authority areas with a focus on the neglect of older children. The inspections reviewed practice in children's social care, education, health services, the police, youth offending services and probation services. The report recognises that much has been done by agencies to address neglect of younger children but it calls for a greater awareness of the neglect of older children and a focus on trauma-based approaches to tackling it. It also calls for a greater awareness among professionals in adult services of the risks of neglect of older children who are living with parents with complex needs. The report was published in July 2018 and can be found [here](#).

Stop it now! Together we can prevent child sexual abuse



Stop it Now! UK and Ireland is a child sexual abuse prevention campaign and Helpline. It is run by the [Lucy Faithfull Foundation](#), the only UK-wide child protection charity dedicated solely to reducing the risk of children being sexually abused.

Update from CDOP

Burns – managing the risks

10% of burns happen to children between the ages of 5 and 14. Teenagers are often injured from illicit activities involving accelerants, such as petrol, or electrocution

A teaching pack to support the **prevention** of burns can be found here - <https://www.cbtrust.org.uk/learning-zone/parents-carers-and-professionals/>

Information relating to the **treatment** of scalds and burns can be found here - <https://www.nhs.uk/conditions/burns-and-scalds/complications/>

Wounds can become infected if bacteria get into them. If your child's burn or scald has a blister that has burst, it may become infected if it's not kept clean. Seek medical attention for any burn that causes a blister.

Your wound may be infected if:

- it's uncomfortable, painful or smelly
- you have a high temperature of 38C (100.4F) or higher
- you have signs of [cellulitis](#), a bacterial infection that causes redness and swelling of the skin

Any time you visit your GP with your child please make sure you mention if you have attended A&E or hospital and the treatment you received, even if you don't feel it is relevant. There can sometimes be a time delay in your GP receiving information from the hospital about treatment.

Defibrillators in schools.

Please find below a link to guidance about how schools can access defibrillators at a reduced cost.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/679980/A_ED_guide_for_schools_Feb_2018.pdf



Restart-a-Heart campaign

Free CPR demonstration for pupils 15-22 October 2018

More than 30,000 people suffer cardiac arrests outside of hospital in the UK every year. If this happens in front of a bystander, who starts CPR immediately before the arrival of the ambulance, the patient's chances of survival double.

Would you like your school children to be involved in a Europe-wide initiative which teaches them the skills to save a life? If the answer is 'yes' then your local ambulance service staff are willing and able to help you get involved.

As part of the Restart-a-Heart campaign, a member of our staff/volunteer will visit your school to demonstrate how to carry out basic CPR to your pupils for FREE during the week 15-22 October 2018.

By linking with the Resuscitation Council's European Restart-a-Heart Day and the British Heart Foundation, we aim to provide hundreds of school children with the skills they need to help save a life. If you would like your school or community to get involved, please contact restartaheart@secamb.nhs.uk

South East Coast Ambulance NHS Trust

Brighter Futures for Gypsy Roma Travellers Children and Young People

A short you tube film called 'Brighter futures for GRT children and young people' can be found [here](#) on the Surrey Gypsy Traveller Communities Forum [website](#).

Railway Children: Safeguarding on Transport

The [Railway Children](#) reports that in the UK 100,000 children run away each year and 18,000 sleep rough or with someone they've just met, putting them at risk of violence, abuse and exploitation



Their Safeguarding on Transport programme focuses on identifying and supporting vulnerable children and adults who use the UK transport system to escape their problems and reach them before abusers can.

They work closely with the transport industry and the Department for Transport (DfT) and policymakers to ensure systems are in place to protect and support vulnerable people. For further information please visit the website [here](#).

County Lines and Gangs

A leaflet guide for safeguarding professionals on county lines and gangs is available to view on the SSCB website. Please see [here](#).

Report on prevent gang and youth violence

The Early Intervention Foundation has produced a report on the role of primary schools. For more information see [here](#).



Catch22 Surrey Young People's Substance Misuse Service

Catch22 Surrey Young People's Substance Misuse Service provide the following;

- 1 to1 treatment support for young people 11-21 whom need advice, or support for problematic drug or alcohol misuse, including those at risk of exclusion (accessed using our referral form)
- 24/ 7 Helpline number for young people and their families **08006226662**
- Family support of a young person where appropriate.

