News from the Surrey Safeguarding Children Board

Keeping children and young people safe

Information and resources in Surrey

To keep professionals who work with children up to date with the latest developments in safeguarding children, the Surrey Safeguarding Children Board (SSCB) issues regular newsletters. You can sign up to our newsletter via our website, please visit this page.

Please contact us on 01372833330 or visit our website at: www.surreyscb.org.uk

Surrey’s New Safeguarding Arrangements

Message from Simon Hart – SSCB Chair

Following the national Wood review and in line with provisions in the Children and Social Work Act 2017 and Working Together 2018, Surrey’s three new Statutory Safeguarding Partners – the County Council; Surrey Police and Guildford and Waverley Clinical Commissioning Group (on behalf of all CCGs in the county) - are in the process of reviewing the current safeguarding governance arrangements. As a result of the review a number of changes to the arrangements will be made, including changes to the safeguarding ‘architecture’ and the introduction of independent scrutiny of the effectiveness of the arrangements. The arrangements will be designed to more strongly promote a ‘learning culture’ which will support the continuous improvement of safeguarding services the Statutory Partners are committed to achieving. It is also intended that the new arrangements will give a stronger voice to service users and practitioners across the Safeguarding Partnership.

The proposed new arrangements will be presented to the Safeguarding Board in May and published prior to the end of June before implementation by September 2019. Fuller details of the changes will be provided in the next newsletter.
However as we move toward new partnering arrangements I am very keen to ensure that we achieve and sustain strong engagement with multi-agency practitioners. To this end I am planning to introduce a multi-agency practitioner forum, which based around the 4 Quadrants, will enable me to meet periodically with practitioners. I hope that these can be developed as informal gatherings where it is possible to exchange views about what works well, what works less well and what needs to change. I would like to be able to share some understandings of the Board’s work (and Partnership going forward) and to help carry influence from practitioner’s experiences into the Boards future deliberations.

We will be making more information available very soon and I greatly look forward to the opportunity to meet with front-line colleagues to better understand the arrangements within which you all operate and work together.

SSCB Staffing
Following the recent Children, Families, Lifelong Learning Culture (CFL) restructuring there have been changes to the staffing of the SSCB. The SSCB Multi Agency Training function has moved to the Surrey Children’s Services Academy (SCSA) based in County Hall. There will be other changes to personnel in the near future and we will update you of this in our next newsletter.

Children, Families and Learning. (New Service Structure)
Surrey Family Resilience and Safeguarding: How our approach is changing.

The above document outlines how Surrey’s approach to safeguarding is changing. It includes details of the new model of practice called Effective Family Resilience, Surrey Children’s Single Point of Access (the umbrella term for the front door to support information and advice for residents, families, and those who work with Surrey children), Request for Support, information on Early Help and the Assessment Service including supporting adolescents and Family Safeguarding.

The way to contact the Single Point of Access (SPA) has not changed, phone 0300 4709100, Out Of Hours 01483517898, e mail csmash@surreycc.gov.uk

Requests for Support
The multi-agency referral form (MARF) has been withdrawn and replaced with the Surrey Children’s Services Request for Support Form

Effective Family Resilience in Surrey (incorporating Levels of Need)
We want to promote the upbringing of children within their birth families and will work with those families to ensure children can remain safely at home. The Effective Family Resilience document explains how together we will act as soon as problems emerge, share information and provide effective, timely support to enable children and their families to overcome difficulties and become more resilient so that they can manage future life challenges independently.

Some children need extra help to achieve their potential and this may be because they have additional needs or because of family circumstances or adversity or events outside their control. We want to identify and help these children and their families at the earliest opportunity in ways that do not leave them feeling singled out as different.

In Surrey there are many different agencies and voluntary and charitable organisations who come into contact with and support children and their families. All who work in these organisations whether trustees, staff or volunteers will be using the Family Resilience approach.

Early help may be offered at any point in a child or young person’s life. We seek to offer support early to help families solve problems or to reduce the impact of problems that have already emerged.
To do this we need to work together in an open way with the child and their family to gain their confidence, identify strengths and needs, to find practical and achievable solutions, and to provide the right amount of information, advice and support.

The Early Help approach will be called ‘Family Resilience’ and the Social Work practice model ‘Family Safeguarding’. Within this we have identified four levels of need: Universal, Early Help, Targeted Help, and Specialist. These are set out in more detail in this document but are summarised below.

**Universal:** Children and young people who make good overall progress in most areas of development and receive appropriate universal services, such as health care and education. They may also use leisure and play facilities, housing or voluntary sector services.

**Early Help:** Children and young people whose needs require some extra support. A single universal or targeted service or two services are likely to be involved; these services should work together. A Team Around the Family meeting to share information and agree an Early Help Plan to support the child and family is helpful. No need for specialist services.

**Targeted Help:** Vulnerable Children. Children and young people whose needs are more complex. This refers to the range, depth or significance of the needs. A number of these indicators would need to be present to indicate need at Level 3. More than one service is involved, using a Team Around the Family approach, Early Help Plan and a Lead Practitioner to co-ordinate multi-agency support. Targeted Help can support at this level.

**Specialist:** Children and young people whose needs are complex and enduring and cross many domains. More than one service is normally involved, with a co-ordinated multi-agency approach and a Lead Professional, commonly in a non-statutory role. At times statutory intervention may be required.

The Surrey Effective Family Resilience Windscreen

It is **everyone’s** responsibility to work together in Surrey to promote the welfare and development of our children.

**Please come to workshops to learn more. Book via the SSCB Website:**
[https://booking.surreyscb.org.uk/](https://booking.surreyscb.org.uk/) Further dates will be available from September 2019.

To read more about this work and access the full document, and windscreen, please look at the website [here](https://booking.surreyscb.org.uk/).
Surrey Children’s Services Academy

The Surrey Children’s Services Academy (SCSA), launched at a conference in January 2019, aims to co-ordinate learning and development and support practitioners who work with children and families across Surrey. There are eight faculties and all practitioners will be encouraged to develop their skills, learning and careers through the Academy. This will ensure all staff are able to fulfil their roles, reinforce consistent practice across all agencies, strengthen partnership working and ultimately improve outcomes for children and families in Surrey.

www.surreyscb.org.uk/resources/surrey-childrens-services-academy/

There will be a range of learning events for staff across the partnership going forward. The Academy will be looking for practitioners to be part of a College of Trainers, to help roll out safeguarding learning and development opportunities across the partnership. It will work to support staff to develop themselves, ensure they have up to date knowledge and skills, introduce and embed new ways of working, drive culture change, help maintain professional standards, build effective leadership skills and capacity and strengthen partnership working.

For any enquiries please e mail us at: surreychildrens.academy@surreycc.gov.uk

News from the Surrey Safeguarding Children Board (SSCB)

SSCB Learning and Development
The 2018-19 SSCB training programme is available on the SSCB website. Details and bookings for the range of multi-agency foundation modules and more specialist training opportunities are through this link. All training has been reviewed and revised to reflect national and local changes and priorities.

For all future dates, venues and availability of SSCB training courses, please use the link below: https://booking.surreyscb.org.uk/events-list. The team is currently working on the Sept 2019 to April 2020 programme which will be available from late June.

Internal Trainers
We are looking for practitioners from across the partnership to support the delivery of foundation and specialist training. Do contact us on sscb.training@surreycc.gov.uk See here for more information on how you can help.

Designated Safeguarding Leads (Education)
New to role/refresher training is now available via the SSCB Website

This training is now provided by the Education Safeguarding Team (Surrey County Council).