We also provide Schools, colleges and partner agencies targeted support which includes:

- Targeted group work for young people whom need advice, guidance and support for substance misuse issues.
- Advice, training and support to teachers and staff on how to respond to and support young people with substance misuse issues.
- Consultation and advice for professionals who are working with a young person who is misusing substances

For further information on catch22, referral forms and leaflets please access via our [website page](#).

For advice and guidance on PSHE drugs education:

All schools can access supportive documentation, including an electronic version of this guidance at www.surreyhealthyschools.co.uk

Getting in touch

24/7 helpline for young people and their families 08006226662

T 01372 832905

Text 07595088388

Email yposm@catch-22.org.uk

Website catch-22.org.uk/surrey-substance-misuse

Facebook & Twitter Catch22 YPSM

Catch 22 #CSE18

Catch 22 has produced a peer champion’s film for #CSE18 to focus on internet safety and the need for young people to be themselves online. For more information see [here](#):



**Contextual Safeguarding Network:
Addressing sexually harmful behaviour in schools**

Young people report that schools are locations where students can encounter sexual harm. This can involve a range of harmful sexual behaviours from name-calling and sexual bullying to sexual assault. Schools are also places that can provide safety to young people and promote positive ideas about gender and relationships.

The Contextual Safeguarding team, supported by Ofsted and the Care Quality Commission, have created a range of resources for schools, multi-agency partnerships and inspectorates for tackling harmful sexual behaviour in schools. For further information and resources please visit the website [here](#).

Chat Health - Surrey Text Service

Chat Health is a text service enabling young people at secondary school to reach out to a school nurse team to ask for help on a range of issues confidentially. This is available Surrey wide. For more information see [here](#).

Surrey Young Carers Leaflet

The [Surrey young carers leaflet](#) has been designed by the Surrey Young Forum which outlines who young carers are and what support is available.

Domestic Abuse Awareness and Multi Agency Training.

Preventing and responding effectively to domestic abuse is a priority for all agencies. Agencies can have a basic awareness of domestic abuse. This will result in a shared understanding of the complex issues surrounding the problem. Appropriate assessments and responses will be made.



Information and guidance for agencies about domestic abuse and multi-agency training courses in Surrey can be found [here](#).



Army Welfare Service (AWS)

The AWS is the Army's professional welfare provider; it delivers a comprehensive and confidential welfare service responsive to the needs of individuals and families and the Chain of Command in order to maximise the operational effectiveness of our servicemen and women. The Army Welfare Service's remit includes Regular Soldiers, their families and communities, the Army Reserve and Reservists and, in certain circumstances, Veterans, other Services and MoD civilians serving overseas. The Army Welfare Service has 4 key delivery pillars: Personal Support, Community Support, Information (HIVE) Support and the Joint Service Housing Advice Office.

Personal Support

Personal Support (PS) Staff provide accessible, independent, confidential and professional specialist welfare services to soldiers and their families with any personal or family difficulty, thereby strengthening and enhancing the resilience and resourcefulness of the soldier and their family. PS provides specialist advice to the Army Chain of Command and outside agencies and is delivered by Army Welfare Workers (AWWs) and Personal Recovery Unit Social Workers (formerly Casualty Key Workers), assisted by Gurkha Support Workers (GSW).

Issues AWS can help with

Relationship difficulties, Bereavement, CSA concerns, Parenting skills, Child care, Special Needs, Benefits information, Housing, Debt, Equal Opportunities issues

Working Together to Safeguard Children

Matters or situations where there are safeguarding children or child protection and vulnerable adult concerns must be brought to the attention of the AWS.

The AWS is the Army's representative in all matters of Child Protection (CP) and is responsible for notifying the Army Staffing Personnel when a child is subject to and removed from a child protection plan. The purpose of notifying is to best manage the Service personnel's career and to ensure the unique needs of service children and young people are met. The AWW's participate fully and regularly in child protection case conferences (CPCC) and the decision-making process; and are experienced in CP procedures. The AWW is also able to advise the CPCC on the structure of the Armed Forces and who else might be relevant to engage with or hold important information in relation to safeguarding, for example Armed Forces' Medical Officers and Mental Health. The Armed Forces representative acts as a gateway to understanding the military environment, to fully assess the risks to children and young people and, to ensure effective safeguarding.

Anyone requiring assistance from the AWS local team can self-refer or refer via their Unit Welfare Officer (UWO), their Doctor, a Health Visitor or any other agency or concerned individual. This can be done by contacting the AWS centralised new-referrals service, known as Intake & Assessment Team (IAT). IAT can be contacted on 01904 882053 or RC-AWS-IAT-0Mailbox@mod.uk .