Serious Case Reviews
The SSCB is currently undertaking a number of Serious Case Reviews and Partnership Reviews. As each review is completed, the reports which include good practice and learning will be summarised here

SSCB Policies and Procedures
We publish our current and revised policies on our website’s procedures manual

Surrey Child Death Overview Panel (CDOP)
Surrey CDOP have developed local information leaflets for parents, carers and families explaining how we review when a child dies which can be found on the SSCB child death webpages for professionals and parents and carers.
Safe Sleeping for Babies
In raising awareness of safer sleeping we would like to draw parents attention to the attached leaflet (see link below). Parents are advised always to follow up-to-date guidance and be aware of the increased risk factors. These include drinking alcohol, smoking, and co-sleeping (especially on a sofa):

Resuscitation
If you are interested in learning more about resuscitation, your nearest paediatric first aid course can be found on the Family Information Service website:
https://www.surreycc.gov.uk/people-and-community/family-information-service

Safe use of Seatbelts
CDOP would like to draw attention to the correct use of seatbelts for children and young people.
https://surreycountyccouncil.newsweaver.co.uk/SchoolsBulletin/1qp8yosloh91vp13y4m2pk?a=1&p=54805713&t=20022785
For further information click below:

Surrey CDOP Report – Reducing Infant and Child Mortality in Surrey
Report from the Surrey Child Death Overview Panel. See link for details:

Child Exploitation, Missing and Hidden Crimes
Surrey Police have recently updated their Missing Persons webpage: What to do if you believe someone you know has gone missing. This is for adults and children. To read more click here.

Children’s Society – Return Home Interviews
The First Step: Return home interviews can improve support and safeguarding for missing young people from home and care. The report contains a number of examples/case studies of promising practice and processes to improve the delivery of RHIs in their areas.

County Lines
The short film below produced by the Children’s Society, Greenwich University and the Metropolitan Police (Lewisham) explains what County Lines is and how it effects young people across the country.
https://youtu.be/3ILaguFXHr4

Surrey Police Partnership Intelligence
Surrey Police wants partners to share intelligence on crimes being committed within the community. This will help the Police to develop local intelligence to better protect the public. You can read more of the guidance and form to use here.

DfE Updates

Working Together to Safeguard Children 2018
The 2018 version of: statutory guidance on inter-agency working to safeguard and promote the welfare of children was published on 4 July 2018.

A version of the guidance for young people and a separate version suitable for younger children are also available for practitioners to share.
Disqualification under the Childcare Act 2016
On 31 August 2018, this guidance, which can be viewed here, replaced the current version of Disqualification under the Childcare Act 2006, which was last issued by the Department for Education in June 2016.

The Department for Education has published revised Keeping Children Safe in Education statutory guidance for schools and colleges, which started on 3 September 2018. Keeping Children Safe in Education is statutory guidance that schools and colleges in England must have regard to when carrying out their duties to safeguard and promote the welfare of children.

Guidance on information sharing 2018 for people who provide safeguarding services to children, young people, parents and carers was also published on 4 July 2018 and can be downloaded from the GOV.UK website here. This replaces ‘Information sharing: advice for practitioners providing safeguarding services (2015)

Keeping children and young people safe

Prevent Referral Process
On Monday 24th September 2018, a new pilot scheme was launched across Surrey to streamline the way statutory agencies can report a Prevent concern to the police and Multi-Agency Safeguarding Hub. The new Prevent referral form is attached here www.surreycommunitysafety.org.uk/prevent/ which from 24th is the only way to submit a concern that someone may be vulnerable to radicalisation or extremism. To assist this new process, we have created a “Front Door for Prevent” to avoid agencies having to duplicate information on separate referrals. The new email address preventreferrals@surrey.pnn.police.uk has been created which will share the form with both the police and the MASH, to allow the safeguarding concerns to be assessed alongside any police risk.

Should you have any questions or want to give feedback about the process, please contact Claire McDonald, Prevent Supervisor for Surrey on 01483 632982

Developing contextual responses to the abuse & exploitation of young people
If you haven’t already, sign up to the Contextual Safeguarding Network (University of Bedford) for free resources and regular updates https://www.contextualsafeguarding.org.uk/

UK Safer Internet Centre is launching its UK Safer Internet Day
The UK Safer Internet Centre is a partnership of three leading organisations: Childnet International, Internet Watch Foundation and SWGfL, with one mission – to promote the safe and responsible use of technology for young people. The partnership was appointed by the European Commission as the Safer Internet Centre for the UK in January 2011 and is one of the 31 Safer Internet Centres. See following link for further details: https://www.betterinternetforkids.eu/

Surrey Sexual Health Services
The latest update on young people’s sexual health services can be found on the Healthy Surrey website. Here are a few articles and links that should of interest to partners. Surrey commission Central and North West London NHS Foundation Trust to provide Surrey sexual health services and some of the services include:

- Online contraception services provided in Surrey that young people may not be aware of. This has just started. This is for new and existing patients. The process is quick and easy: www.sexualhealth.cnwl.nhs.uk
• A Sexual Health assessment is also available. The patient will be asked to complete a health self-assessment. Every questionnaire is reviewed by a clinician and if any answer indicates that they are not eligible for contraception, or a more detailed face-to-face clinical consultation is required.
• Sexual health Testing kits are also available online, for residents in the County. [http://www.sexualhealth.cnwl.nhs.uk/surrey-kits](http://www.sexualhealth.cnwl.nhs.uk/surrey-kits)
• There is a Professional’s factsheet for Surrey Integrated Sexual Health and HIV Services. This includes various links for services and address of clinics. [https://www.healthysurrey.org.uk/your-health/sexual-health/information](https://www.healthysurrey.org.uk/your-health/sexual-health/information)

FREE Sexual Health Training for staff working with young people

CNWL’s Health Promotion Team in Surrey is running training sessions for staff working with young people. The sessions will promote the sexual health and wellbeing of all Surrey residents and equip those working with individuals 14-25yrs old with the knowledge, skills and tools to develop resilience, respect and to promote consensual healthy and safe sexual relationships.

This course provides basic sexual health training for professionals. It covers contraception and STIs, relationships and sex education, sex and the law and will better equip professionals to:
• Develop the skills required to have meaningful conversations with young people about relationships and sex empowering them to achieve safe, consensual and healthy sex lives (covering protected characteristics)
• Describe elements of the Sexual Offences Act 2003
• Identify different methods of contraception and how they prevent pregnancy
• Explore the most common STIs and how to prevent them
• Gain information on campaigns, services and initiatives


NSPCC Learning

The NSPCC has launched NSPCC Learning, a new website with the latest child protection and safeguarding news, information and training. The new website brings together information and resources for professionals working in safeguarding and child protection in one central point including: the latest research, child protection statistics, leaflets, practical guidance, briefings and evaluations; and information on key topics including resources to keep children safe in schools and colleges.
You can visit the website here: [https://learning.nspcc.org.uk/](https://learning.nspcc.org.uk/)

Children’s Commissioner’s 2018 report into Childhood Vulnerability

The Children’s Commissioner for England, Anne Longfield, is publishing a new report that brings together a range of information held by various government departments, agencies and others to reveal the scale of child vulnerability in England. The report can be found [here](https://www.gov.uk/government/publications/final-childrens-commissioners-report).

Therapeutic interventions after abuse and neglect

The National Institute for Health and Care Excellence (NICE) have produced a guide for practitioners and managers supporting children, young people and families after abuse and neglect. Abuse and neglect can have a long-lasting impact on the health and wellbeing of children and young people. It is important to know how to respond, and the evidence suggests that the following interventions may be effective for children and young people. If possible, offer a choice and explain what each intervention will involve and how you think it may help. Not all interventions will suit everyone, and the choice should be informed by a detailed assessment. To find out more click [here](https://www.nice.org.uk/guidance/cg159).
Growing up neglected: a multi-agency response to older children
This report is about the third joint targeted area inspection programme, which began in May 2017 and examined ‘the multi-agency response to older children who are living with neglect’.