The local Personal Support team office is based in Maurice Toye House, Middle Hill, Aldershot, GU11 1PL. General enquiries can be made to the local office on 01252 349900/20.

There is a wide range of advice available to Children and Families available online which we hope will be useful for you



Support for Children

Become (formally Who Cares Trust)

Become is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve

Childnet International

Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: <http://www.childnet.com/>

Careers Advice in Surrey

Alongside guidance from a school/college careers advisor or any other practitioner providing support, this site is designed to guide you through the options - of which there are many - to help you make informed decisions about what route might be most suitable. It's also important that you do your own independent research so that you can be confident that no opportunity has been missed. Visit the website here: <http://www.careersadviceinsurrey.co.uk/>

Catch22

Catch22 Surrey Young people's Substance Misuse Service (SYPSMS) is a county-wide specialist treatment service, offering; one-to-one support to young people and their families, a 24 hour help line, counselling and pharmacological support, as part of a tailored recovery approach for young people aged 11 to 21-years-old

Galop – The LGBT + anti-violence charity

Galop provides Emotional and practical support for LGBT people experiencing domestic abuse. Abuse isn't always physical- it can be psychological, emotional, financial and sexual too. Visit their website here: <http://www.galop.org.uk/domesticabuse/>

Kooth

Surrey CAMHS now offers preventative support to children and young people who don't have a referral to the service through **Kooth**. Kooth is a safe, confidential and anonymous online service for young people, specifically developed to make it easy and safe for young people to access mental health support as and when they need it, while removing any associated stigma. Once signed up, Kooth users have access to BACP trained counsellors until 10pm, 365 days a year peer-to-peer support through moderated forums, and a range of self-help materials, co-written by other young people. Any young person aged 11 – 19th birthday with a Surrey postcode can access the service for free.

Kidscape

Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

Rise Above

Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: <http://riseabove.org.uk/>

Stop it Now! Helpline

A confidential Freephone helpline for anyone with concerns about their own sexual behaviour, thoughts or feelings towards children, or that of another adult or young person, to seek information, advice and support – 0808 1000 900, www.stopitnow.org.uk

The Mix

Whether you're 13, 25, or any age in between, **The Mix** take on the embarrassing problems, weird

questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who'll give you the support and tools you need to take on any challenge you're facing – for everything from homelessness to finding a job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service.

Thinkuknow is an education programme from CEOP, a UK organisation which protects children both online and offline. There are six [Thinkuknow](#) websites for advice about staying safe when you're on a phone, tablet or computer.

Zipit App

The new Zipit App is aimed at children for them to download and use if someone asks them to send a naked selfie. They can then use the app to use images on zipit to reply. If someone's trying to get them to send naked images, they can use the images on Zipit to keep the situation in control. For more information visit the Child Line website [here](#)

Support for Families

Be Share Aware - and keep your child safe online

We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](#) will help keep your child safe online.

CEOP

CEOP (Child Exploitation and Online Protection Command) is dedicated to keeping children safe from sexual abuse and grooming online. They can help and advise you and to make your child safe. [You can report to us if you are concerned that your child is being sexually abused or groomed online](#). This might be from someone they know or someone they have only ever met online. If you feel your child is in immediate danger, please call the police on 999. CEOP also have a [Youtube Channel](#) with some useful videos for children of all age groups

Domestic Abuse Support

The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit www.surreyagainstda.info for more information.

Digital Parenting

Issue 6 of [Vodafone's Digital Parenting magazine](#) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](#).

Family Support Programme Surrey

This programme uses a whole family approach involving grandparents, parents, young people and children. It brings together a team of people and agencies with specialist skills to help families caught in a pattern of anti-social behaviour, unemployment, alcohol abuse and truancy. For more information or to make a referral please take a look at the [Family Support Programme leaflet](#)

Family Information Service Surrey

The role of the [Family Information Service](#) is to connect families with the information and support they need. They do this by:

- Enabling families and practitioners to self-serve through the FIS website and Directory and the SEND Local Offer

- Helping families and practitioners find what they need through an enquiry service accessed online, by email or over the phone

FIS works closely with internal and external teams, organisations and partners including the Early Help Coordination Hubs and MASH to provide an information and advice offer for families and practitioners. Their aim is to ensure that there is a consistent information and advice offer across the County so that all families get the right information at the right time.