This report considers the most significant learning from six inspections of local authority areas with a focus on the neglect of older children. The inspections reviewed practice in children’s social care, education, health services, the police, youth offending services and probation services. The report recognises that much has been done by agencies to address neglect of younger children but it calls for a greater awareness of the neglect of older children and a focus on trauma-based approaches to tackling it. It also calls for a greater awareness among professionals in adult services of the risks of neglect of older children who are living with parents with complex needs. The report was published in July 2018 and can be found here www.gov.uk/government/publications/growing-up-neglected-a-multi-agency-response-to-older-children

Stop it now! Together we can prevent child sexual abuse
Lucy Faithfull Foundation

Stop it Now! UK and Ireland is a child sexual abuse prevention campaign and Helpline. It is run by the Lucy Faithfull Foundation, the only UK-wide child protection charity dedicated solely to reducing the risk of children being sexually abused.

Please click here to read our latest news item on this campaign on the SSCB Website.

National Accident Prevention Strategy
The Royal Society for the Prevention of Accidents (ROSPA) has published its National Accident Prevention Strategy. The strategy advocates an important role for public health at national and local level, as well others such as the NHS, local authorities, employers, housing providers and a number of government departments. Whilst the report recognises that the rates of injuries and deaths from many types of accidents has fallen, other types of accidents have increased and overall there are still very high numbers of people who lose their lives or have their lives permanently affected by avoidable accidents. The strategy, Safe and Active at All Ages, is available here.

Brighter Futures for Gypsy Roma Travellers Children and Young People
A short you tube film called ‘Brighter futures for GRT children and young people’ can be found here on the Surrey Gypsy Traveller Communities Forum website.

Railway Children: Safeguarding on Transport
The Railway Children reports that in the UK 100,000 children run away each year and 18,000 sleep rough or with someone they’ve just met, putting them at risk of violence, abuse and exploitation.

Their Safeguarding on Transport programme focuses on identifying and supporting vulnerable children and adults who use the UK transport system to escape their problems and reach them before abusers can.

They work closely with the transport industry and the Department for Transport (DIT) and policymakers to ensure systems are in place to protect and support vulnerable people.

Report on prevent gang and youth violence
The Early Intervention Foundation has produced a report on the role of primary schools. For more information see here.
Catch22 Surrey Young People’s Substance Misuse Service

Catch22 Surrey Young People’s Substance Misuse Service provide the following:

- 1 to 1 treatment support for young people 11-21 whom need advice, or support for problematic drug or alcohol misuse, including those at risk of exclusion (accessed using our referral form)
- 24/7 Helpline number for young people and their families 08006226662
- Family support of a young person where appropriate.

We also provide Schools, colleges and partner agencies targeted support which includes:

- Targeted group work for young people whom need advice, guidance and support for substance misuse issues.
- Advice, training and support to teachers and staff on how to respond to and support young people with substance misuse issues.
- Consultation and advice for professionals who are working with a young person who is misusing substances.

For further information on catch22, referral forms and leaflets please access via our website page.

For advice and guidance on PSHE drugs education:

All schools can access supportive documentation, including an electronic version of this guidance at www.surreyhealthyschools.co.uk

Getting in touch

24/7 helpline for young people and their families 08006226662
T 01372 832905
Text 07595088388
Email ypsm@catch-22.org.uk
Website catch-22.org.uk/surrey-substance-misuse
Facebook & Twitter Catch22 YPSM

Catch 22 #CSE18

Catch 22 has produced a peer champion’s film for #CSE18 to focus on internet safety and the need for young people to be themselves online. For more information see here:

Chat Health - Surrey Text Service

Chat Health is a text service enabling young people at secondary school to reach out to a school nurse team to ask for help on a range of issues confidentially. This is available Surrey wide. For more information see here.

Surrey Young Carers

Please visit the following website for support for young carers living in Surrey. https://www.surrey-youngcarers.org.uk/

Domestic Abuse Awareness and Multi Agency Training.

Preventing and responding effectively to domestic abuse is a priority for all agencies. Agencies can have a basic awareness of domestic abuse. This will result in a shared understanding of the complex issues surrounding the problem. Appropriate assessments and responses will be made.

Information and guidance for agencies about domestic abuse and multi-agency training courses in Surrey can be found www.surreyscb.org.uk/sscb-multi-agency-training-programme/our-training-programme/
National Accident Prevention Strategy
The Royal Society for the Prevention of Accidents (ROSPA) has published its National Accident Prevention Strategy. The strategy advocates an important role for public health at national and local level, as well others such as the NHS, local authorities, employers, housing providers and a number of government departments. Whilst the report recognises that the rates of injuries and deaths from many types of accidents has fallen, other types of accidents have increased and overall there are still very high numbers of people who lose their lives or have their lives permanently affected by avoidable accidents. The strategy, Safe and Active at All Ages, is available here.

Information and Resources
There is a wide range of advice available to Children and Families available online which we hope will be useful for you

Support for Children

Become (formally Who Cares Trust)
Become is a voice and a champion for children and young people in the UK living in care. We believe that every child in care should receive the support, encouragement and opportunities they need to enjoy their life and to achieve.

Childnet International
Childnet International is a non-profit organisation working with others to help make the internet a great and safe place for children. You can visit the website here: http://www.childnet.com/

Careers Advice in Surrey
Alongside guidance from a school/college careers advisor or any other practitioner providing support, this site is designed to guide you through the options - of which there are many - to help you make informed decisions about what route might be most suitable. It's also important that you do your own independent research so that you can be confident that no opportunity has been missed. Visit the website here: http://www.careersadviceinsurrey.co.uk/

Catch22
Catch22 Surrey Young people’s Substance Misuse Service (SYPSMS) is a county-wide specialist treatment service, offering; one-to-one support to young people and their families, a 24 hour help line, counselling and pharmacological support, as part of a tailored recovery approach for young people aged 11 to 21-years-old.

Digital Parenting Magazine. This is a free magazine aimed at parents / carers produced by Parent Info and Vodafone. Magazine and delivery are both free. Link is here for ordering: https://www.vodafone.com/content/digital-parenting.html/

Galop – The LGBT + anti-violence charity
Galop provides Emotional and practical support for LGBT people experiencing domestic abuse. Abuse isn’t always physical- it can be psychological, emotional, financial and sexual too. Visit their website here: http://www.galop.org.uk/domesticabuse/

Kooth
Surrey CAMHS now offers preventative support to children and young people who don’t have a referral to the service through Kooth. Kooth is a safe, confidential and anonymous online service for young people, specifically developed to make it easy and safe for young people to access mental health support as and when they need it, while removing any associated stigma. Once signed up, Kooth users have access to BACP trained counsellors until 10pm, 365 days a year peer-to-peer support through
moderated forums, and a range of self-help materials, co-written by other young people. Any young person aged 11 – 19th birthday with a Surrey postcode can access the service for free.

**Kidscape**
Kidscape equip young people, parents and professionals with the skills to tackle bullying and safeguarding issues across the UK. You can visit their website [here](#).

**Rise Above**
Rise Above is where you will find interesting and useful stuff from the web and beyond to get us all talking about the things that matter to us. You can visit the website here: [http://riseabove.org.uk/](http://riseabove.org.uk/)

**Stop it Now! Helpline**
A confidential Freephone helpline for anyone with concerns about their own sexual behaviour, thoughts or feelings towards children, or that of another adult or young person, to seek information, advice and support – 0808 1000 900, [www.stopitnow.org.uk](http://www.stopitnow.org.uk)

**The Mix**
Whether you’re 13, 25, or any age in between, The Mix take on the embarrassing problems, weird questions, and please-don't-make-me-say-it-out-loud thoughts you have and give you the information and support you need to deal with it all. They can connect you to experts and peers who’ll give you the support and tools you need to take on any challenge you’re facing – from everything from homelessness to finding a job, from money to mental health, from break-ups to drugs. The Mix are free and confidential multi-channel service.