Internet Matters.org

Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the [Internet Matters.org](http://InternetMatters.org) website.

NSPCC

NSPCC are the leading children's charity fighting to end child abuse in the UK, Channel Islands and Isle of Man. They work with families when they're going through difficult times – like battling addiction or overcoming mental health problems, and offer all kinds of support – from helping new parents care for their baby to giving professionals the tools they need to assess neglect. The NSPCC also have a [YouTube channel](https://www.youtube.com/channel/UC8v31111111111111111111) with videos on a wide range of topics

Parent Info

Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self harm, the internet and 'teens on tinder'. For more information, please visit the website: <http://parentinfo.org/>

Parents Protect! Website

Online resource for all adults to learn about child sexual abuse and how it can be prevented. www.parentsprotect.co.uk

Sands

Sands is a UK charity that works across the country to support anyone affected by the death of a baby; improve the care bereaved parents receive from health care and other professionals; and reduce the number of babies who do die by funding research and working closely with other organisations to create a world where fewer babies die.

Surrey Safeguarding Children Board

Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. [Click here](#) to take a look at our Parents and Carers page.

The Breck Foundation

[The Breck Foundation](http://TheBreckFoundation) is raising awareness for playing safe whilst using the internet

The Lullaby Trust

[The Lullaby Trust](http://TheLullabyTrust) provides expert advice on safer sleep for babies, emotional support for bereaved families and raises awareness of Sudden Infant Death Syndrome (SIDS)

The Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub

[RoSPA's Parent Hub](http://RoSPA'sParentHub) provides an easy guide to keep your children safe, from when they're a baby to school age.

Support for Professionals

CAMHS

Subscribe to the CAMHS newsletter [here](#)

Childcare professionals E-bulletin

Get the latest information about the childcare sector and training news from Surrey Family Services Supporting Children Team in our [Childcare professionals update e-bulletin](#). It's a must for all early years practitioners, playworkers, home-based childcarers and Sure Start Children's Centre staff in Surrey

Challengers

Challengers provide inclusive play and leisure opportunities for disabled children and young people through schemes in Surrey, Hampshire and beyond. Please visit the [Challengers website](#) to view the dates and activity programmes.

Early Help Partnership Newsletter

Each month the Early Help Partnership [newsletter](#) will include updates from across the partnership about the progress we are all making to improve our early help services in Surrey.

Educate Against Hate website

'Educate Against Hate', gives [parents](#), [teachers](#) and [school leaders](#) resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed [here](#).

Friends, Families and Travellers

The only national charity that works on behalf of all Gypsies, Travellers and Roma regardless of ethnicity, culture or background. FFT provide advice and consultancy, promote health and wellbeing, contribute to research and policy making, deliver training and much more. For further information and to sign up to their newsletter please visit [here](#).

Mindsight Surrey CAMHS: Mental health services for children and young people

Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website [here](#).

Neglect Bulletin

The [SSCB bulletin](#) on Child Neglect aims to spread awareness of what neglect is, help you spot the signs and let you know where and how to access help and services.

NSPCC CASPAR

The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found [here](#).

Surrey Safeguarding Children Board

Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. [Click here](#) to see our Resources for Professionals page.

Surrey Schools Bulletin

[Schools Bulletin](#) is a regular round-up of education news (local and national) for primary, secondary, special and short-stay schools in Surrey. It is produced by the communications team and is published during term time.

Surrey Youth Focus

As a charity Surrey Youth Focus' aim is to "significantly improve the lives of young people in Surrey". Surrey Youth Focus is described as the 'eyes and ears' of the voluntary youth sector. We have an extensive 'reach' and work with, and support, over 70 youth organisations (our members) ranging from large charities to local youth clubs. Please visit the [Surrey Youth Focus website](#) for more details.

Whistleblowing Advice Line

The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: **0800 028 0285**. More information on the helpline is available on the [website](#).

YMCA WiSE Workers

[YMCA DownsLink Group's WiSE Project](#) is an innovative project working with children and young people

YMCA East Surrey 'Face2Face' project

is a volunteer-led group of parents and carers who have a child or young person with a disability who offer friendship and support to other parents or carers of children with additional needs or disabilities. Find out how Face2Face can help you, visit the YMCA East Surrey website [here](#).