**Thinkuknow** is an education programme from CEOP, a UK organisation which protects children both online and offline. There are six [Thinkuknow](http://thinkuknow.co.uk) websites for advice about staying safe when you're on a phone, tablet or computer.

**Zipit App (Childline)**
The new Zipit App is aimed at children for them to download and use if someone asks them to send a naked selfie. They can then use the app to use images on zipit to reply. If someone's trying to get them to send naked images, they can use the images on Zipit to keep the situation in control. For more information visit the Child Line website [here](#)

**Support for Families**

**Be Share Aware - and keep your child safe online (by NSPCC)**
We tell our children it's good to share - but online it's different. In fact sometimes sharing online can be dangerous. Being [Share Aware](http://shareaware.org.uk) will help keep your child safe online.

**CEOP**
CEOP (Child Exploitation and Online Protection Command) is dedicated to keeping children safe from sexual abuse and grooming online. They can help and advise you and to make your child safe. [You can report to us if you are concerned that your child is being sexually abused or groomed online.](http://ceop.police.uk) This might be from someone they know or someone they have only ever met online. If you feel your child is in immediate danger, please call the police on 999.

**Domestic Abuse Support**
The Surrey against domestic abuse website offers help and support for anyone in the county affected by domestic abuse. Visit [www.surreyagainstda.info](http://www.surreyagainstda.info) for more information.

**Digital Parenting**
Issue 6 of [Vodafone’s Digital Parenting magazine](http://www.vodafone.co.uk/digitalparenting) is available now! (online only). Previous issues and further online resources for parents are available on the [Vodafone website](http://vodafone.co.uk).
Family Support Programme Surrey
This programme uses a whole family approach involving grandparents, parents, young people and children. It brings together a team of people and agencies with specialist skills to help families caught in a pattern of anti-social behaviour, unemployment, alcohol abuse and truancy. 

Family Information Service Surrey
The role of the Family Information Service is to connect families with the information and support they need. They do this by:

- Enabling families and practitioners to self-serve through the FIS website and Directory and the SEND Local Offer
- Helping families and practitioners find what they need through an enquiry service accessed online, by email or over the phone

FIS works closely with internal and external teams, organisations and partners including the Early Help Coordination Hubs and MASH to provide an information and advice offer for families and practitioners. Their aim is to ensure that there is a consistent information and advice offer across the County so that all families get the right information at the right time.

Internet Matters.org
Child Safety Online: A practical guide for parents and carers whose children are using social media. More information for parents and carers can be found on the Internet Matters.org website.

NSPCC
NSPCC are the leading children's charity fighting to end child abuse in the UK, Channel Islands and Isle of Man. They work with families when they're going through difficult times – like battling addiction or overcoming mental health problems, and offer all kinds of support – from helping new parents care for their baby to giving professionals the tools they need to assess neglect. The NSPCC also have a range of videos available.

Online Development Guides – Surrey
Families who live in Surrey are able to access three award-winning online child development guides for no cost. They are brought to residents by Surrey County Council and Children and Family Health Surrey, who will run the scheme as a pilot for one year.

Parent Info
Parent Info provides high quality information to parents and carers about their children's wellbeing and resilience. This service is free and ranges across a wide range of subject matter, from difficult topics about sex, consent and relationships, mental health, self-harm, the internet and ‘teens on tinder’. For more information, please visit the website: http://parentinfo.org/

Parents Protect! Website
Online resource for all adults to learn about child sexual abuse and how it can be prevented. www.parentsprotect.co.uk

Sands
Sands is a UK charity that works across the country to support anyone affected by the death of a baby; improve the care bereaved parents receive from health care and other professionals; and reduce the number of babies who do die by funding research and working closely with other organisations to create a world where fewer babies die.

Surrey Safeguarding Children Board
Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in
keeping children safe and to provide advice and support on a wide range of topics. Click here to take a look at our Parents and Carers page.

The Breck Foundation
The Breck Foundation is raising awareness for playing safe whilst using the internet

The Lullaby Trust
The Lullaby Trust provides expert advice on safer sleep for babies, emotional support for bereaved families and raises awareness of Sudden Infant Death Syndrome (SID).

The Royal Society for the Prevention of Accidents (ROSPA) - Parent Hub
RoSPA’s Parent Hub provides an easy guide to keep your children safe, from when they’re a baby to school age.

Support for Professionals

CAMHS
Subscribe to the CAMHS newsletter here

Childcare professionals E-bulletin
Get the latest information about the childcare sector and training news from Surrey Family Services Supporting Children Team in our Childcare professionals update e-bulletin. It's a must for all early years practitioners, playworkers, home-based childcarers and Sure Start Children's Centre staff in Surrey

Challengers
Challengers provide inclusive play and leisure opportunities for disabled children and young people through schemes in Surrey, Hampshire and beyond. Please visit the Challengers website to view the dates and activity programmes.

Early Help Partnership Newsletter
Each month the Early Help Partnership newsletter will include updates from across the partnership about the progress we are all making to improve our early help services in Surrey.

Educate Against Hate website
'Edcuate Against Hate', gives parents, teachers and school leaders resources and practical advice on protecting children from extremism and radicalisation. The website can be accessed here.

Friends, Families and Travellers
The only national charity that works on behalf of all Gypsies, Travellers and Roma regardless of ethnicity, culture or background. FFT provide advice and consultancy, promote health and wellbeing, contribute to research and policy making, deliver training and much more. For further information and to sign up to their newsletter please visit here.

Mindsight Surrey CAMHS: Mental health services for children and young people
Mindsight Surrey CAMHS, the health and social care partnership for children and young people with mental ill-health and learning disabilities living in Surrey. You can access the website here.

Neglect Bulletin
www.surreyscb.org.uk/professionals/guidance-protocols/ Child Neglect aims to spread awareness of what neglect is, help you spot the signs and let you know where and how to access help and services.

NSPCC CASPAR
The NSPCC offer a current awareness service for practice, policy and research (CASPAR) via a weekly email alert. The newsletter provides a weekly update on all current safeguarding and child protection news. The link to the registration form can be found here.
Surrey Safeguarding Children Board
Surrey Safeguarding Children Board (SSCB) aims to support professionals, parents and carers in keeping children safe and to provide advice and support on a wide range of topics. Click here to see our Resources for Professionals page.

Surrey Schools Bulletin
Schools Bulletin is a regular round-up of education news (local and national) for primary, secondary, special and short-stay schools in Surrey. It is produced by the communications team and is published during term time.

Surrey Youth Focus
As a charity Surrey Youth Focus’ aim is to “significantly improve the lives of young people in Surrey”. Surrey Youth Focus is described as the ‘eyes and ears’ of the voluntary youth sector. We have an extensive ‘reach’ and work with, and support, over 70 youth organisations (our members) ranging from large charities to local youth clubs. Please visit the Surrey Youth Focus website for more details.

Whistleblowing Advice Line
The new Whistleblowing Advice Line that the NSPCC Helpline has launched has been developed to provide support to employees wishing to raise concerns over how child protection issues are being handled in their own or other organisations. The NSPCC Whistleblowing Advice Line can be reached on: 0800 028 0285. More information on the helpline is available on the website.

YMCA WiSE Workers
YMCA DownsLink Group’s WiSE Project is an innovative project working with children and young people.

YMCA East Surrey ‘Face2Face’ project
is a volunteer-led group of parents and carers who have a child or young person with a disability who offer friendship and support to other parents or carers of children with additional needs or disabilities. Find out how Face2Face can help you, visit the YMCA East Surrey website here.